

R E S O L U T I O N

1 WHEREAS, The City of Irving has received a 2012 Baldrige
2 National Quality Award, the nation's highest presidential honor for
3 performance excellence through innovation, improvement, and
4 visionary leadership; and

5 WHEREAS, Established in 1988, this prestigious accolade is
6 conferred by the Baldrige Performance Excellence Program, which is
7 managed by the United States Commerce Department's National
8 Institute of Standards and Technology in cooperation with the
9 private sector; the BPEP recognizes organizations that achieve
10 superior results through innovative practices, dynamic management,
11 strong financial performance, and superior employee and customer
12 satisfaction; and

13 WHEREAS, The City of Irving was selected as the winner of the
14 2012 Baldrige award in the nonprofit category following a rigorous
15 evaluation by an independent board; in the course of its candidacy,
16 examiners rated its attainment in a number of key areas, including
17 leadership, strategic planning, and operations focus; and

18 WHEREAS, Guided by city manager Tommy Gonzalez, Irving has
19 gained recognition as a model of fiscal responsibility; it is one of
20 5 municipalities in Texas and 89 in the nation to hold AAA ratings
21 from both Standard and Poor's and Moody's; while maintaining the
22 second-lowest tax rate in the Dallas-Fort Worth metropolitan area,
23 the city has earned ever-higher marks from its citizens for its key
24 services and overall quality of life; moreover, the administration

1 consistently fosters a positive work environment that enables the
2 city to recruit and retain talented and dedicated personnel; and

3 WHEREAS, Public safety in Irving has made continued gains in
4 recent years, and the city's police department is noted for its
5 adherence to best practices; other factors contributing to the
6 selection by the BPEP include the city's integration of strategic
7 planning and budget processes, its emphasis on process efficiency,
8 and its environmental initiatives; and

9 WHEREAS, Through a commitment to meeting the highest
10 standards, the City of Irving has established a national reputation
11 for excellence, and its success is indeed deserving of special
12 recognition; now, therefore, be it

13 RESOLVED, That the House of Representatives of the 83rd Texas
14 Legislature hereby congratulate the City of Irving on its receipt
15 of a 2012 Baldrige National Quality Award and that it commend all
16 those responsible for securing this honor; and, be it further

17 RESOLVED, That an official copy of this resolution be
18 prepared for the city as an expression of high regard by the Texas
19 House of Representatives.

Harper-Brown
Ratliff
Anchia

H.R. No. 194

Speaker of the House

I certify that H.R. No. 194 was adopted by the House on
February 18, 2013, by a non-record vote.

Chief Clerk of the House