

By: Harper-Brown

H.R. No. 194

R E S O L U T I O N

1           WHEREAS, The City of Irving has received a 2012 Baldrige  
2 National Quality Award, the nation's highest presidential honor for  
3 performance excellence through innovation, improvement, and  
4 visionary leadership; and

5           WHEREAS, Established in 1988, this prestigious accolade is  
6 conferred by the Baldrige Performance Excellence Program, which is  
7 managed by the United States Commerce Department's National  
8 Institute of Standards and Technology in cooperation with the  
9 private sector; the BPEP recognizes organizations that achieve  
10 superior results through innovative practices, dynamic management,  
11 strong financial performance, and superior employee and customer  
12 satisfaction; and

13           WHEREAS, The City of Irving was selected as the winner of the  
14 2012 Baldrige award in the nonprofit category following a rigorous  
15 evaluation by an independent board; in the course of its candidacy,  
16 examiners rated its attainment in a number of key areas, including  
17 leadership, strategic planning, and operations focus; and

18           WHEREAS, Guided by city manager Tommy Gonzalez, Irving has  
19 gained recognition as a model of fiscal responsibility; it is one of  
20 5 municipalities in Texas and 89 in the nation to hold AAA ratings  
21 from both Standard and Poor's and Moody's; while maintaining the  
22 second-lowest tax rate in the Dallas-Fort Worth metropolitan area,  
23 the city has earned ever-higher marks from its citizens for its key  
24 services and overall quality of life; moreover, the administration

1 consistently fosters a positive work environment that enables the  
2 city to recruit and retain talented and dedicated personnel; and

3 WHEREAS, Public safety in Irving has made continued gains in  
4 recent years, and the city's police department is noted for its  
5 adherence to best practices; other factors contributing to the  
6 selection by the BPEP include the city's integration of strategic  
7 planning and budget processes, its emphasis on process efficiency,  
8 and its environmental initiatives; and

9 WHEREAS, Through a commitment to meeting the highest  
10 standards, the City of Irving has established a national reputation  
11 for excellence, and its success is indeed deserving of special  
12 recognition; now, therefore, be it

13 RESOLVED, That the House of Representatives of the 83rd Texas  
14 Legislature hereby congratulate the City of Irving on its receipt  
15 of a 2012 Baldrige National Quality Award and that it commend all  
16 those responsible for securing this honor; and, be it further

17 RESOLVED, That an official copy of this resolution be  
18 prepared for the city as an expression of high regard by the Texas  
19 House of Representatives.