By: Carona

S.B. No. 512

A BILL TO BE ENTITLED

1	AN ACT
2	relating to the specialized telecommunications assistance program.
3	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
4	SECTION 1. Section 56.001, Utilities Code, is amended by
5	amending Subdivision (1) and adding Subdivision (2-a) to read as
6	follows:
7	(1) "Department" means the [Texas] Department of
8	Assistive and Rehabilitative [Human] Services.
9	(2-a) "Executive commissioner" means the executive
10	commissioner of the Health and Human Services Commission.
11	SECTION 2. Section 56.021, Utilities Code, is amended to
12	read as follows:
13	Sec. 56.021. UNIVERSAL SERVICE FUND ESTABLISHED. The
14	commission shall adopt and enforce rules requiring local exchange
15	companies to establish a universal service fund to:
16	(1) assist telecommunications providers in providing
17	basic local telecommunications service at reasonable rates in high
18	cost rural areas under two plans:
19	(A) the Texas High Cost Universal Service Plan
20	(16 T.A.C. Section 26.403); and
21	(B) the Small and Rural Incumbent Local Exchange
22	Company Universal Service Plan (16 T.A.C. Section 26.404);
23	(2) reimburse the telecommunications carrier that
24	provides the statewide telecommunications relay access service

1 under Subchapter D;

2 (3) finance the specialized telecommunications
3 assistance program established under Subchapter E;

4 (4) reimburse the department[, the Texas Commission
5 for the Deaf and Hard of Hearing,] and the commission for costs
6 incurred in implementing this chapter and Chapter 57;

7 (5) reimburse a telecommunications carrier providing 8 lifeline service as provided by 47 C.F.R. Part 54, Subpart E, as 9 amended;

10 (6) finance the implementation and administration of 11 an integrated eligibility process created under Section 17.007 for 12 customer service discounts relating to telecommunications 13 services, including outreach expenses the commission determines 14 are reasonable and necessary;

15 (7) reimburse a designated provider under Subchapter 16 F;

17 (8) reimburse a successor utility under Subchapter G;18 and

19 (9) finance the program established under Subchapter20 H.

21 SECTION 3. Subsection (a), Section 56.023, Utilities Code, 22 is amended to read as follows:

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(a) The commission shall:

(1) in a manner that assures reasonable rates for
basic local telecommunications service, adopt eligibility criteria
and review procedures, including a method for administrative
review, the commission finds necessary to fund the universal

1 service fund and make distributions from that fund;

(2) determine which telecommunications providers meet
 the eligibility criteria;

4 (3) determine the amount of and approve a procedure
5 for reimbursement to telecommunications providers of revenue lost
6 in providing tel-assistance service under Subchapter C;

7 (4) establish and collect fees from the universal 8 service fund necessary to recover the costs the department and the 9 commission incur in administering this chapter and Chapter 57; 10 [and]

11 (5) approve procedures for the collection and 12 disbursal of the revenue of the universal service fund<u>; and</u>

13 (6) audit voucher payments and other expenditures made 14 under the specialized telecommunications assistance program 15 <u>established under Subchapter E</u>.

SECTION 4. Subsection (a), Section 56.110, Utilities Code, is amended to read as follows:

(a) An advisory committee to assist the commission in
administering this subchapter is composed of the following persons
appointed by the commission:

(1) two persons with disabilities that impair the ability to effectively access the telephone network other than disabilities described by Subdivisions (2)-(7);

24 (2) one deaf person recommended by the Texas Deaf25 Caucus;

26 (3) one deaf person recommended by the Texas27 Association of the Deaf;

(4) one person with a hearing impairment recommended
 by Self-Help for the Hard of Hearing;

3 (5) one person with a hearing impairment recommended4 by the American Association of Retired Persons;

5 (6) one deaf and blind person recommended by the Texas
6 Deaf/Blind Association;

7 (7) one person with a speech impairment and one person
8 with a speech and hearing impairment recommended by the Coalition
9 of Texans with Disabilities;

10 (8) two representatives of telecommunications 11 utilities, one representing a nonlocal exchange utility and one 12 representing a local exchange company, chosen from a list of 13 candidates provided by the Texas Telephone Association;

14 (9) two persons, at least one of whom is deaf, with 15 experience in providing relay services recommended by the 16 <u>department</u> [Texas Commission for the Deaf and Hard of Hearing]; and

17 (10) two public members recommended by organizations18 representing consumers of telecommunications services.

SECTION 5. Section 56.111, Utilities Code, is amended to read as follows:

21 Sec. 56.111. ADVISORY COMMITTEE DUTIES. The advisory 22 committee shall:

(1) monitor the establishment, administration, and promotion of the statewide telecommunications relay access service;

26 (2) advise the commission in pursuing a service that 27 meets the needs of persons with an impairment of hearing or speech

1 in communicating with other telecommunications services users; and 2 (3) advise the <u>department</u>, at that <u>department's</u> 3 <u>request</u> [commission and the Texas Commission for the Deaf and Hard 4 of Hearing, at the request of either commission], regarding any 5 issue related to the specialized telecommunications assistance 6 program established under Subchapter E, including:

7 (A) devices or services suitable to meet the
8 needs of persons with disabilities in communicating with other
9 users of telecommunications services; and

(B) oversight and administration of the program.
 SECTION 6. Section 56.151, Utilities Code, is amended to
 read as follows:

Sec. 56.151. SPECIALIZED TELECOMMUNICATIONS 13 ASSISTANCE 14 PROGRAM. (a) The executive commissioner, after consulting with the department, [commission and the Texas Commission for the Deaf 15 16 and Hard of Hearing] by rule shall establish a specialized telecommunications assistance program to provide 17 financial assistance to individuals with disabilities that impair the 18 individuals' ability to effectively access the telephone network to 19 20 assist the individuals with the purchase of basic specialized equipment or services to provide the individuals with telephone 21 network access that is functionally equivalent to that enjoyed by 22 individuals without disabilities. The executive commissioner 23 24 [agencies] may adopt [joint] rules that identify devices and 25 services eligible for vouchers under the program.

26 (b) The department may contract, as necessary, to implement 27 and administer the specialized telecommunications assistance

1 program.

2 SECTION 7. Section 56.152, Utilities Code, is amended to 3 read as follows:

4 Sec. 56.152. ELIGIBILITY. The <u>executive commissioner</u>, after consulting with the department, [Texas Commission for the 5 Deaf and Hard of Hearing] by rule shall prescribe eligibility 6 7 standards for individuals, including deaf individuals and individuals who have an impairment of hearing or speech, to receive 8 an assistance voucher under the program. 9 To be eligible, an 10 individual must be a resident of this state with a disability that 11 impairs the individual's ability to effectively access the 12 telephone network.

SECTION 8. Subsections (a), (c), (e), (f), (g), and (h),
Section 56.153, Utilities Code, are amended to read as follows:

15 The department [Texas Commission for the Deaf and Hard (a) 16 of Hearing] shall determine a reasonable price for a basic specialized telecommunications device that permits, or basic 17 specialized services that permit, telephone network access and 18 distribute to each eligible applicant a voucher that guarantees 19 payment of that amount to a distributor of new specialized 20 telecommunications devices described by Section 56.151 or to a 21 provider of services described by that section. The department 22 [Texas Commission for the Deaf and Hard of Hearing] may issue a 23 24 voucher for a service only if the service is less expensive than a 25 device eligible for a voucher under the program to meet the same need. 26

27 (c) The <u>executive commissioner</u>, after consulting with the

department, [commission and the Texas Commission for the Deaf and Hard of Hearing] by rule shall provide that a distributor of devices or a provider of services will receive not more than the full price of the device or service if the recipient of a voucher exchanges the voucher for a device or service that the distributor or provider sells for less than the voucher's value.

7 (e) Except as provided by rules adopted under this subsection, an individual is not eligible for a voucher if the 8 9 department [Texas Commission for the Deaf and Hard of Hearing] has 10 issued a voucher for a device or service to another individual with 11 the same type of disability in the individual's household. The executive commissioner, after consulting with the department, 12 [Texas Commission for the Deaf and Hard of Hearing] by rule may 13 provide for financially independent individuals who reside in a 14 congregate setting to be eligible for a voucher regardless of 15 16 whether another individual living in that setting has received a 17 voucher.

18 (f) The <u>department</u> [Texas Commission for the Deaf and Hard 19 of Hearing] shall determine eligibility of each person who files an 20 application for a voucher and issue each eligible applicant an 21 appropriate voucher.

(g) The <u>department</u> [Texas Commission for the Deaf and Hard of Hearing] shall maintain a record regarding each individual who receives a voucher under the program.

(h) The <u>department</u> [Texas Commission for the Deaf and Hard of Hearing] shall deposit money collected under the program to the credit of the universal service fund.

1 SECTION 9. Section 56.154, Utilities Code, is amended to 2 read as follows:

DEPARTMENT [COMMISSION] Sec. 56.154. DUTIES. 3 (a) Not later than the 45th day after the date the <u>department</u> [commission] 4 a voucher a telecommunications device distributor 5 receives presents for payment or a voucher a telecommunications service 6 7 provider presents for payment, the <u>department</u> [commission] shall pay to the distributor or service provider the lesser of the value 8 9 of а voucher properly exchanged for а specialized 10 telecommunications device or service or the full price of the 11 device or service for which a voucher recipient exchanges the voucher. The payments must be made from the universal service fund. 12 13 (b) The department [commission] may investigate whether the presentation of a voucher for payment represents a valid 14 15 transaction for a telecommunications device or service under the 16 [The Texas Commission for the Deaf and Hard of Hearing program. shall cooperate with and assist the commission in an investigation 17 under this subsection.] 18

19 (c) Notwithstanding Section 56.153(a), the <u>department</u>
20 [commission] may:

(1) delay payment of a voucher to a distributor of devices or a service provider if there is a dispute regarding the amount or propriety of the payment or whether the device or service is appropriate or adequate to meet the needs of the person to whom the <u>department</u> [Texas Commission for the Deaf and Hard of Hearing] issued the voucher until the dispute is resolved;

27 (2) provide that payment of the voucher is conditioned

1 on the return of the payment if the device is returned to the 2 distributor or if the service is not used by the person to whom the 3 voucher was issued; and

4 (3) provide an alternative dispute resolution process
5 for resolving a dispute regarding a subject described by
6 Subdivision (1) or (2).

7 (d) The executive commissioner, after consulting with the
8 department, may adopt rules to implement this section.

9 SECTION 10. Section 56.156, Utilities Code, is amended to 10 read as follows:

Sec. 56.156. PROMOTION OF PROGRAM. The <u>department</u> [Texas Commission for the Deaf and Hard of Hearing] may promote the program established under this subchapter by means of participation in events, advertisements, pamphlets, brochures, forms, pins, or other promotional items or efforts that provide contact information for persons interested in applying for a voucher under the program.

17 SECTION 11. (a) On the effective date of this Act, the 18 following are transferred from the Public Utility Commission of 19 Texas to the Department of Assistive and Rehabilitative Services:

(1) the powers, duties, functions, programs, and activities of the Public Utility Commission of Texas relating to the specialized telecommunications assistance program established under Subchapter E, Chapter 56, Utilities Code, other than the powers and duties of the commission specified by Section 56.155, Utilities Code;

26 (2) all obligations and contracts of the Public27 Utility Commission of Texas that are related to a power, duty,

1 function, program, or activity transferred under this subsection; 2 and

3 (3) all property and records in the custody of the 4 Public Utility Commission of Texas that are related to a power, 5 duty, function, program, or activity transferred under this 6 subsection and all funds appropriated by the legislature for that 7 power, duty, function, program, or activity.

8 (b) A rule or form adopted by the Public Utility Commission 9 of Texas that relates to a power, duty, function, program, or 10 activity transferred under Subsection (a) of this section is a rule 11 or form of the Department of Assistive and Rehabilitative Services 12 and remains in effect until altered by the executive commissioner 13 of the Health and Human Services Commission.

(c) A reference in law to the Public Utility Commission of
Texas that relates to a power, duty, function, program, or activity
transferred under Subsection (a) of this section means the
Department of Assistive and Rehabilitative Services.

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SECTION 12. This Act takes effect September 1, 2013.