- 1 AN ACT
- 2 relating to the specialized telecommunications assistance program.
- 3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 4 SECTION 1. Section 56.001, Utilities Code, is amended by
- 5 amending Subdivision (1) and adding Subdivision (2-a) to read as
- 6 follows:
- 7 (1) "Department" means the [Texas] Department of
- 8 <u>Assistive and Rehabilitative</u> [Human] Services.
- 9 (2-a) "Executive commissioner" means the executive
- 10 commissioner of the Health and Human Services Commission.
- 11 SECTION 2. Section 56.021, Utilities Code, is amended to
- 12 read as follows:
- 13 Sec. 56.021. UNIVERSAL SERVICE FUND ESTABLISHED. The
- 14 commission shall adopt and enforce rules requiring local exchange
- 15 companies to establish a universal service fund to:
- 16 (1) assist telecommunications providers in providing
- 17 basic local telecommunications service at reasonable rates in high
- 18 cost rural areas under two plans:
- 19 (A) the Texas High Cost Universal Service Plan
- 20 (16 T.A.C. Section 26.403); and
- 21 (B) the Small and Rural Incumbent Local Exchange
- 22 Company Universal Service Plan (16 T.A.C. Section 26.404);
- 23 (2) reimburse the telecommunications carrier that
- 24 provides the statewide telecommunications relay access service

- 1 under Subchapter D;
- 2 (3) finance the specialized telecommunications
- 3 assistance program established under Subchapter E;
- 4 (4) reimburse the department[, the Texas Commission
- 5 for the Deaf and Hard of Hearing, and the commission for costs
- 6 incurred in implementing this chapter and Chapter 57;
- 7 (5) reimburse a telecommunications carrier providing
- 8 lifeline service as provided by 47 C.F.R. Part 54, Subpart E, as
- 9 amended;
- 10 (6) finance the implementation and administration of
- 11 an integrated eligibility process created under Section 17.007 for
- 12 customer service discounts relating to telecommunications
- 13 services, including outreach expenses the commission determines
- 14 are reasonable and necessary;
- 15 (7) reimburse a designated provider under Subchapter
- 16 F;
- 17 (8) reimburse a successor utility under Subchapter G;
- 18 and
- 19 (9) finance the program established under Subchapter
- 20 H.
- SECTION 3. Subsection (a), Section 56.023, Utilities Code,
- 22 is amended to read as follows:
- 23 (a) The commission shall:
- 24 (1) in a manner that assures reasonable rates for
- 25 basic local telecommunications service, adopt eligibility criteria
- 26 and review procedures, including a method for administrative
- 27 review, the commission finds necessary to fund the universal

- 1 service fund and make distributions from that fund;
- 2 (2) determine which telecommunications providers meet
- 3 the eligibility criteria;
- 4 (3) determine the amount of and approve a procedure
- 5 for reimbursement to telecommunications providers of revenue lost
- 6 in providing tel-assistance service under Subchapter C;
- 7 (4) establish and collect fees from the universal
- 8 service fund necessary to recover the costs the department and the
- 9 commission incur in administering this chapter and Chapter 57;
- 10 [and]
- 11 (5) approve procedures for the collection and
- 12 disbursal of the revenue of the universal service fund; and
- (6) audit voucher payments and other expenditures made
- 14 under the specialized telecommunications assistance program
- 15 established under Subchapter E.
- SECTION 4. Subsection (a), Section 56.110, Utilities Code,
- 17 is amended to read as follows:
- 18 (a) An advisory committee to assist the commission in
- 19 administering this subchapter is composed of the following persons
- 20 appointed by the commission:
- 21 (1) two persons with disabilities that impair the
- 22 ability to effectively access the telephone network other than
- 23 disabilities described by Subdivisions (2)-(7);
- 24 (2) one deaf person recommended by the Texas Deaf
- 25 Caucus;
- 26 (3) one deaf person recommended by the Texas
- 27 Association of the Deaf;

- 1 (4) one person with a hearing impairment recommended
- 2 by Self-Help for the Hard of Hearing;
- 3 (5) one person with a hearing impairment recommended
- 4 by the American Association of Retired Persons;
- 5 (6) one deaf and blind person recommended by the Texas
- 6 Deaf/Blind Association;
- 7 (7) one person with a speech impairment and one person
- 8 with a speech and hearing impairment recommended by the Coalition
- 9 of Texans with Disabilities;
- 10 (8) two representatives of telecommunications
- 11 utilities, one representing a nonlocal exchange utility and one
- 12 representing a local exchange company, chosen from a list of
- 13 candidates provided by the Texas Telephone Association;
- 14 (9) two persons, at least one of whom is deaf, with
- 15 experience in providing relay services recommended by the
- 16 department [Texas Commission for the Deaf and Hard of Hearing]; and
- 17 (10) two public members recommended by organizations
- 18 representing consumers of telecommunications services.
- 19 SECTION 5. Section 56.111, Utilities Code, is amended to
- 20 read as follows:
- Sec. 56.111. ADVISORY COMMITTEE DUTIES. The advisory
- 22 committee shall:
- 23 (1) monitor the establishment, administration, and
- 24 promotion of the statewide telecommunications relay access
- 25 service;
- 26 (2) advise the commission in pursuing a service that
- 27 meets the needs of persons with an impairment of hearing or speech

- 1 in communicating with other telecommunications services users; and
- 2 (3) advise the <u>department</u>, at that <u>department's</u>
- 3 request [commission and the Texas Commission for the Deaf and Hard
- 4 of Hearing, at the request of either commission], regarding any
- 5 issue related to the specialized telecommunications assistance
- 6 program established under Subchapter E, including:
- 7 (A) devices or services suitable to meet the
- 8 needs of persons with disabilities in communicating with other
- 9 users of telecommunications services; and
- 10 (B) oversight and administration of the program.
- 11 SECTION 6. Section 56.151, Utilities Code, is amended to
- 12 read as follows:
- Sec. 56.151. SPECIALIZED TELECOMMUNICATIONS ASSISTANCE
- 14 PROGRAM. (a) The executive commissioner, after consulting with
- 15 the department, [commission and the Texas Commission for the Deaf
- 16 and Hard of Hearing] by rule shall establish a specialized
- 17 telecommunications assistance program to provide financial
- 18 assistance to individuals with disabilities that impair the
- 19 individuals' ability to effectively access the telephone network to
- 20 assist the individuals with the purchase of basic specialized
- 21 equipment or services to provide the individuals with telephone
- 22 network access that is functionally equivalent to that enjoyed by
- 23 individuals without disabilities. The executive commissioner
- 24 [agencies] may adopt [joint] rules that identify devices and
- 25 services eligible for vouchers under the program.
- 26 (b) The department may contract, as necessary, to implement
- 27 and administer the specialized telecommunications assistance

- 1 program.
- 2 SECTION 7. Section 56.152, Utilities Code, is amended to
- 3 read as follows:
- 4 Sec. 56.152. ELIGIBILITY. The <u>executive commissioner</u>,
- 5 after consulting with the department, [Texas Commission for the
- 6 Deaf and Hard of Hearing] by rule shall prescribe eligibility
- 7 standards for individuals, including deaf individuals and
- 8 individuals who have an impairment of hearing or speech, to receive
- 9 an assistance voucher under the program. To be eligible, an
- 10 individual must be a resident of this state with a disability that
- 11 impairs the individual's ability to effectively access the
- 12 telephone network.
- 13 SECTION 8. Subsections (a), (c), (e), (f), (g), and (h),
- 14 Section 56.153, Utilities Code, are amended to read as follows:
- 15 (a) The department [Texas Commission for the Deaf and Hard
- 16 of Hearing] shall determine a reasonable price for a basic
- 17 specialized telecommunications device that permits, or basic
- 18 specialized services that permit, telephone network access and
- 19 distribute to each eligible applicant a voucher that guarantees
- 20 payment of that amount to a distributor of new specialized
- 21 telecommunications devices described by Section 56.151 or to a
- 22 provider of services described by that section. The <u>department</u>
- 23 [Texas Commission for the Deaf and Hard of Hearing] may issue a
- 24 voucher for a service only if the service is less expensive than a
- 25 device eligible for a voucher under the program to meet the same
- 26 need.
- 27 (c) The executive commissioner, after consulting with the

- 1 department, [commission and the Texas Commission for the Deaf and
- 2 Hard of Hearing] by rule shall provide that a distributor of devices
- 3 or a provider of services will receive not more than the full price
- 4 of the device or service if the recipient of a voucher exchanges the
- 5 voucher for a device or service that the distributor or provider
- 6 sells for less than the voucher's value.
- 7 (e) Except as provided by rules adopted under this
- 8 subsection, an individual is not eligible for a voucher if the
- 9 department [Texas Commission for the Deaf and Hard of Hearing] has
- 10 issued a voucher for a device or service to another individual with
- 11 the same type of disability in the individual's household. The
- 12 executive commissioner, after consulting with the department,
- 13 [Texas Commission for the Deaf and Hard of Hearing] by rule may
- 14 provide for financially independent individuals who reside in a
- 15 congregate setting to be eligible for a voucher regardless of
- 16 whether another individual living in that setting has received a
- 17 voucher.
- 18 (f) The department [Texas Commission for the Deaf and Hard
- 19 of Hearing] shall determine eligibility of each person who files an
- 20 application for a voucher and issue each eligible applicant an
- 21 appropriate voucher.
- 22 (g) The <u>department</u> [Texas Commission for the Deaf and Hard
- 23 of Hearing] shall maintain a record regarding each individual who
- 24 receives a voucher under the program.
- 25 (h) The department [Texas Commission for the Deaf and Hard
- 26 of Hearing] shall deposit money collected under the program to the
- 27 credit of the universal service fund.

- 1 SECTION 9. Section 56.154, Utilities Code, is amended to
- 2 read as follows:
- 3 Sec. 56.154. DEPARTMENT [COMMISSION] DUTIES. (a) Not
- 4 later than the 45th day after the date the <u>department</u> [commission]
- 5 receives a voucher a telecommunications device distributor
- 6 presents for payment or a voucher a telecommunications service
- 7 provider presents for payment, the <u>department</u> [commission] shall
- 8 pay to the distributor or service provider the lesser of the value
- 9 of a voucher properly exchanged for a specialized
- 10 telecommunications device or service or the full price of the
- 11 device or service for which a voucher recipient exchanges the
- 12 voucher. The payments must be made from the universal service fund.
- 13 (b) The <u>department</u> [commission] may investigate whether the
- 15 transaction for a telecommunications device or service under the

presentation of a voucher for payment represents a valid

- 16 program. [The Texas Commission for the Deaf and Hard of Hearing
- 17 shall cooperate with and assist the commission in an investigation
- 18 under this subsection.
- 19 (c) Notwithstanding Section 56.153(a), the department
- 20 [commission] may:

14

- 21 (1) delay payment of a voucher to a distributor of
- 22 devices or a service provider if there is a dispute regarding the
- 23 amount or propriety of the payment or whether the device or service
- 24 is appropriate or adequate to meet the needs of the person to whom
- 25 the department [Texas Commission for the Deaf and Hard of Hearing]
- 26 issued the voucher until the dispute is resolved;
- 27 (2) provide that payment of the voucher is conditioned

- 1 on the return of the payment if the device is returned to the
- 2 distributor or if the service is not used by the person to whom the
- 3 voucher was issued; and
- 4 (3) provide an alternative dispute resolution process
- 5 for resolving a dispute regarding a subject described by
- 6 Subdivision (1) or (2).
- 7 (d) The executive commissioner, after consulting with the
- 8 department, may adopt rules to implement this section.
- 9 SECTION 10. Section 56.156, Utilities Code, is amended to
- 10 read as follows:
- 11 Sec. 56.156. PROMOTION OF PROGRAM. The <u>department</u> [Texas
- 12 Commission for the Deaf and Hard of Hearing] may promote the program
- 13 established under this subchapter by means of participation in
- 14 events, advertisements, pamphlets, brochures, forms, pins, or
- 15 other promotional items or efforts that provide contact information
- 16 for persons interested in applying for a voucher under the program.
- 17 SECTION 11. (a) On the effective date of this Act, the
- 18 following are transferred from the Public Utility Commission of
- 19 Texas to the Department of Assistive and Rehabilitative Services:
- 20 (1) the powers, duties, functions, programs, and
- 21 activities of the Public Utility Commission of Texas relating to
- 22 the specialized telecommunications assistance program established
- 23 under Subchapter E, Chapter 56, Utilities Code, other than the
- 24 powers and duties of the commission specified by Section 56.155,
- 25 Utilities Code;
- 26 (2) all obligations and contracts of the Public
- 27 Utility Commission of Texas that are related to a power, duty,

- 1 function, program, or activity transferred under this subsection;
- 2 and
- 3 (3) all property and records in the custody of the
- 4 Public Utility Commission of Texas that are related to a power,
- 5 duty, function, program, or activity transferred under this
- 6 subsection and all funds appropriated by the legislature for that
- 7 power, duty, function, program, or activity.
- 8 (b) A rule or form adopted by the Public Utility Commission
- 9 of Texas that relates to a power, duty, function, program, or
- 10 activity transferred under Subsection (a) of this section is a rule
- 11 or form of the Department of Assistive and Rehabilitative Services
- 12 and remains in effect until altered by the executive commissioner
- 13 of the Health and Human Services Commission.
- 14 (c) A reference in law to the Public Utility Commission of
- 15 Texas that relates to a power, duty, function, program, or activity
- 16 transferred under Subsection (a) of this section means the
- 17 Department of Assistive and Rehabilitative Services.
- 18 SECTION 12. This Act takes effect September 1, 2013.

S.B. No. 512

President of the Senate	Speaker of the House
I hereby certify that S.B.	No. 512 passed the Senate on
March 13, 2013, by the following vot	te: Yeas 31, Nays 0.
	Secretary of the Senate
I hereby certify that S.B.	No. 512 passed the House on
May 22, 2013, by the following	vote: Yeas 148, Nays 0, two
present not voting.	
	Chief Clerk of the House
	chief clerk of the house
Approved:	
Date	
Governor	