By: Van de Putte S.B. No. 846

A BILL TO BE ENTITLED

 AN ACT

- 2 relating to training, certification, and accreditation provided or
- 3 regulated by the Texas Veterans Commission.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 5 SECTION 1. Sections 434.038(d) and (e), Government Code,
- 6 are amended to read as follows:
- 7 (d) The commission shall develop standard course materials,
- 8 training curriculum, and examinations to be used for county service
- 9 officer certification and United States Department of Veterans
- 10 Affairs accreditation. [The members of the commission must approve
- 11 the course materials, training curriculum, and examinations before
- 12 the commission may distribute the materials and administer
- 13 examinations.
- 14 (e) The commission shall:
- 15 (1) maintain course materials and examinations in a
- 16 central location and provide county service offices and commission
- 17 field staff with access to the course materials on the commission's
- 18 Internet website;
- 19 (2) regularly update course materials, training
- 20 curriculum, and examinations after consulting with:
- 21 (A) the United States Department of Veterans
- 22 Affairs to ensure the course materials, training curriculum, and
- 23 examinations are accurate and meet applicable United States
- 24 Department of Veterans Affairs requirements; and

S.B. No. 846

- 1 (B) accredited county service officers to ensure
- 2 the materials, training curriculum, and examinations include
- 3 issues developing at the county level; [and]
- 4 (3) develop a training handbook containing
- 5 instruction and case studies addressing:
- 6 (A) general assistance techniques, including how
- 7 to provide general information regarding state and federal benefits
- 8 and referrals for other services and to other agencies, and general
- 9 information regarding state and federal benefits;
- 10 (B) basic counseling approaches for assisting
- 11 veterans, their family members, and other eligible dependents
- 12 filing benefit claims;
- 13 (C) basic information on United States
- 14 Department of Veterans Affairs processes and procedures, including
- 15 how to accurately complete claims and appeals forms and how to
- 16 support claims;
- 17 (D) methods of collecting required documentation
- 18 and developing claims and appeals;
- 19 (E) methods of documenting progress and updating
- 20 a veteran's, a veteran's family member's, or another eligible
- 21 dependent's case information;
- 22 (F) methods of assisting veterans, their family
- 23 members, or other eligible dependents in pursuing appeals,
- 24 including offering case knowledge in appeals hearings; and
- 25 (G) methods of representing veterans, their
- 26 family members, or other eligible dependents during appeals
- 27 hearings; and

S.B. No. 846

- 1 (4) coordinate with the Department of State Health
- 2 Services to incorporate a suicide prevention component as part of
- 3 the accreditation training and examination.
- 4 SECTION 2. This Act takes effect September 1, 2013.