By: Schwertner, et al.
 (J. Davis of Harris)

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A BILL TO BE ENTITLED

- 1 AN ACT
- 2 relating to the use of maximum allowable cost lists under a Medicaid
- 3 managed care pharmacy benefit plan.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 5 SECTION 1. Section 533.005, Government Code, is amended by
- 6 amending Subsection (a) and adding Subsection (a-2) to read as
- 7 follows:
- 8 (a) A contract between a managed care organization and the
- 9 commission for the organization to provide health care services to
- 10 recipients must contain:
- 11 (1) procedures to ensure accountability to the state
- 12 for the provision of health care services, including procedures for
- 13 financial reporting, quality assurance, utilization review, and
- 14 assurance of contract and subcontract compliance;
- 15 (2) capitation rates that ensure the cost-effective
- 16 provision of quality health care;
- 17 (3) a requirement that the managed care organization
- 18 provide ready access to a person who assists recipients in
- 19 resolving issues relating to enrollment, plan administration,
- 20 education and training, access to services, and grievance
- 21 procedures;
- 22 (4) a requirement that the managed care organization
- 23 provide ready access to a person who assists providers in resolving
- 24 issues relating to payment, plan administration, education and

- 1 training, and grievance procedures;
- 2 (5) a requirement that the managed care organization
- 3 provide information and referral about the availability of
- 4 educational, social, and other community services that could
- 5 benefit a recipient;
- 6 (6) procedures for recipient outreach and education;
- 7 (7) a requirement that the managed care organization
- 8 make payment to a physician or provider for health care services
- 9 rendered to a recipient under a managed care plan not later than the
- 10 45th day after the date a claim for payment is received with
- 11 documentation reasonably necessary for the managed care
- 12 organization to process the claim, or within a period, not to exceed
- 13 60 days, specified by a written agreement between the physician or
- 14 provider and the managed care organization;
- 15 (8) a requirement that the commission, on the date of a
- 16 recipient's enrollment in a managed care plan issued by the managed
- 17 care organization, inform the organization of the recipient's
- 18 Medicaid certification date;
- 19 (9) a requirement that the managed care organization
- 20 comply with Section 533.006 as a condition of contract retention
- 21 and renewal;
- 22 (10) a requirement that the managed care organization
- 23 provide the information required by Section 533.012 and otherwise
- 24 comply and cooperate with the commission's office of inspector
- 25 general and the office of the attorney general;
- 26 (11) a requirement that the managed care
- 27 organization's usages of out-of-network providers or groups of

- 1 out-of-network providers may not exceed limits for those usages
- 2 relating to total inpatient admissions, total outpatient services,
- 3 and emergency room admissions determined by the commission;
- 4 (12) if the commission finds that a managed care
- 5 organization has violated Subdivision (11), a requirement that the
- 6 managed care organization reimburse an out-of-network provider for
- 7 health care services at a rate that is equal to the allowable rate
- 8 for those services, as determined under Sections 32.028 and
- 9 32.0281, Human Resources Code;
- 10 (13) a requirement that the organization use advanced
- 11 practice nurses in addition to physicians as primary care providers
- 12 to increase the availability of primary care providers in the
- 13 organization's provider network;
- 14 (14) a requirement that the managed care organization
- 15 reimburse a federally qualified health center or rural health
- 16 clinic for health care services provided to a recipient outside of
- 17 regular business hours, including on a weekend day or holiday, at a
- 18 rate that is equal to the allowable rate for those services as
- 19 determined under Section 32.028, Human Resources Code, if the
- 20 recipient does not have a referral from the recipient's primary
- 21 care physician;
- 22 (15) a requirement that the managed care organization
- 23 develop, implement, and maintain a system for tracking and
- 24 resolving all provider appeals related to claims payment, including
- 25 a process that will require:
- 26 (A) a tracking mechanism to document the status
- 27 and final disposition of each provider's claims payment appeal;

- 1 (B) the contracting with physicians who are not
- 2 network providers and who are of the same or related specialty as
- 3 the appealing physician to resolve claims disputes related to
- 4 denial on the basis of medical necessity that remain unresolved
- 5 subsequent to a provider appeal; and
- 6 (C) the determination of the physician resolving
- 7 the dispute to be binding on the managed care organization and
- 8 provider;
- 9 (16) a requirement that a medical director who is
- 10 authorized to make medical necessity determinations is available to
- 11 the region where the managed care organization provides health care
- 12 services;
- 13 (17) a requirement that the managed care organization
- 14 ensure that a medical director and patient care coordinators and
- 15 provider and recipient support services personnel are located in
- 16 the South Texas service region, if the managed care organization
- 17 provides a managed care plan in that region;
- 18 (18) a requirement that the managed care organization
- 19 provide special programs and materials for recipients with limited
- 20 English proficiency or low literacy skills;
- 21 (19) a requirement that the managed care organization
- 22 develop and establish a process for responding to provider appeals
- 23 in the region where the organization provides health care services;
- 24 (20) a requirement that the managed care organization
- 25 develop and submit to the commission, before the organization
- 26 begins to provide health care services to recipients, a
- 27 comprehensive plan that describes how the organization's provider

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network will provide recipients sufficient access to:
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 2
                     (A)
                         preventive care;
 3
                     (B)
                         primary care;
 4
                     (C)
                         specialty care;
                         after-hours urgent care; and
5
                     (D)
                     (E)
                         chronic care;
6
7
               (21)
                     a requirement that the managed care organization
    demonstrate to the commission, before the organization begins to
8
9
   provide health care services to recipients, that:
10
                         the organization's provider network has the
   capacity to serve the number of recipients expected to enroll in a
11
   managed care plan offered by the organization;
12
13
                     (B)
                          the
                                organization's
                                                  provider
                                                               network
    includes:
14
15
                          (i)
                               a sufficient number of primary care
16
   providers;
17
                                   sufficient variety
                          (ii)
                                                         of
                                                              provider
                                а
   types; and
18
19
                          (iii) providers
                                             located
                                                      throughout
   region where the organization will provide health care services;
20
21
   and
                         health care services will be accessible to
22
   recipients through the organization's provider network to a
23
24
   comparable extent that health care services would be available to
25
   recipients under a fee-for-service or primary care case management
   model of Medicaid managed care;
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27
               (22) a requirement that the managed care organization
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- 1 develop a monitoring program for measuring the quality of the
- 2 health care services provided by the organization's provider
- 3 network that:
- 4 (A) incorporates the National Committee for
- 5 Quality Assurance's Healthcare Effectiveness Data and Information
- 6 Set (HEDIS) measures;
- 7 (B) focuses on measuring outcomes; and
- 8 (C) includes the collection and analysis of
- 9 clinical data relating to prenatal care, preventive care, mental
- 10 health care, and the treatment of acute and chronic health
- 11 conditions and substance abuse;
- 12 (23) subject to Subsection (a-1), a requirement that
- 13 the managed care organization develop, implement, and maintain an
- 14 outpatient pharmacy benefit plan for its enrolled recipients:
- 15 (A) that exclusively employs the vendor drug
- 16 program formulary and preserves the state's ability to reduce
- 17 waste, fraud, and abuse under the Medicaid program;
- 18 (B) that adheres to the applicable preferred drug
- 19 list adopted by the commission under Section 531.072;
- 20 (C) that includes the prior authorization
- 21 procedures and requirements prescribed by or implemented under
- 22 Sections 531.073(b), (c), and (g) for the vendor drug program;
- 23 (D) for purposes of which the managed care
- 24 organization:
- 25 (i) may not negotiate or collect rebates
- 26 associated with pharmacy products on the vendor drug program
- 27 formulary; and

- 1 (ii) may not receive drug rebate or pricing
- 2 information that is confidential under Section 531.071;
- 3 (E) that complies with the prohibition under
- 4 Section 531.089;
- 5 (F) under which the managed care organization may
- 6 not prohibit, limit, or interfere with a recipient's selection of a
- 7 pharmacy or pharmacist of the recipient's choice for the provision
- 8 of pharmaceutical services under the plan through the imposition of
- 9 different copayments;
- 10 (G) that allows the managed care organization or
- 11 any subcontracted pharmacy benefit manager to contract with a
- 12 pharmacist or pharmacy providers separately for specialty pharmacy
- 13 services, except that:
- 14 (i) the managed care organization and
- 15 pharmacy benefit manager are prohibited from allowing exclusive
- 16 contracts with a specialty pharmacy owned wholly or partly by the
- 17 pharmacy benefit manager responsible for the administration of the
- 18 pharmacy benefit program; and
- 19 (ii) the managed care organization and
- 20 pharmacy benefit manager must adopt policies and procedures for
- 21 reclassifying prescription drugs from retail to specialty drugs,
- 22 and those policies and procedures must be consistent with rules
- 23 adopted by the executive commissioner and include notice to network
- 24 pharmacy providers from the managed care organization;
- 25 (H) under which the managed care organization may
- 26 not prevent a pharmacy or pharmacist from participating as a
- 27 provider if the pharmacy or pharmacist agrees to comply with the

- 1 financial terms and conditions of the contract as well as other
- 2 reasonable administrative and professional terms and conditions of
- 3 the contract;
- 4 (I) under which the managed care organization may
- 5 include mail-order pharmacies in its networks, but may not require
- 6 enrolled recipients to use those pharmacies, and may not charge an
- 7 enrolled recipient who opts to use this service a fee, including
- 8 postage and handling fees; [and]
- 9 (J) under which the managed care organization or
- 10 pharmacy benefit manager, as applicable, must pay claims in
- 11 accordance with Section 843.339, Insurance Code; and
- 12 (K) under which the managed care organization or
- 13 pharmacy benefit manager, as applicable:
- 14 <u>(i) to place a drug on a maximum allowable</u>
- 15 cost list, must ensure that:
- (a) the drug is listed as "A" or "B"
- 17 rated in the most recent version of the United States Food and Drug
- 18 Administration's Approved Drug Products with Therapeutic
- 19 Equivalence Evaluations, also known as the Orange Book, has an "NR"
- 20 or "NA" rating by Medi-Span, or has a similar rating by a nationally
- 21 recognized reference; and
- (b) the drug is generally available
- 23 for purchase by pharmacies in the state from national or regional
- 24 wholesalers and is not obsolete;
- (ii) must provide to a network pharmacy
- 26 provider, at the time a contract is entered into or renewed with the
- 27 network pharmacy provider, the sources used to determine the

maximum allowable cost pricing for the maximum allowable cost list 1 2 specific to that provider; 3 (iii) must review and update maximum 4 allowable cost price information at least once every seven days to reflect any modification of maximum allowable cost pricing; 5 6 (iv) must, in formulating the maximum 7 allowable cost price for a drug, use only the price of the drug and drugs listed as therapeutically equivalent in the most recent 8 9 version of the United States Food and Drug Administration's Approved Drug Products with Therapeutic Equivalence Evaluations, 10 11 also known as the Orange Book; 12 (v) must establish a process 13 eliminating products from the maximum allowable cost list or modifying maximum allowable cost prices in a timely manner to 14 remain consistent with pricing changes and product availability in 15 16 the marketplace; 17 (vi) must: 18 (a) provide a procedure under which a network pharmacy provider may challenge a listed maximum allowable 19 cost price for a drug; 20 21 (b) respond to a challenge not later than the 15th day after the date the challenge is made; 22 23 (c) if the challenge is successful, make an adjustment in the drug price effective on the date the 24 challenge is resolved, and make the adjustment applicable to all 25 26 similarly situated network pharmacy providers, as determined by the 27 managed care organization or pharmacy benefit manager, as

- 1 appropriate; 2 (d) if the challenge is denied, provide the reason for the denial; and 3 4 (e) report to the commission every 90 days the total number of challenges that were made and denied in the 5 preceding 90-day period for each maximum allowable cost list drug 6 7 for which a challenge was denied during the period; (vii) must notify the commission not later 8 9 than the 21st day after implementing a practice of using a maximum allowable cost list for drugs dispensed at retail but not by mail; 10 11 and (viii) must provide a process for each of 12 13 its network pharmacy providers to readily access the maximum allowable cost list specific to that provider; and 14 15 (24) a requirement that the managed care organization 16 and any entity with which the managed care organization contracts for the performance of services under a managed care plan disclose, 17 at no cost, to the commission and, on request, the office of the 18 attorney general all discounts, incentives, rebates, fees, free 19 goods, bundling arrangements, and other agreements affecting the 20 net cost of goods or services provided under the plan. 21 22 (a-2) Except as provided by Subsection (a)(23)(K)(viii), a maximum allowable cost list specific to a provider and maintained 23
- confidential. SECTION 2. (a) The Health and Human Services Commission 26 27 shall, in a contract between the commission and a managed care

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by a managed care organization or pharmacy benefit manager is

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- 1 organization under Chapter 533, Government Code, that is entered
- 2 into or renewed on or after the effective date of this Act, require
- 3 that the managed care organization comply with Subsection (a),
- 4 Section 533.005, Government Code, as amended by this Act.
- 5 (b) The Health and Human Services Commission shall seek to
- 6 amend contracts entered into with managed care organizations under
- 7 Chapter 533, Government Code, before the effective date of this Act
- 8 to require those managed care organizations to comply with
- 9 Subsection (a), Section 533.005, Government Code, as amended by
- 10 this Act. To the extent of a conflict between that subsection and a
- 11 provision of a contract with a managed care organization entered
- 12 into before the effective date of this Act, the contract provision
- 13 prevails.
- 14 SECTION 3. If before implementing any provision of this Act
- 15 a state agency determines that a waiver or authorization from a
- 16 federal agency is necessary for implementation of that provision,
- 17 the agency affected by the provision shall request the waiver or
- 18 authorization and may delay implementing that provision until the
- 19 waiver or authorization is granted.
- 20 SECTION 4. (a) Except as provided by Subsection (b) of
- 21 this section, this Act takes effect September 1, 2013.
- (b) Subparagraph (viii), Paragraph (K), Subdivision (23),
- 23 Subsection (a), Section 533.005, Government Code, as added by this
- 24 Act, takes effect March 1, 2014.