## SENATE RESOLUTION NO. 873

WHEREAS, The Senate of the State of Texas is pleased to recognize Louise Stefan for her 50 years of exceptional service to Hastings Communication Services; and

to Hastings Communication Services; and WHEREAS, Louise Stefan was hired in 1963 by Ann Hastings, the founder of Hastings Communication Services, which was then called Austin Answering Service; Louise was hired as a telephone secretary and was 38 years old at the time; by 1969, she had become manager of the North Austin branch of the company; and

WHEREAS, In 1985, she was assigned to Quality Assurance for the company and to the role of personnel scheduler for all company operations; and

WHEREAS, Over the years, this highly regarded employee and beloved co-worker has played an invaluable role in the evolution of Hastings Communication Services, including its success as a live person-to-person answering service to hundreds of businesses; and

WHEREAS, An ever-reliable company employee, she has witnessed the many changes in the company's operations during her 50-year career, and she has been considered a true anchor in the business and one whose service is greatly valued; and

WHEREAS, The longest-tenured company employee, she has also been a mainstay in the lives of Mark and Scott Hastings, who were boys when she joined the firm and who now operate it; they and all who are associated with the company deeply appreciate her countless contributions to Hastings Communication Services; now, therefore, be it

**RESOLVED,** That the Senate of the State of Texas, 83rd Legislature, hereby commend Louise Stefan for her 50 years of loyal employment with Hastings Communication Services and extend to her congratulations on her impressive tenure; and, be it further

**RESOLVED,** That a copy of this Resolution be prepared for Louise Stefan as an expression of esteem from the Texas Senate.

Watson

President of the Senate

I hereby certify that the above Resolution was adopted by the Senate on May 10, 2013.

Secretary of the Senate

Member, Texas Senate