Amend CSSB 206 (senate committee printing) in SECTION 21 of the bill by striking the recital to that SECTION (page 8, lines 53 and 54) and substituting the following:

SECTION 21. Sections 261.309(b) and (d), Family Code, are amended to read as follows:

(b) If a person under investigation for allegedly abusing or neglecting a child requests clarification of the status of the person's case or files a complaint relating to the conduct of the department's staff or to department policy, the department shall conduct an informal review to clarify the person's status or resolve the complaint. The division of the department responsible for investigating complaints [immediate supervisor of the employee who conducted the child abuse or neglect investigation or against whom the complaint was filed] shall conduct the informal review as soon as possible but not later than the 14th day after the date the request or complaint is received.