By: Dukes H.B. No. 881

A BILL TO BE ENTITLED

1	AN ACT
2	relating to outsourcing a service performed by a health and human
3	services agency to a private commercial contractor.
4	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
5	SECTION 1. Chapter 2162, Government Code, is amended by
6	adding Subchapter D to read as follows:
7	SUBCHAPTER D. OUTSOURCING MAJOR FUNCTIONS
8	Sec. 2162.151. DEFINITION. In this subchapter, "health and
9	human services agency" has the meaning assigned by Section 531.001.
10	Sec. 2162.152. APPLICABILITY. This subchapter applies in
11	relation to a contract, contract amendment, or contract extension
12	made or proposed to be made between a health and human services
13	agency and a private commercial contractor only if:
14	(1) a service performed by the agency at the time the
15	contract is awarded, amended, or extended will be outsourced under
16	the contract, contract amendment, or contract extension; and
17	(2) the contract, contract amendment, or contract
18	extension, as applicable:
19	(A) will lead to the loss of 100 or more state
20	employee positions; or
21	(B) has a value of \$10 million or more.
22	Sec. 2162.153. COST ANALYSIS AND CONTRACT CONSIDERATIONS
23	FOR OUTSOURCING STATE SERVICES. (a) Before awarding, amending, or
24	extending a contract to which this subchapter applies, a health and

- 1 human services agency shall perform a cost analysis comparing the
- 2 agency's costs of performing the service to be outsourced to the
- 3 costs of outsourcing the service as provided by this section. The
- 4 council, in making a determination under Section 2162.102(a), shall
- 5 perform a cost analysis comparing a health and human services
- 6 agency's costs of performing a service to the costs of outsourcing
- 7 the service as provided by this section.
- 8 (b) In determining a health and human services agency's
- 9 costs of performing the service, an analysis shall be prepared that
- 10 <u>includes:</u>
- 11 (1) the health and human services agency's actual cost
- 12 of providing the service currently, including:
- 13 (A) services provided by the comptroller,
- 14 attorney general, and other support agencies; and
- 15 (B) other indirect expenses related to the health
- 16 and human services agency's performance of the service;
- 17 (2) the assumptions and documentation supporting the
- 18 actual cost determination under Subdivision (1); and
- 19 (3) recommendations for improving the health and human
- 20 services agency's performance by developing the most efficient
- 21 organizational model to provide the service, if applicable,
- 22 including implementing recommendations of state oversight agencies
- 23 such as the Legislative Budget Board, the state auditor, and the
- 24 Sunset Advisory Commission.
- 25 (c) In comparing the cost of providing the service under
- 26 this section, the health and human services agency or council
- 27 shall:

- 1 (1) include the costs of a private contractor to
- 2 perform the state service and the cost to the health and human
- 3 services agency of monitoring the contractor's performance against
- 4 the terms of the contract;
- 5 (2) include an assessment of whether the private
- 6 contractor can provide a level of service comparable to that
- 7 provided by the health and human services agency that most recently
- 8 provided the service; and
- 9 (3) prepare and consider an estimate of the costs of
- 10 returning the performance of the service from the private
- 11 contractor to the health and human services agency in the event that
- 12 it proves necessary to do so, including a reasonable proposed
- 13 timetable for actions necessary to return the service to the health
- 14 and human services agency.
- 15 (d) A health and human services agency performing a cost
- 16 analysis under this section may consider a reorganized service
- 17 delivery method to compete directly with the performance of a
- 18 private contractor.
- 19 (e) A bid or contract must include an analysis of health
- 20 care benefits, retirement, and workers' compensation insurance for
- 21 <u>a private contractor's employees that are reasonably comparable to</u>
- 22 the health care benefits, retirement, and workers' compensation
- 23 insurance of the state.
- 24 (f) A cost analysis under this section must cover a period
- 25 of at least one year and not more than five years.
- 26 (g) A health and human services agency shall send the
- 27 analysis and supporting documentation required by Subsection (b) to

- 1 the governor, the chairs of the appropriate legislative committees,
- 2 the Legislative Budget Board, and the state auditor. The analysis
- 3 and supporting documentation must be sent to the state auditor
- 4 before extending a solicitation for bids for, amending, or
- 5 extending a contract to which this subchapter applies.
- 6 (h) Based on a risk assessment, the state auditor may review
- 7 and comment on the methodology used to determine the health and
- 8 human services agency's cost required by Subsection (a). The state
- 9 auditor shall provide the results of the review and comment to the
- 10 affected health and human services agency, the governor, the chairs
- 11 of the appropriate legislative committees, and the Legislative
- 12 Budget Board.
- Sec. 2162.154. AUDIT AUTHORITY. (a) Based on a risk
- 14 assessment performed by the state auditor, a cost analysis under
- 15 <u>Section 2162.153</u> is subject to audit by the state auditor in
- 16 <u>accordance with Chapter 321.</u>
- 17 (b) Based on a risk assessment performed by the state
- 18 auditor, a contract to which this subchapter applies is subject to
- 19 audit by the state auditor in accordance with Chapter 321. The
- 20 private contractor shall pay the costs of an audit conducted under
- 21 this subsection. In conducting the audit, the state auditor may:
- 22 (1) assess whether cost savings have been realized
- 23 from the contract; and
- 24 (2) address compliance under the terms of the
- 25 contract, including amounts paid under the contract.
- 26 (c) A contract to which this subchapter applies must include
- 27 a provision that authorizes the state auditor to have access to any

- 1 information the state auditor considers relevant in performing the
- 2 state auditor's duties under this section.
- 3 (d) The state auditor shall file an audit report for audits
- 4 performed under Subsections (a) and (b).
- 5 (e) Reports filed by the state auditor under Subsection (d)
- 6 shall be provided to:
- 7 (1) the affected health and human services agency;
- 8 (2) the governor;
- 9 (3) the chairs of the appropriate legislative
- 10 committees;
- 11 (4) the Legislative Budget Board;
- 12 (5) the council, if applicable;
- 13 (6) the attorney general; and
- 14 (7) the private contractor, if applicable.
- Sec. 2162.155. REQUIRED NOTIFICATION. A health and human
- 16 services agency that enters into a contract or agrees to a contract
- 17 amendment or extension that is subject to this subchapter shall
- 18 notify the state auditor of the existence of the contract not later
- 19 than the date the contract, contract amendment, or contract
- 20 <u>extens</u>ion takes effect.
- 21 Sec. 2162.156. RECOVERY OF FUNDS. If, in the performance of
- 22 an audit under this subchapter, the state auditor identifies
- 23 amounts overpaid, amounts paid for unperformed services, or
- 24 unallowable costs, the attorney general and the affected health and
- 25 human services agency shall cooperate in taking action to recover
- 26 the amounts owed to the state.
- Sec. 2162.157. CONTRACT TERMINATION. If the governing body

- 1 of the health and human services agency, after reviewing an audit
- 2 report by the state auditor under this subchapter, any response by
- 3 the private contractor, and applicable agency performance
- 4 evaluations of the private contractor, concludes that the private
- 5 contractor did not perform satisfactorily under the contract, the
- 6 governing body shall terminate the contract as soon as practicable.
- 7 <u>Sec. 2162.158.</u> ACTIONS FOLLOWING RETURN OF SERVICE. If a
- 8 service obligation is returned to a health and human services
- 9 agency after a contract is terminated under Section 2162.157, the
- 10 health and human services agency shall:
- 11 (1) immediately complete a performance evaluation to
- 12 design a program to improve the delivery of the service and
- 13 implement the program designed; or
- 14 (2) rebid the contract.
- SECTION 2. Section 2162.103(a), Government Code, is amended
- 16 to read as follows:
- 17 (a) Except as otherwise provided by Section 2162.153, in
- 18 [In] comparing the cost of providing a service, the council shall
- 19 consider the:
- 20 (1) cost of supervising the work of a private
- 21 contractor; and
- 22 (2) cost of a state agency's performance of the
- 23 service, including:
- 24 (A) the costs of the comptroller, attorney
- 25 general, and other support agencies; and
- 26 (B) other indirect costs related to the agency's
- 27 performance of the service.

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- 1 SECTION 3. The changes in law made by this Act apply only
- 2 to:
- 3 (1) the activities of the State Council on Competitive
- 4 Government, the Department of Aging and Disability Services, the
- 5 Department of Assistive and Rehabilitative Services, the
- 6 Department of Family and Protective Services, or the Department of
- 7 State Health Services concerning a proposal to contract with a
- 8 private contractor to provide services being performed by the
- 9 Department of Aging and Disability Services, the Department of
- 10 Assistive and Rehabilitative Services, the Department of Family and
- 11 Protective Services, or the Department of State Health Services, on
- 12 or after the effective date of this Act; and
- 13 (2) the evaluation of the services performed by a
- 14 private contractor under a contract, contract amendment, or
- 15 contract extension made on or after the effective date of this Act.
- SECTION 4. This Act takes effect September 1, 2015.