H.B. No. 1069 By: Rodriguez of Travis

A BILL TO BE ENTITLED

1 AN ACT 2 relating to services for persons who are deaf or hard of hearing and certification requirements for interpreters for persons who are 3 deaf or hard of hearing; providing an administrative penalty; 4 5 requiring a fee and changing the rate of a fee; requiring an occupational certification. 6 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS: 7 SECTION 1. Chapter 81, Human Resources Code, is amended by 8 designating Sections 81.001, 81.002, 81.0021, 81.0022, 81.003, 9 81.004, 81.005, 81.0051, 81.0055, 81.006, 81.008, 81.009, 81.013, 10 81.014, 81.015, 81.016, 81.017, 81.019, 81.020, and 81.021 as 11 12 Subchapter A and adding a heading to that subchapter to read as follows: 13 14 SUBCHAPTER A. GENERAL PROVISIONS; POWERS AND DUTIES SECTION 2. Section 81.001, Human Resources Code, is amended by adding Subdivisions (5) and (6) to read as follows: (5) "Department" means the Department of Assistive and

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- Rehabilitative Services. 18
- (6) "Executive commissioner" means the executive 19
- commissioner of the Health and Human Services Commission. 20
- 21 SECTION 3. Section 81.006, Human Resources Code, is amended
- 22 to read as follows:
- Sec. 81.006. DUTIES AND POWERS. (a) 23 The department
- 24 [commission] shall:

- 1 (1) develop and implement a statewide program of
- 2 advocacy and education to ensure continuity of services to persons
- 3 who are deaf, deaf-blind, or hard of hearing;
- 4 (2) provide direct services to persons who are deaf or
- 5 hard of hearing, including communication access, information and
- 6 referral services, advocacy services, services to elderly persons
- 7 who are deaf or hard of hearing, and training in accessing basic
- 8 life skills:
- 9 (3) work to ensure more effective coordination and
- 10 cooperation among public and nonprofit organizations providing
- 11 social and educational services to individuals who are deaf or hard
- 12 of hearing;
- 13 (4) maintain a registry of available certified
- 14 [qualified] interpreters for persons who are deaf or hard of
- 15 hearing by updating the registry at least quarterly and making the
- 16 registry available to interested persons at cost;
- 17 (5) establish a system to approve and provide courses
- 18 and workshops for the instruction and continuing education of
- 19 interpreters for persons who are deaf or hard of hearing;
- 20 (6) assist institutions of higher education in
- 21 initiating training programs for interpreters and develop
- 22 guidelines for instruction to promote uniformity in the curriculum
- 23 [of signs] taught within those programs;
- 24 (7) with the assistance of the Texas Higher Education
- 25 Coordinating Board, develop standards for evaluation of the
- 26 programs described by Subdivision (6); and
- 27 (8) develop guidelines and requirements to clarify the

- 1 circumstances under which interpreters certified by the <u>department</u>
- 2 [commission] are qualified to interpret effectively, accurately,
- 3 and impartially, both receptively and expressively, using any
- 4 necessary specialized vocabulary.
- 5 (b) The department [commission] may:
- 6 (1) appoint one or more advisory committees to consult
- 7 with and advise the <u>department</u> [commission];
- 8 (2) establish and collect training fees and accept
- 9 gifts, grants, and donations of money, personal property, or real
- 10 property for use in expanding and improving services to persons of
- 11 this state who are deaf or hard of hearing;
- 12 (3) advise the executive commissioner on the adoption
- 13 of [adopt] rules necessary to implement this chapter;
- 14 (4) contract with or provide grants to agencies,
- 15 organizations, or individuals as necessary to implement this
- 16 chapter;
- 17 (5) establish a reasonable fee and charge interpreters
- 18 for training to defray the cost of conducting the training;
- 19 (6) develop guidelines <u>and requirements</u> for
- 20 trilingual interpreter <u>certification</u> [services]; and
- 21 (7) provide training programs for persons <u>certified as</u>
- 22 [who provide] trilingual interpreters [interpreter services].
- 23 (e) The <u>commissioner of the department</u> [commission] shall
- 24 develop and implement policies that clearly define the [respective]
- 25 responsibilities of the [governing body of the commission and the]
- 26 staff of the department under this chapter [commission].
- 27 (f) The department [commission] shall establish and charge

- 1 reasonable fees for some or all <u>department</u> [commission]
- 2 publications to cover the <u>department's</u> [commission's] publication
- 3 costs. However, the department [commission] shall waive the fee if
- 4 a person who is deaf or hard of hearing is financially unable to pay
- 5 for the publication, and may waive the fees for publications
- 6 provided to certain entities. The <u>executive commissioner</u>, in
- 7 consultation with the department, [commission] shall adopt rules to
- 8 implement this subsection. The rules must specify the standards
- 9 used for determining ability to pay for a publication and must
- 10 specify the types of entities for which the fees will be waived.
- 11 SECTION 4. Chapter 81, Human Resources Code, is amended by
- 12 adding Subchapter B to read as follows:
- 13 SUBCHAPTER B. SERVICES FOR PERSONS WHO ARE DEAF OR HARD OF HEARING
- 14 Sec. 81.051. APPLICABILITY OF SUBCHAPTER TO COURT
- 15 INTERPRETERS. The provisions of this subchapter apply to a court
- 16 interpreter to the same extent that the provisions apply to any
- 17 other interpreter and are in addition to the requirements of
- 18 Chapter 57, Government Code.
- 19 SECTION 5. Section 81.007, Human Resources Code, is
- 20 transferred to Subchapter B, Chapter 81, Human Resources Code, as
- 21 added by this Act, redesignated as Section 81.052, Human Resources
- 22 Code, and amended to read as follows:
- Sec. 81.052 [81.007]. INTERPRETER CERTIFICATION PROGRAM
- 24 [BOARD FOR EVALUATION OF INTERPRETERS]. (a) The department shall
- 25 [commission may] establish a program in accordance with this
- 26 subchapter [section] for the certification of interpreters who have
- 27 reached varying levels of proficiency in communication skills

- 1 necessary to facilitate communication between persons who are deaf
- 2 or hard of hearing and persons who are not deaf or hard of hearing.
- 3 (b) The <u>department</u> [commission] shall appoint an advisory
- 4 board of seven persons to assist in administering the interpreter
- 5 certification program. A board member may not receive
- 6 compensation, but is entitled to reimbursement of the travel
- 7 expenses incurred by the member while conducting the business of
- 8 the board, as provided in the General Appropriations Act.
- 9 (c) Subject to approval of the department [commission], the
- 10 board shall prescribe qualifications for each of several levels of
- 11 certification based on proficiency and shall evaluate and certify
- 12 interpreters using these qualifications.
- 13 (d) A qualified board member may serve as an evaluator under
- 14 Subsection (c), and the department [commission] shall compensate
- 15 the board member for services performed as an evaluator.
- 16 (e) The department [commission] shall charge fees for
- 17 written and performance examinations, for annual certificate
- 18 renewal, and for recertification. The fees must be in an amount
- 19 sufficient to defray [recover] the costs of the certification
- 20 program.
- 21 (f) The <u>department</u> [commission] may waive any prerequisite
- 22 to obtaining a certificate for an applicant after reviewing the
- 23 applicant's credentials and determining that the applicant holds a
- 24 license or certificate issued by another jurisdiction that has
- 25 licensing or certification requirements substantially equivalent
- 26 to the certification requirements [those] of this state.
- 27 (g) The department [commission] by executive commissioner

- 1 rule may adopt a system under which certificates are valid for a
- 2 five-year period, subject to the certificate holder's payment of an
- 3 annual certificate renewal fee. After expiration of the five-year
- 4 period, an interpreter must be recertified by the department
- 5 [commission]. The department [commission] may recertify an
- 6 interpreter who:
- 7 (1) receives specified continuing education credits;
- 8 or
- 9 (2) achieves an adequate score on a specified
- 10 examination.
- 11 (h) The <u>executive commissioner</u>, in consultation with the
- 12 department, [commission] shall adopt rules specifying the grounds
- 13 for denying, suspending, or revoking an interpreter's certificate.
- 14 (i) The department [commission] shall determine the
- 15 frequency for conducting the interpreter examinations. The
- 16 <u>department</u> [<u>commission</u>] shall conduct the interpreter
- 17 examinations:
- 18 (1) in a space that can be obtained free of charge; or
- 19 (2) at a facility selected in compliance with Section
- 20 2113.106, Government Code.
- 21 (k) The <u>department</u> [commission] shall compensate an
- 22 evaluator based on a fee schedule as determined by [commission]
- 23 rule.
- (1) The department [commission] shall recognize, prepare,
- 25 or administer continuing education programs for its certificate
- 26 holders. A certificate holder must participate in the programs to
- 27 the extent required by the department [commission] to keep the

- 1 person's certificate.
- 2 (m) A person who holds an interpreter's license or
- 3 certificate issued by another jurisdiction, including a foreign
- 4 country, or an entity recognized by the department to have
- 5 licensing or certification requirements substantially equivalent
- 6 to the certification requirements of this subchapter may obtain a
- 7 comparable certificate, as determined by the department, without an
- 8 examination. The person shall pay to the department a fee in an
- 9 amount determined by the department for the certificate.
- 10 SECTION 6. Section 81.0071, Human Resources Code, is
- 11 transferred to Subchapter B, Chapter 81, Human Resources Code, as
- 12 added by this Act, redesignated as Section 81.053, Human Resources
- 13 Code, and amended to read as follows:
- 14 Sec. 81.053 [81.0071]. EXAMINATION RESULTS. (a) Not
- 15 later than the 60th day after the date on which a certification
- 16 examination is administered under this <u>subchapter</u> [chapter], the
- 17 department [commission] shall notify each examinee of the results
- 18 of the examination. However, if an examination is graded or
- 19 reviewed by a national testing service, the <u>department</u> [commission]
- 20 shall notify examinees of the results of the examination not later
- 21 than the 14th day after the date on which the department
- 22 [commission] receives the results from the testing service. If the
- 23 notice of the examination results will be delayed for longer than 90
- 24 days after the examination date, the <u>department</u> [commission] shall
- 25 notify each examinee of the reason for the delay before the 90th
- 26 day.
- 27 (c) The department [commission] may require a testing

- 1 service to notify a person of the results of the person's
- 2 examination.
- 3 SECTION 7. Section 81.0072, Human Resources Code, is
- 4 transferred to Subchapter B, Chapter 81, Human Resources Code, as
- 5 added by this Act, redesignated as Section 81.054, Human Resources
- 6 Code, and amended to read as follows:
- 7 Sec. 81.054 [81.0072]. REVOCATION OR SUSPENSION OF
- 8 CERTIFICATE. (a) The <u>department</u> [commission, based on the
- 9 recommendation of the Board for Evaluation of Interpreters, and
- 10 revoke or suspend a certificate or place a certificate holder on
- 11 probation for a violation of a statute, rule, or policy of the
- 12 department [commission]. If a certificate holder is placed on
- 13 probation, the department [commission] may require the
- 14 practitioner:
- 15 (1) to report regularly to the <u>department</u> [commission]
- 16 on matters that are the basis of the probation;
- 17 (2) to limit practice to those areas prescribed by the
- 18 department [commission]; or
- 19 (3) to continue or renew professional education until
- 20 a satisfactory degree of skill has been attained in those areas that
- 21 are the basis of the probation.
- (b) If the department [commission] proposes to suspend or
- 23 revoke a certificate or place a certificate holder on probation,
- 24 the certificate holder is entitled to a hearing before the
- 25 department [commission] or a hearings officer appointed by the
- 26 department [commission]. All final decisions to suspend or revoke
- 27 a certificate or place a certificate holder on probation shall be

- 1 made by the <u>department</u> [commission].
- 2 SECTION 8. Section 81.0073, Human Resources Code, is
- 3 transferred to Subchapter B, Chapter 81, Human Resources Code, as
- 4 added by this Act, redesignated as Section 81.055, Human Resources
- 5 Code, and amended to read as follows:
- Sec. 81.055 [81.0073]. CERTIFICATE RENEWAL. (a) A person
- 7 who is otherwise eligible to renew a certificate may renew an
- 8 unexpired certificate by paying the required renewal fee to the
- 9 department [commission] before the expiration date of the
- 10 certificate. A person whose certificate has expired may not engage
- 11 in activities that require a certificate until the certificate has
- 12 been renewed.
- 13 (b) A person whose certificate has been expired for 90 days
- 14 or less may renew the certificate by paying to the department
- 15 [commission] a renewal fee that is equal to 1-1/2 times the normally
- 16 required renewal fee.
- 17 (c) A person whose certificate has been expired for more
- 18 than 90 days but less than one year may renew the certificate by
- 19 paying to the <u>department</u> [commission] a renewal fee that is equal to
- 20 two times the normally required renewal fee.
- 21 (d) A person whose certificate has been expired for one year
- 22 or more may not renew the certificate. The person may obtain a new
- 23 certificate by complying with the requirements and procedures,
- 24 including the examination requirements, for obtaining an original
- 25 certificate.
- 26 (e) [A person who was certified in this state, moved to
- 27 another state, and is currently certified and has been in practice

- 1 in the other state for the two years preceding the date of
- 2 application may obtain a new certificate without reexamination. The
- 3 person must pay to the commission a fee that is equal to two times
- 4 the normally required renewal fee for the certificate.
- 5 $\left[\frac{f}{f}\right]$ Not later than the 30th day before the date a person's
- 6 certificate is scheduled to expire, the <u>department</u> [commission]
- 7 shall send written notice of the impending expiration to the person
- 8 at the person's last known address according to the records of the
- 9 department [commission].
- 10 SECTION 9. Section 81.0074, Human Resources Code, is
- 11 transferred to Subchapter B, Chapter 81, Human Resources Code, as
- 12 added by this Act, redesignated as Section 81.056, Human Resources
- 13 Code, and amended to read as follows:
- 14 Sec. 81.056 [81.0074]. PROVISIONAL CERTIFICATE. (a) The
- 15 <u>department</u> [commission] may issue a provisional certificate to an
- 16 applicant currently <u>licensed or</u> certified in another jurisdiction,
- 17 <u>including a foreign country</u>, who seeks a certificate in this state
- 18 and who:
- 19 (1) has been <u>licensed or</u> certified in good standing as
- 20 an interpreter for at least two years in another jurisdiction,
- 21 including a foreign country, that has <u>licensing or</u> certification
- 22 requirements substantially equivalent to the certification
- 23 requirements of this <u>subchapter</u> [chapter];
- 24 (2) has passed another [a national or other]
- 25 examination recognized by the <u>department</u> [commission] relating to
- 26 the practice of interpretation for people who are deaf or hard of
- 27 hearing; and

- 1 (3) is sponsored by a person certified by the
- 2 <u>department</u> [commission] under this <u>subchapter</u> [chapter] with whom
- 3 the provisional certificate holder will practice during the time
- 4 the person holds a provisional certificate.
- 5 (b) The department [commission] may waive the requirement
- 6 of Subsection (a)(3) for an applicant if the <u>department</u>
- 7 [commission] determines that compliance with that subdivision
- 8 [subsection] would be a hardship to the applicant.
- 9 (c) A provisional certificate is valid until the date the
- 10 <u>department</u> [commission] approves or denies the provisional
- 11 certificate holder's application for a certificate. The <u>department</u>
- 12 [commission] shall issue a certificate under this subchapter
- 13 [chapter] to the provisional certificate holder if:
- 14 (1) the provisional certificate holder is eligible to
- 15 be certified under Section 81.052(f) [81.007(f)]; or
- 16 (2) the provisional certificate holder passes the part
- 17 of the examination under this subchapter [chapter] that relates to
- 18 the applicant's knowledge and understanding of the laws and rules
- 19 relating to the practice of interpretation for people who are deaf
- 20 or hard of hearing in this state, and:
- 21 (A) the <u>department</u> [commission] verifies that
- 22 the provisional certificate holder meets the academic and
- 23 experience requirements for a certificate under this subchapter
- 24 [chapter]; and
- 25 (B) the provisional certificate holder satisfies
- 26 any other certification requirements under this subchapter
- 27 [chapter].

- 1 (d) The <u>department</u> [commission] must approve or deny a
- 2 provisional certificate holder's application for a certificate not
- 3 later than the 180th day after the date the provisional certificate
- 4 is issued. The department [commission] may extend the 180-day
- 5 period if the results of an examination have not been received by
- 6 the department [commission] before the end of that period.
- 7 (e) The <u>department</u> [commission] may establish a fee for
- 8 provisional certificates in an amount reasonable and necessary to
- 9 cover the cost of issuing the certificate.
- SECTION 10. Subchapter B, Chapter 81, Human Resources Code,
- 11 as added by this Act, is amended by adding Sections 81.057, 81.058,
- 12 and 81.059 to read as follows:
- Sec. 81.057. CERTIFICATION REQUIREMENT. (a) A person may
- 14 not practice, offer or attempt to practice, or hold that person out
- 15 to be practicing as an interpreter for persons who are deaf or hard
- 16 of hearing unless the person is certified under this subchapter.
- 17 (b) The executive commissioner, in consultation with the
- 18 department, may adopt rules related to the investigation and
- 19 enforcement of activity prohibited under Subsection (a).
- 20 <u>(c)</u> This section does not apply to:
- 21 (1) a person interpreting in religious,
- 22 <u>family-oriented</u>, or other social activities as authorized by the
- 23 <u>department;</u>
- (2) a person interpreting in an emergency situation
- 25 <u>involving health care services in which an ordinarily prudent</u>
- 26 physician in the same or similar circumstances might reasonably
- 27 believe that the delay necessary to obtain a certified interpreter

- 1 is likely to cause injury or loss to the patient, until such time as
- 2 the services of a certified interpreter can be obtained;
- 3 (3) a person enrolled in a course of study leading to a
- 4 certificate or degree in interpreting, provided that the person is
- 5 clearly designated as a student, trainee, or intern and that the
- 6 person engages only in activities and services that constitute a
- 7 part of a supervised course of study;
- 8 (4) a person who is not a resident of this state and
- 9 who is licensed or certified in another jurisdiction or by an entity
- 10 recognized by the department, if the person provides interpreting
- 11 services in this state on fewer than 30 days in a calendar year,
- 12 except that days on which the person provides services relating to a
- 13 state of disaster declared by the governor do not count toward the
- 14 30-day limit;
- 15 (5) a person who engages in video relay interpreting;
- 16 <u>or</u>
- 17 (6) a person providing interpreting services in
- 18 another setting as determined by the department.
- 19 <u>(d)</u> The department may suspend the certificate of a person
- 20 who violates a provision of this subchapter or a rule adopted under
- 21 this subchapter.
- Sec. 81.058. ADMINISTRATIVE PENALTIES. (a) The department
- 23 may impose an administrative penalty on a person who violates
- 24 Section 81.057 or a rule adopted under that section.
- 25 (b) A penalty imposed under this section may not exceed
- 26 \$5,000 for each violation. Each day a violation continues or occurs
- 27 is a separate violation for the purpose of imposing a penalty.

	11.12. 100.
1	(c) When imposing a penalty under this section, the
2	department must consider:
3	(1) the seriousness of the violation, including the
4	nature, circumstances, extent, and gravity of the violation;
5	(2) the economic harm caused by the violation;
6	(3) the history of previous violations;
7	(4) the amount necessary to deter a future violation;
8	(5) efforts to correct the violation; and
9	(6) any other consideration that justice may require.
10	(d) The executive commissioner, in consultation with the
11	department, shall adopt rules necessary to implement this section.
12	Sec. 81.059. REINSTATEMENT OF CERTIFICATE AFTER
13	SUSPENSION. The department may reinstate the certificate of a
14	certificate holder whose practice was suspended according to any
15	provision in this subchapter if the certificate holder demonstrates
16	to the department that the certificate holder has remedied the
17	reason for which the certificate was suspended and is capable of
18	resuming practice in compliance with the requirements of this
19	subchapter, all administrative orders entered against the
20	certificate holder, and all rules adopted under this subchapter.
21	SECTION 11. A person is not required to hold a certificate
22	issued under Section 81.052, Human Resources Code, as redesignated
23	and amended by this Act, until June 1, 2017.
24	SECTION 12. The changes in law made by this Act relating to
25	conduct that is grounds for imposition of a disciplinary sanction
26	apply only to conduct that occurs on or after June 1, 2017. Conduct

27 that occurs before that date is governed by the law in effect

- 1 immediately before the effective date of this Act, and the former
- 2 law is continued in effect for that purpose.
- 3 SECTION 13. Not later than September 1, 2016, the executive
- 4 commissioner of the Health and Human Services Commission in
- 5 consultation with the Department of Assistive and Rehabilitative
- 6 Services shall adopt rules necessary to implement the changes in
- 7 law made by this Act.
- 8 SECTION 14. This Act takes effect immediately if it
- 9 receives a vote of two-thirds of all the members elected to each
- 10 house, as provided by Section 39, Article III, Texas Constitution.
- 11 If this Act does not receive the vote necessary for immediate
- 12 effect, this Act takes effect September 1, 2015.