By: Davis of Harris

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H.B. No. 2898

A BILL TO BE ENTITLED

AN ACT

2 relating to certain procedures, civil penalties, and remedies under3 the Deceptive Trade Practices-Consumer Protection Act.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

5 SECTION 1. Sections 17.45(9) and (13), Business & Commerce 6 Code, are amended to read as follows:

7 (9) "Knowingly" means actual awareness, at the time of the act or practice complained of, of the falsity, deception, or 8 9 misleading nature [unfairness] of the act or practice giving rise to the consumer's claim or, in an action brought under Subdivision 10 11 (2) of Subsection (a) of Section 17.50, actual awareness of the act, 12 practice, condition, defect, or failure constituting the breach of warranty, but actual awareness may be inferred where objective 13 14 manifestations indicate that a person acted with actual awareness.

15 (13) "Intentionally" means actual awareness, at the 16 time of the act or practice complained of, of the falsity, deception, or misleading nature [unfairness] of the act or practice 17 giving rise to the consumer's claim [-,] or the condition, defect, or 18 failure constituting a breach of warranty giving rise to the 19 20 consumer's claim, coupled with the specific intent that the 21 consumer act in detrimental reliance on the act, practice, condition, defect, or failure [falsity or deception or in 22 23 detrimental ignorance of the unfairness]. Intention may be inferred from objective manifestations that indicate that the 24

1 person acted intentionally or from facts showing that a defendant 2 acted with flagrant disregard of prudent and fair business 3 practices to the extent that the defendant should be treated as 4 having acted intentionally.

5 SECTION 2. Sections 17.47(a), (b), (c), and (d), Business &
6 Commerce Code, are amended to read as follows:

7 Whenever the consumer protection division has reason to (a) 8 believe that any person is engaging in, has engaged in, or is about to engage in any act or practice declared to be unlawful by this 9 10 subchapter, and that proceedings would be in the public interest, the division may bring an action in the name of the state against 11 12 the person to restrain by temporary restraining order, temporary injunction, or permanent injunction the use of such [method,] 13 14 $act[\tau]$ or practice.

15 Nothing herein shall require the consumer protection division to notify such person that court action is or may be under 16 17 consideration, provided[. Provided], however, the consumer protection division shall, at least seven days prior to instituting 18 19 such court action, contact such person to inform him [in general] of the alleged unlawful conduct. [Cessation of unlawful conduct after 20 such prior contact shall not render such court action moot under any 21 circumstances, and such injunctive relief shall lie even if such 22 person has ceased such unlawful conduct after such prior contact.] 23 24 Such prior contact shall not be required if, in the opinion of the consumer protection division, there is good cause to believe that 25 such person would evade service of process if prior contact were 26 made or that such person would destroy relevant records if prior 27

1 contact were made, or that such an emergency exists that immediate 2 and irreparable injury, loss, or damage would occur as a result of 3 such delay in obtaining a temporary restraining order.

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4 An action brought under Subsection (a) of this section (b) 5 which alleges a claim to relief under this section may be commenced in the district court of the county in which the person against whom 6 it is brought resides $\underline{or}[\tau]$ has his principal place of business[τ 7 8 has done business,] or in the district court of the county where the transaction occurred, or, on the consent of the parties, in a 9 10 district court of Travis County. An action brought under Subsection (a) is subject to the procedural and evidentiary rules 11 12 applicable to any other civil action filed in a district court. The court may issue temporary restraining orders, temporary or 13 permanent injunctions to restrain and prevent violations of this 14 15 subchapter and such injunctive relief shall be issued without bond.

(c) In addition to the request for a temporary restraining 16 17 order[-, -] or permanent injunction in a proceeding brought under Subsection (a) of this section, the consumer protection division 18 19 may request [, and the trier of fact may award,] a civil penalty to be paid to the state. If the consumer protection division requests 20 a civil penalty, the trier of fact shall determine the number of 21 violations that the person committed, whether the person acted 22 knowingly or intentionally, and the amount of economic harm caused 23 24 by the act or practice that is the subject of the proceeding. The trier of fact may then award a civil penalty to be paid to the state 25 26 in an amount of:

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(1) not more than \$20,000 per violation, not to exceed

1 <u>a total of the lesser of \$50,000 or the amount of economic harm</u>
2 <u>caused by the act or practice that is the subject of the proceeding,</u>
3 <u>unless the person acted intentionally, in which case the trier of</u>
4 <u>fact may award a civil penalty in an amount of not more than the</u>
5 <u>greater of \$250,000 or the amount of economic harm caused by the act</u>
6 or practice that is the subject of the proceeding; and

7 (2) if the act or practice that is the subject of the 8 proceeding was calculated to acquire or deprive money or other 9 property from a consumer who was 65 years of age or older when the 10 act or practice occurred, an additional amount of not more than 11 \$50,000 [\$250,000].

The court may make such additional orders or judgments 12 (d) as are necessary to compensate identified [identifiable] persons 13 14 for actual damages or to restore money or property, real or personal, that was [which may have been] acquired by means of any 15 unlawful act or practice. <u>An award under this subsection</u> [Damages] 16 may not include any damages incurred, or money or property 17 acquired, more than [beyond a point] two years prior to the 18 19 institution of the action by the consumer protection division. Orders of the court may also include the appointment of a receiver 20 or a sequestration of assets if a person who has been ordered by a 21 court to make restitution, including by returning money or 22 property, under this section has failed to comply with the court's 23 24 order [do so] within three months after the order [to make restitution] has become final and nonappealable. 25

26 SECTION 3. Section 17.60, Business & Commerce Code, is 27 amended to read as follows:

1 Sec. 17.60. REPORTS AND EXAMINATIONS. (a) Whenever the consumer protection division has reason to believe that a person is 2 3 engaging in, has engaged in, or is about to engage in any act or practice declared to be unlawful by this subchapter, or when it 4 5 reasonably believes it to be in the public interest to conduct an investigation to ascertain whether any person is engaging in, has 6 engaged in, or is about to engage in any such act or practice, an 7 8 authorized member of the division may:

9 (1) <u>serve a directive that states the alleged</u> 10 <u>violation and</u>:

11 <u>(A) requires</u> [require] the person to file with 12 the division, on the prescribed forms, a statement or report in 13 writing, under oath or otherwise, as to all the facts and 14 circumstances concerning the alleged violation [and such other data 15 and information as the consumer protection division deems 16 necessary];

17 (B) requires the person to submit to an 18 <u>examination</u> [(2) <u>examine</u>] under oath <u>about the</u> [any person in 19 connection with this] alleged violation; <u>or</u>

20 <u>(C) requires the person to produce for inspection</u> 21 [(3) examine any] merchandise or <u>samples</u> [sample] of merchandise 22 <u>relating to the alleged violation</u> [deemed necessary and proper]; 23 and

24 (2) [(4)] pursuant to an order of the appropriate 25 court, impound any sample of merchandise that is produced in 26 accordance with this subchapter and retain it in the possession of 27 the division until the completion of all proceedings in connection

1 with which the merchandise is produced.

2 (b) Unless authorized by a court order, the consumer 3 protection division may not require a person to comply with a 4 directive for action under Subsection (a)(1) before the 31st day 5 after the date the person is served the directive.

6 (c) Before the 31st day after the date a person is served a 7 directive for action under Subsection (a)(1), the person may file a petition, stating good cause, to extend the period in which the 8 person must comply with the directive or to modify or set aside the 9 directive. The petition may be filed in the district court in the 10 county where the person resides, if the person is an individual, or 11 12 where the person's principal place of business in this state is located, if the person is not an individual, or a district court of 13 Travis County. The period in which a person may file the petition 14 may be extended by a court order or by a written agreement between 15 the person and the consumer protection division. 16

17 (d) An action brought under Subsection (c) to modify or set 18 aside a directive is subject to the procedural and evidentiary 19 rules applicable to any other civil action filed in a district 20 court.

(e) A person who files a petition as provided by Subsection (c) shall comply with the directive as ordered by the court.

23 SECTION 4. Section 17.61, Business & Commerce Code, is 24 amended by amending Subsections (b), (c), and (g) and adding 25 Subsection (g-1) to read as follows:

26 (b) Each demand shall:

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(1) state the statute and section under which the

1 alleged violation is being investigated, and the [general] subject
2 matter of the investigation;

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3 (2) describe the class or classes of documentary 4 material to be produced with reasonable specificity so as to fairly 5 indicate the material demanded;

6 (3) prescribe a return date <u>not later than the 30th day</u> 7 <u>after the demand has been served</u> within which the documentary 8 material is to be produced, <u>unless an extended return date is</u> 9 <u>authorized by a court order</u>; and

10 (4) identify the persons authorized by the consumer 11 protection division to whom the documentary material is to be made 12 available for inspection and copying.

(c) A civil investigative demand may <u>not</u> contain <u>any</u> [a] requirement, including a requirement for the [or] disclosure of documentary material, which would <u>not</u> be discoverable under the Texas Rules of Civil Procedure <u>in a civil action brought by the</u> consumer protection division under this subchapter.

(g) At any time before the return date specified in the 18 19 demand, or within 30 [20] days after the demand has been served, whichever period is <a>longer [shorter], a petition to extend the 20 return date for, or to modify or set aside any aspect of the demand, 21 stating good cause, may be filed in the district court in the county 22 where the party who is served with the demand resides [parties 23 reside], or, on consent of the parties, a district court of Travis 24 County. The period in which a person may file the petition may be 25 26 extended by a court order or by a written agreement between the person and the consumer protection division. A person who files a 27

petition under this subsection shall comply with the demand as
 ordered by the court.

3 (g-1) A petition to modify or set aside any aspect of the 4 demand is subject to the procedural and evidentiary rules 5 applicable to any other civil action filed in a district court.

The changes in law made by this Act to 6 SECTION 5. (a) 7 Sections 17.45 and 17.47, Business & Commerce Code, apply only to a 8 violation of the Deceptive Trade Practices-Consumer Protection Act that occurs on or after the effective date of this Act. A violation 9 of the Deceptive Trade Practices-Consumer Protection Act that 10 occurs before the effective date of this Act is governed by the law 11 in effect on the date the violation occurred, and the former law is 12 continued in effect for that purpose. For purposes of this 13 14 subsection, a violation occurs before the effective date of this 15 Act if any element of the violation occurs before that date.

(b) The changes in law made by this Act to Sections 17.60 and 16 17 17.61, Business & Commerce Code, apply only to a directive served under Section 17.60, Business & Commerce Code, and a civil 18 investigative demand served under Section 17.61, Business 19 ŵ Commerce Code, on or after the effective date of this Act. 20 А directive or civil demand served before the effective date of this 21 Act is governed by the law in effect on the date the directive or 22 demand was served, and the former law is continued in effect for 23 24 that purpose.

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SECTION 6. This Act takes effect September 1, 2015.