By: Raymond, Faircloth

H.B. No. 4001

## A BILL TO BE ENTITLED

AN ACT

1

2 relating to the provision of habilitation and certain health care 3 services by a home and community support services agency; 4 authorizing a fee, providing penalties, and requiring an 5 occupational license.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
SECTION 1. Section 142.001, Health and Safety Code, is
amended by adding Subdivision (11-c) and amending Subdivisions (12)
and (23) to read as follows:

10 <u>(11-c) "Habilitation" means habilitation services, as</u>
11 <u>defined by Section 534.001, Government Code, delivered by a</u>
12 licensed home and community support services agency.

13 (12) "Home and community support services agency" 14 means a person who provides home health, hospice, <u>habilitation</u>, or 15 personal assistance services for pay or other consideration in a 16 client's residence, an independent living environment, or another 17 appropriate location.

18 (23) "Place of business" means an office of a home and 19 community support services agency that maintains client records or 20 directs home health, hospice, <u>habilitation</u>, or personal assistance 21 services. The term does not include an administrative support 22 site.

23 SECTION 2. Section 142.0011, Health and Safety Code, as 24 amended by S.B. 219, Acts of the 84th Legislature, Regular Session,

1 2015, is amended to read as follows:

Sec. 142.0011. SCOPE, PURPOSE, AND IMPLEMENTATION. 2 (a) 3 The purpose of this chapter is to ensure that home and community support services agencies in this state deliver the highest 4 5 possible quality of care. This chapter and the rules adopted under this chapter establish minimum standards for acceptable quality of 6 care, and a violation of a minimum standard established or adopted 7 8 under this chapter is a violation of law. For purposes of this chapter, components of quality of care include: 9

10

client independence and self-determination;

11 (2) humane treatment;

12 (3) continuity of care;

13 (4) coordination of services;

14 (5) professionalism of service providers;

15 (6) quality of life; [and]

16 (7) client satisfaction with services; and

17 (8) person-centered service delivery.

(b) The executive commissioner shall protect clients of home and community support services agencies by adopting rules relating to quality of care and quality of life.

(c) The department shall protect clients of home andcommunity support services agencies by:

23

(1) regulating those agencies;

24 (2) strictly monitoring factors relating to the25 health, safety, welfare, and dignity of each client;

(3) imposing prompt and effective remedies forviolations of this chapter and rules and standards adopted under

1 this chapter;

2 (4) enabling agencies to provide <u>person-centered</u>
3 services that allow clients to maintain the highest possible degree
4 of independence and self-determination; and

5 (5) providing the public with helpful and 6 understandable information relating to agencies in this state.

7 SECTION 3. Section 142.002(a), Health and Safety Code, is 8 amended to read as follows:

9 Except as provided by Section 142.003, a person, (a) 10 including a health care facility licensed under this code, may not engage in the business of providing home health, hospice, 11 habilitation, or personal assistance services, or represent to the 12 public that the person is a provider of home health, hospice, 13 14 habilitation, or personal assistance services for pay without a 15 home and community support services agency license authorizing the person to perform those services issued by the department for each 16 17 place of business from which home health, hospice, habilitation, or personal assistance services are directed. A certified agency must 18 19 have a license to provide certified home health services.

20 SECTION 4. Section 142.003(a), Health and Safety Code, is 21 amended to read as follows:

(a) The following persons need not be licensed under thischapter:

(1) a physician, dentist, registered nurse,
occupational therapist, or physical therapist licensed under the
laws of this state who provides home health services to a client
only as a part of and incidental to that person's private office

1 practice;

(2) a registered nurse, licensed vocational nurse,
physical therapist, occupational therapist, speech therapist,
medical social worker, or any other health care professional as
determined by the department who provides home health services as a
sole practitioner;

7 (3) a registry that operates solely as a clearinghouse 8 to put consumers in contact with persons who provide home health, 9 hospice, <u>habilitation</u>, or personal assistance services and that 10 does not maintain official client records, direct client services, 11 or compensate the person who is providing the service;

12 (4) an individual whose permanent residence is in the13 client's residence;

14 (5) an employee of a person licensed under this 15 chapter who provides home health, hospice, <u>habilitation</u>, or 16 personal assistance services only as an employee of the license 17 holder and who receives no benefit for providing the services, 18 other than wages from the license holder;

19 (6) a home, nursing home, convalescent home, assisted 20 living facility, special care facility, or other institution for 21 individuals who are elderly or who have disabilities that provides 22 home health or personal assistance services only to residents of 23 the home or institution;

(7) a person who provides one health service through a
 contract with a person licensed under this chapter;

26 (8) a durable medical equipment supply company;
27 (9) a pharmacy or wholesale medical supply company

H.B. No. 4001
H.B. No. 4001
that does not furnish services, other than supplies, to a person at
the person's house;

3 (10) a hospital or other licensed health care facility
4 that provides home health or personal assistance services only to
5 inpatient residents of the hospital or facility;

6 (11) a person providing home health or personal 7 assistance services to an injured employee under Title 5, Labor 8 Code;

9

(12) a visiting nurse service that:

10 (A) is conducted by and for the adherents of a11 well-recognized church or religious denomination; and

(B) provides nursing services by a person exempt from licensing by Section 301.004, Occupations Code, because the person furnishes nursing care in which treatment is only by prayer or spiritual means;

16 (13) an individual hired and paid directly by the 17 client or the client's family or legal guardian to provide home 18 health or personal assistance services;

(14) a business, school, camp, or other organization that provides home health or personal assistance services, incidental to the organization's primary purpose, to individuals employed by or participating in programs offered by the business, school, or camp that enable the individual to participate fully in the business's, school's, or camp's programs;

(15) a person or organization providing sitter-companion services or chore or household services that do not involve personal care, health, or health-related services;

H.B. No. 4001 a licensed health care facility that provides 1 (16) 2 hospice services under a contract with a hospice; 3 (17)a person delivering residential acquired immune deficiency syndrome hospice care who is licensed and designated as 4 5 a residential AIDS hospice under Chapter 248; 6 (18) the Texas Department of Criminal Justice; 7 a person that provides home health, hospice, (19) 8 habilitation, or personal assistance services only to persons receiving benefits under: 9 10 (A) the home and community-based services (HCS) waiver program; 11 12 (B) the Texas home living (TxHmL) waiver program; 13 [<del>or</del>] 14 (C) the STAR + PLUS or other Medicaid managed 15 care program under the program's HCS or TxHmL certification; or 16 (D) Section 534.152, Government Code; or 17 (20) individual who provides home health an or personal assistance services as the employee of a consumer or an 18 19 entity or employee of an entity acting as a consumer's fiscal agent under Section 531.051, Government Code. 20 SECTION 5. Sections 142.004(a) and (c), Health and Safety 21 Code, are amended to conform to S.B. 219, Acts of the 84th 22 Legislature, Regular Session, 2015, and further amended to read as 23 24 follows: 25 An applicant for a license to provide home health, (a) 26 hospice, habilitation, or personal assistance services must: 27 file a written application on a form prescribed by (1)

1 the department indicating the type of service the applicant wishes
2 to provide;

3 (2) cooperate with any surveys required by the4 department for a license; and

5

(3) pay the license fee prescribed by this chapter.

6 (c) The executive commissioner by rule shall require that, 7 at a minimum, before the department may approve a license 8 application, the applicant must provide to the department:

9 (1) documentation establishing that, at a minimum, the 10 applicant has sufficient financial resources to provide the 11 services required by this chapter and by the department during the 12 term of the license;

(2) a list of the management personnel for the proposed home and community support services agency, a description of personnel qualifications, and a plan for providing continuing training and education for the personnel during the term of the license;

(3) documentation establishing that the applicant is
capable of meeting the minimum standards established by the
executive commissioner relating to the quality of care;

(4) a plan that provides for the orderly transfer of care of the applicant's clients if the applicant cannot maintain or deliver home health, hospice, <u>habilitation</u>, or personal assistance services under the license;

(5) identifying information on the home and community
support services agency owner, administrator, and chief financial
officer to enable the department to conduct criminal background

1 checks on those persons;

2 (6) identification of any controlling person with3 respect to the applicant; and

4 (7) documentation relating to any controlling person 5 identified under Subdivision (6), if requested by the department 6 and relevant to the controlling person's compliance with any 7 applicable licensing standard required or adopted under this 8 chapter.

9 SECTION 6. Sections 142.006(a) and (g), Health and Safety 10 Code, are amended to conform to S.B. 219, Acts of the 84th 11 Legislature, Regular Session, 2015, and further amended to read as 12 follows:

(a) The department shall issue a home and community support
services agency license to provide home health, hospice,
<u>habilitation</u>, or personal assistance services for each place of
business to an applicant if:

17

(1) the applicant:

18 (A) qualifies for the license to provide the type19 of service that is to be offered by the applicant;

20 (B) submits an application and license fee as21 required by this chapter; and

(C) complies with all applicable licensingstandards required or adopted under this chapter; and

(2) any controlling person with respect to the
 applicant complies with all applicable licensing standards
 required or adopted under this chapter.

27 (g) The license must designate the types of services that

the home and community support services agency is authorized to
 provide at or from the designated place of business. <u>The types of</u>
 <u>services that may be designated include dialysis and habilitation.</u>

H.B. No. 4001

4 SECTION 7. Sections 142.009(b) and (c), Health and Safety 5 Code, are amended to read as follows:

6 (b) A home and community support services agency shall health, 7 provide who receives home each person hospice, 8 habilitation, or personal assistance services with a written statement that contains the name, address, and telephone number of 9 the department and a statement that informs the recipient that a 10 complaint against a home and community support services agency may 11 12 be directed to the department.

13 (c) The department or its authorized representative shall 14 investigate each complaint received regarding the provision of home 15 health, hospice, <u>habilitation</u>, or personal assistance services, 16 including any allegation of abuse, neglect, or exploitation of a 17 child under the age of 18, and may, as a part of the investigation:

(1) conduct an unannounced survey of a place of business, including an inspection of medical and personnel records, if the department has reasonable cause to believe that the place of business is in violation of this chapter or a rule adopted under this chapter;

(2) conduct an interview with a recipient of home
health, hospice, <u>habilitation</u>, or personal assistance services,
which may be conducted in the recipient's home if the recipient
consents;

27

(3) conduct an interview with a family member of a

1 recipient of home health, hospice, <u>habilitation</u>, or personal 2 assistance services who is deceased or other person who may have 3 knowledge of the care received by the deceased recipient of the home 4 health, hospice, <u>habilitation</u>, or personal assistance services; or

5 (4) interview a physician or other health care 6 practitioner, including a member of the personnel of a home and 7 community support services agency, who cares for a recipient of 8 home health, hospice, <u>habilitation</u>, or personal assistance 9 services.

SECTION 8. Sections 142.0091(a) and (b), Health and Safety
Code, are amended to read as follows:

12 (a) The department shall provide specialized training to 13 representatives of the department who survey home and community 14 support services agencies. The training must include information 15 relating to:

16 (1) the conduct of appropriate surveys that do not 17 focus exclusively on medical standards under an acute care model; 18 [and]

19

20

## (2) acceptable delegation of nursing tasks; and

(3) the provision of person-centered services.

21 In developing and updating the training required by (b) Subsection (a), the department shall consult with and include 22 providers of home health, hospice, habilitation, and personal 23 24 assistance services, recipients of those services and their family 25 members, and representatives of appropriate advocacy 26 organizations.

27 SECTION 9. Section 142.0092(a), Health and Safety Code, is

```
1 amended to read as follows:
```

2 (a) The department shall maintain records or documents 3 relating to complaints directed to the department by consumers of home health, hospice, habilitation, or personal assistance 4 5 services. The department shall organize the records or documents according to standard, statewide categories as determined by the 6 department. In determining appropriate categories, the department 7 8 shall make distinctions based on factors useful to the public in assessing the quality of services provided by a home and community 9 10 support services agency, including whether the complaint:

11

(1) was determined to be valid or invalid;

12 (2) involved significant physical harm or death to a13 patient;

14

(3) involved financial exploitation of a patient; or

15 (4) resulted in any sanction imposed against the 16 agency.

SECTION 10. Section 142.0093(a), Health and Safety Code, is amended to read as follows:

19 (a) A person licensed under this chapter may not retaliate 20 against another person for filing a complaint, presenting a 21 grievance, or providing in good faith information relating to home 22 health, hospice, <u>habilitation</u>, or personal assistance services 23 provided by the license holder.

SECTION 11. Section 142.010(a), Health and Safety Code, as amended by S.B. 219, Acts of the 84th Legislature, Regular Session, 26 2015, is amended to read as follows:

27

(a) The executive commissioner by rule shall set license

1 fees for home and community support services agencies in amounts 2 that are reasonable to meet the costs of administering this 3 chapter, except that the fees may not be less than \$600 or more than 4 \$2,000 for a license to provide home health, hospice, <u>habilitation</u>, 5 or personal assistance services.

6 SECTION 12. Sections 142.012(b) and (e), Health and Safety 7 Code, are amended to read as follows:

8 (b) The executive commissioner by rule shall set minimum 9 standards for home and community support services agencies licensed 10 under this chapter that relate to:

11 (1) qualifications for professional and 12 nonprofessional personnel, including volunteers;

13 (2) supervision of professional and nonprofessional
14 personnel, including volunteers;

15 (3) the provision and coordination of treatment and 16 services, including support and bereavement services, as 17 appropriate;

18 (4) the management, ownership, and organizational 19 structure, including lines of authority and delegation of 20 responsibility and, as appropriate, the composition of an 21 interdisciplinary team;

22

(5) clinical and business records;

23 (6) financial ability to carry out the functions as 24 proposed;

(7) safety, fire prevention, and sanitary standards
for residential units and inpatient units; and

27 (8) any other aspects of home health, hospice,

1 <u>habilitation</u>, or personal assistance services as necessary to 2 protect the public.

H.B. No. 4001

3 (e) The department shall require each person or home and 4 community support services agency providing home health, hospice, 5 <u>habilitation</u>, or personal assistance services to implement and 6 enforce the applicable provisions of Chapter 102, Human Resources 7 Code.

8 SECTION 13. Section 142.014(a), Health and Safety Code, is 9 amended to read as follows:

10 (a) A person who engages in the business of providing home health, hospice, <u>habilitation</u>, or personal assistance service, or 11 12 represents to the public that the person is a provider of home health, hospice, <u>habilitation</u>, and personal assistance services 13 14 for pay, without a license issued under this chapter authorizing 15 the services that are being provided is liable for a civil penalty of not less than \$1,000 or more than \$2,500 for each day of 16 17 violation. Penalties may be appropriated only to the department and to administer this chapter. 18

SECTION 14. Section 142.017(a), Health and Safety Code, is amended to read as follows:

(a) The department may assess an administrative penaltyagainst a person who violates:

(1) this chapter or a rule adopted under this chapter;or

(2) Section 102.001, Occupations Code, if the
violation relates to the provision of home health, hospice,
<u>habilitation</u>, or personal assistance services.

1 SECTION 15. (a) Not later than December 1, 2015, the 2 executive commissioner of the Health and Human Services Commission 3 shall adopt the rules necessary to implement the changes in law made 4 by this Act.

5 (b) Notwithstanding Section 142.017, Health and Safety 6 Code, as amended by this Act, a person is not required to hold a 7 license under Chapter 142, Health and Safety Code, to engage in the 8 business of habilitation services until January 1, 2016.

9

SECTION 16. This Act takes effect September 1, 2015.