By: Campbell

S.B. No. 1097

## A BILL TO BE ENTITLED 1 AN ACT 2 relating to payment of and disclosures related to certain out-of-network provider charges; authorizing a fee; providing a 3 4 penalty. BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS: 5 6 SECTION 1. Chapter 1301, Insurance Code, is amended by adding Subchapter C-2 to read as follows: 7 SUBCHAPTER C-2. PAYMENT OF OUT-OF-NETWORK PROVIDER CHARGES 8 Sec. 1301.141. DEFINITIONS. In this subchapter: 9 (1) "Clean claim" has the meaning assigned by Section 10 11 1301.101. 12 (2) "Database provider" means a database provider certified by the department under Section 1301.1424. 13 14 (3) "Designated reimbursement information organization" means an organization designated by the commissioner 15 16 under Section 1301.1426. (4) "Geozip area" means an area that includes all zip 17 codes with the identical first three digits. For purposes of this 18 term, the geozip area is the closest geozip area to the location in 19 which the health care service was performed if the location does not 20 21 have a zip code. 22 (5) "Out-of-network provider," with respect to a 23 preferred provider benefit plan, means a physician or health care provider that is not a preferred provider of the plan. 24

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S.B. No. 1097 (6) "Purchaser" means an insured under a preferred 1 provider benefit plan, regardless of whether the insured pays any 2 part of the insured's premium, and a sponsor of the preferred 3 provider benefit plan, regardless of whether the sponsor pays any 4 5 part of an insured's premium. 6 (7) "Usual and customary charge" means a charge for a 7 service, classified by geozip area and Current Procedural 8 Terminology code, that is in the 90th percentile of the charges for that service reported to a database provider. 9 10 Sec. 1301.1414. APPLICABILITY OF SUBCHAPTER. This subchapter applies only to an insurer providing a preferred 11 12 provider benefit plan that provides benefits for services provided 13 by out-of-network providers. Sec. 1301.1415. PAYMENT OF CERTAIN OUT-OF-NETWORK 14 15 PROVIDERS. (a) An insurer must use a charge-based methodology that complies with this subchapter for computing a payment for a service 16 17 provided by an out-of-network provider if the provider submits a clean claim for payment that includes: 18 19 (1) a certification of the usual and customary charge for the service determined by a database provider selected by the 20 out-of-network provider; or 21 (2) a certification by a database provider selected by 22 the out-of-network provider that there are not sufficient reported 23 24 charges in the database provider's database to establish the usual and customary charge for the service. 25 26 (b) If an out-of-network provider submits a clean claim for payment of a charge that includes a certification from a database 27

1 provider selected by the out-of-network provider indicating that the billed charge is not higher than the usual and customary charge, 2 3 the insurer shall pay the lesser of the billed charge or the usual and customary charge minus any portion of the charge that is the 4 5 insured's responsibility under the preferred provider benefit 6 plan. 7 (c) If an out-of-network provider submits a clean claim for 8 payment of a charge that includes a certification from a database provider selected by the out-of-network provider indicating that 9 10 the billed charge is higher than the usual and customary charge, the insurer shall pay the billed charge minus any portion of the charge 11 12 that is the insured's responsibility under the preferred provider benefit plan if the billed charge is justifiable considering 13 special circumstances under which the services are provided. If 14 15 the charge is not justifiable considering special circumstances under which the services are provided, the insurer shall pay the 16 17 usual and customary charge minus any portion of the charge that is the insured's responsibility under the preferred provider benefit 18 19 plan. (d) If an out-of-network provider submits a clean claim for 20 payment of a charge that includes a certification described by 21 Subsection (a)(2) with respect to a billed charge, the insurer 22 shall pay 80 percent of the billed charge or an amount equal to the 23 24 90th percentile of the charges for the service reported by the

25 <u>designated reimbursement information organization for physicians</u>
26 <u>or health care providers in the same geozip area, whichever is less,</u>
27 minus any portion of the charge that is the insured's

1 responsibility under the preferred provider benefit plan. 2 (e) An insurer may not pay less than an applicable amount required under this section because the insurer has not received a 3 portion of the charge that is the insured's responsibility. 4 5 Sec. 1301.1416. PROMPT PAYMENT OF CERTAIN CHARGES. If an out-of-network provider submits to an insurer a clean claim for 6 7 payment of a charge that includes a statement from the provider 8 indicating that the provider is willing to accept a payment for the service, classified by geozip area and Current Procedural 9 Terminology code, that is in the 85th percentile of the charges for 10 that service reported to a database provider selected by the 11 12 out-of-network provider and the claim for payment is otherwise made in accordance with Subchapter C, the claim must be paid in 13 accordance with Subchapter C as if the physician or health care 14 15 provider was a preferred provider. Sec. 1301.142. REQUIRED CONTRACT TERMS. The language used 16 17 in the health insurance policy to describe the benefit provided under the preferred provider benefit plan for services provided by 18 19 an out-of-network provider: 20 (1) must: 21 (A) provide that, if a certification described by Section 1301.1415(a)(2) with respect to the charge is submitted 22 with the claim, payment to an out-of-network provider will be 23 24 computed based on 80 percent of the billed charge or an amount equal to the 90th percentile of the charges for the service reported by 25 26 the designated reimbursement information organization for physicians or health care providers in the same geozip area, 27

S.B. No. 1097 1 whichever is less; 2 (B) define "usual and customary charge" as that 3 term is defined by Section 1301.141; and 4 (C) incorporate into the definition of "usual and 5 customary charge" the definition of "database provider" assigned by 6 Section 1301.141; and 7 (2) may not add or subtract language from a definition 8 required by this section. 9 Sec. 1301.1424. CERTIFICATION AND QUALIFICATIONS OF DATABASE PROVIDER AND DATABASE. (a) A database provider that is 10 used to determine usual and customary charges for the purposes of 11 12 this subchapter must be certified by the department. The department may certify a database provider under this subchapter 13 14 only if the department determines that the database provider and 15 the database used by the provider for the purposes of this subchapter comply with this section. 16 17 (b) A database provider must be a nonprofit organization 18 that: 19 (1) maintains a database with content that complies 20 with this section; 21 (2) maintains an active Internet website accessible to 22 all physicians or health care providers subscribing to the database 23 and to the public; and 24 (3) demonstrates an ability to: 25 (A) maintain a compilation of charge data that is 26 absent any data required to be excluded under Subsection (e)(1); 27 and

S.B. No. 1097 1 (B) distinguish charges that are not related to 2 one another and eliminate irrelevant or erroneous charges from 3 reported charge information. 4 (c) A database provider must compute usual and customary charges for services provided by physicians or health care 5 providers in accordance with this subchapter. 6 7 (d) The data in the database must contain out-of-network charges, classified by Current Procedural Terminology code, for 8 physician and health care providers in each geozip area in this 9 10 state. (e) The data in the database may not: 11 12 (1) include: (A) any data other than out-of-network billed 13 14 charges from physicians and health care providers in this state; 15 (B) physician and health care provider charges that reflect payments discounted under governmental or 16 17 nongovernmental health benefit plans; or (C) information that is more than seven years 18 19 old; or 20 (2) exclude charges accompanied by modifiers that 21 indicate procedures with complications. 22 (f) An entity may not be certified as a database provider for the purposes of this subchapter if the entity owns or controls, 23 24 or is owned or controlled by, or is an affiliate of, any entity with a pecuniary interest in the application of the database, including 25 26 an insurer, a holding company of an insurer, or a trade association in the field of insurance or health benefits. 27

S.B. No. 1097 1 (g) The Internet website required by this section must allow an individual to determine the usual and customary charge for a 2 particular service provided by a physician or health care provider. 3 4 (h) The department shall ensure that: 5 (1) the data in the database used to compute usual and customary charges of out-of-network providers is updated regularly 6 7 to accurately reflect current physician and health care provider 8 retail charges; 9 (2) charge information that is more than seven years 10 old is removed from the database; and (3) at least one entity is certified as a database 11 12 provider. (i) The department may charge a fee for certification under 13 14 this section in an amount necessary to implement this section. 15 Sec. 1301.1425. PROVISION OF USUAL AND CUSTOMARY CHARGE BY DATABASE PROVIDER. A database provider must compute the usual and 16 17 customary charge for each service for which a billed charge is submitted to the insurer by a physician or health care provider that 18 19 subscribes to the database and provide the physician or health care provider with a certification of the usual and customary charge or a 20 certification described by Section 1301.1415(a)(2), as applicable, 21 that is sufficient to enable an insurer to whom the physician or 22 health care provider submits a claim for payment to comply with this 23 24 subchapter. Sec. 1301.1426. DESIGNATED REIMBURSEMENT INFORMATION 25 26 ORGANIZATION. (a) The commissioner by rule shall designate an

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organization described by this section to report charges for

| 1  | services provided by physicians and health care providers under      |
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| 2  | this subchapter.   |
| 3  | (b) The organization designated under this section must be           |
| 4  | an independent, not-for-profit organization created to:              |
| 5  | (1) establish and maintain a database to help insurers               |
| 6  | determine reimbursement rates for out-of-network charges; and        |
| 7  | (2) provide insureds with a clear, unbiased                          |
| 8  | explanation of the reimbursement process.                            |
| 9  | Sec. 1301.143. DISCLOSURES REGARDING PAYMENT OF                      |
| 10 | OUT-OF-NETWORK PROVIDER. (a) An insurer that provides benefits       |
| 11 | under a preferred provider benefit plan for services provided by     |
| 12 | out-of-network providers must disclose in the summary plan           |
| 13 | description, on an Internet website maintained by the insurer, and   |
| 14 | to a prospective purchaser of the plan:                              |
| 15 | (1) the definition of "usual and customary charge"                   |
| 16 | assigned by Section 1301.141 and a description of how payment to an  |
| 17 | out-of-network provider will, if applicable, be based on the lesser  |
| 18 | <u>of:</u>   |
| 19 | (A) the usual and customary charge for the                           |
| 20 | specific procedure that a physician or health care provider bills    |
| 21 | the insurer; or  |
| 22 | (B) 80 percent of the billed charge or an amount                     |
| 23 | equal to the 90th percentile of the charges for the service reported |
| 24 | by the designated reimbursement information organization for         |
| 25 | physicians and health care providers in the same geozip area;        |
| 26 | (2) examples of the anticipated portion of the charge                |
| 27 | that will be the insured's responsibility for frequently billed      |
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1 health care services by out-of-network providers; 2 (3) a methodology for determining the anticipated 3 portion of the charge that will be the insured's responsibility for a specific health care service that is based on the amount, not an 4 5 approximation, that the insurer pays; 6 (4) the Internet website addresses of each database 7 provider certified under this subchapter at which a purchaser or 8 prospective purchaser may access the database or a single website address at which an updated set of links to the website addresses of 9 10 those database providers may be accessed; and 11 (5) a statement that if the insurer's payment due under 12 the plan's out-of-network benefit provisions is not sufficient to cover the total billed charge, the physician or health care 13 provider agrees to accept as payment in full the amount paid by the 14 15 plan in accordance with those provisions plus any portion of the charge that is the insured's responsibility under the plan. 16 17 (b) Disclosures under this section must: (1) be made in <u>language easily understood by</u> 18 19 purchasers and prospective purchasers of preferred provider benefit plans; 20 21 (2) be made in a uniform, clearly organized manner; 22 (3) be of sufficient detail and comprehensiveness as to provide for full and fair disclosure; and 23 24 (4) be updated as necessary to ensure that the 25 disclosures are accurate. 26 Sec. 1301.1434. ANNUAL ACTUARIAL CERTIFICATION. (a) An insurer that offers a preferred provider benefit plan that provides 27

S.B. No. 1097 1 coverage for services provided by out-of-network providers must 2 annually submit to the department a written certification stating: 3 (1) the difference in value for a purchaser between: 4 (A) the coverage without the out-of-network 5 provider benefits; and 6 (B) the coverage with the out-of-network provider benefits; and 7 8 (2) that the difference between the amount a purchaser would be charged for the coverage without the out-of-network 9 10 provider benefits and the amount that a purchaser would be charged for the coverage with the out-of-network provider benefits reflects 11 12 the difference in value certified under Subdivision (1). (b) The certification must be made in easily understood 13 language, in a uniform, clearly organized manner, and be of 14 15 sufficient detail and comprehensiveness as to provide for full and fair disclosure to an average consumer. The difference between the 16 17 value of the coverage without the out-of-network provider benefits and the coverage with the out-of-network provider benefits must be 18 19 expressed in terms of a percentage, although use of a percentage alone is not sufficient to satisfy the requirements of this 20 section. 21 22 (c) The certification must be made by an actuary who is certified by a nationally recognized actuarial certification 23 24 organization recognized by the commissioner and who is not affiliated with the insurer or any of the insurer's affiliates. 25 26 (d) An insurer must make the certification required by this 27 section readily available to the public.

Sec. 1301.1435. PAYMENT IN FULL. If the insurer's payment 1 due under a preferred provider benefit plan's out-of-network 2 benefit provisions is not sufficient to cover the total billed 3 charge, a physician or health care provider agrees to accept as 4 5 payment in full the amount paid by the plan in accordance with those provisions plus any portion of the charge that is the insured's 6 7 responsibility under the plan. 8 Sec. 1301.1436. REMEDIES. (a) An insurer that violates Section 1301.1416 is subject to the penalties imposed under Section 9

10 <u>1301.137</u> as if the out-of-network provider was a preferred 11 <u>provider.</u>

(b) The remedies provided by this section are in addition to
 remedies available under any other provision of this code.

SECTION 2. Subchapter C-2, Chapter 1301, Insurance Code, as 14 15 added by this Act, applies only to charges for services provided to an insured under a health insurance policy delivered, issued for 16 17 delivery, or renewed on or after January 1, 2016. Charges for services provided to an insured under a policy delivered, issued 18 for delivery, or renewed before January 1, 2016, are governed by the 19 law in effect immediately before the effective date of this Act, and 20 that law is continued in effect for that purpose. 21

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SECTION 3. This Act takes effect September 1, 2015.