

By: Zaffirini

S.B. No. 1865

A BILL TO BE ENTITLED

AN ACT

relating to the filing of a complaint with the Railroad Commission of Texas.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

SECTION 1. Subchapter C, Chapter 81, Natural Resources Code, is amended by adding Section 81.0593 to read as follows:

Sec. 81.0593. COMPLAINT FILING ASSISTANCE. The commission shall establish:

(1) a method by which a person may submit a written complaint to the commission:

(A) through e-mail in a manner that allows the commission to provide follow-up assistance in identifying and obtaining information necessary for the commission to begin investigating the complaint; or

(B) through a user-friendly format provided on the commission's Internet website that helps users identify the information necessary for the commission to begin investigating the complaint; and

(2) a toll-free telephone number through which a person may obtain assistance in filing a written complaint with the commission.

SECTION 2. This Act takes effect immediately if it receives a vote of two-thirds of all the members elected to each house, as provided by Section 39, Article III, Texas Constitution. If this

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1 Act does not receive the vote necessary for immediate effect, this

2 Act takes effect September 1, 2015.