By: Capriglione H.B. No. 18

A BILL TO BE ENTITLED

1	AN ACT
2	relating to contract procurement, management, auditing, oversight,
3	and evaluation of state agencies.
4	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
5	SECTION 1. Section 441.1855, Government Code, is amended to
6	read as follows:
7	Sec. 441.1855. RETENTION OF CONTRACT AND RELATED DOCUMENTS
8	BY STATE AGENCIES. Notwithstanding Section 441.185 or 441.187, a
9	state agency:
10	(1) for each contract entered into by the agency,
11	shall retain in its records:
12	(A) the [each] contract, including any contract
13	modifications, [entered into by the state agency] and all contract
14	solicitation documents related to the contract;
15	(B) a copy of all general and internal
16	correspondence related to the contract;
17	(C) the records or minutes of all internal or
18	external meetings related to the contract, including sign-in sheets
19	or agendas;
20	(D) a copy of all contractor invoices provided
21	under the contract;
22	(E) any information relating to discount
23	provisions for prompt payment under the contract and any letters
24	related to contract price deductions or fee adjustments;

1	(F) a copy of all supporting documentation for
2	contractor payments or progress payments under the contract;
3	(G) a copy of any audits performed involving the
4	contract; and
5	(H) a copy of all conflict of interest
6	documentation and forms required by law related to the contract;
7	and
8	(2) may destroy the contract and documents described
9	by Subdivision (1) only after the seventh anniversary of the date:
10	(A) the contract is completed or expires; or
11	(B) all issues that arise from any litigation,
12	claim, negotiation, audit, open records request, administrative
13	review, or other action involving the contract or documents are
14	resolved.
15	SECTION 2. Subchapter C, Chapter 2261, Government Code, is
16	amended by adding Section 2261.103 to read as follows:
17	Sec. 2261.103. REQUIRED CONTRACT PROVISIONS. (a) An
18	attorney representing a state agency shall assist in the drafting
19	of a contract to be entered into by the agency in order to include
20	the provisions listed in Subsection (b) and other provisions
21	necessary to accomplish the agency's purposes.
22	(b) The following are required provisions in each contract
23	to which the provisions are applicable:
24	(1) amendments;
25	(2) antitrust;
26	(3) applicable law and venue;
27	(4) applicable law and conforming amendments;

- 1 (5) assignments;

- 4 (8) federal, state, and local law requirements;
- 5 (9) felony criminal convictions;
- 6 (10) financial interests and gifts;
- 7 (11) immigration;
- 8 <u>(12) no conflicts; and</u>
- 9 (13) right to audit.
- SECTION 3. Subchapter D, Chapter 2261, Government Code, is
- 11 amended by adding Section 2261.152 to read as follows:
- 12 Sec. 2261.152. DOCUMENTATION REQUIRED FOR PAYMENT. A state
- 13 agency may not make a payment to a vendor without a contract,
- 14 <u>invoice</u>, or other <u>documentation</u> that <u>clearly</u> demonstrates the
- 15 agency's obligation to make a payment.
- 16 SECTION 4. This Act applies only in relation to a contract
- 17 for which a state agency first advertises or otherwise solicits
- 18 bids, proposals, offers, or qualifications on or after the
- 19 effective date of this Act.
- SECTION 5. Section 2262.005, Government Code, is amended to
- 21 read as follows:
- Sec. 2262.005. CONSULTATION WITH INTERESTED PARTIES [STATE
- 23 ACENCIES]. The comptroller shall consult with state agencies,
- 24 vendors, and other interested parties in developing rules, forms,
- 25 contract terms, guides, manuals, and criteria required under this
- 26 chapter.
- 27 Section 6. Section 2262.051, Government Code, is amended by

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- 1 amending Subsections (a), (b), (c), (d), and (g) and adding
- 2 Subsections (i) and (j) to read as follows:
- 3 (a) In consultation with the attorney general, the
- 4 Department of Information Resources, the [comptroller, and the]
- 5 state auditor, and state agencies that award major contracts, the
- 6 <u>comptroller</u> [commission] shall develop <u>and</u> [or] periodically
- 7 update a contract management guide for use by state agencies.
- 8 Participation by the state auditor under this subsection is subject
- 9 to approval by the legislative audit committee for inclusion in the
- 10 audit plan under Section 321.013(c).
- 11 (b) The <u>comptroller</u> [commission] may adopt rules necessary
- 12 to develop or update the guide.
- 13 (c) The guide must provide information regarding the
- 14 primary duties of a contract manager, including how to:
- 15 (1) develop and negotiate a contract;
- 16 (2) select a contractor; [and]
- 17 (3) monitor contractor and subcontractor performance
- 18 under a contract; and
- 19 (4) encourage competition for goods and services
- 20 purchased by this state.
- 21 (d) The guide must include model provisions for state agency
- 22 contracts. The guide must:
- 23 (1) distinguish between essential provisions that a
- 24 state agency must include in a contract to protect the interests of
- 25 this state and recommended provisions that a state agency may
- 26 include in a contract;
- 27 (2) recognize the unique contracting needs of an

- 1 individual state agency or program <u>based on the size</u>, <u>nature</u>, <u>and</u>
- 2 type of goods or services purchased by the state agency or program
- 3 and provide sufficient flexibility to accommodate those needs,
- 4 consistent with protecting the interests of this state;
- 5 (3) include maximum contract periods under which a new
- 6 competitive solicitation is not necessary; and
- 7 (4) include the model contract management process
- 8 developed under Section 2262.104 and recommendations on the
- 9 appropriate use of the model.
- 10 (g) The guide must establish procedures under which a state
- 11 agency is required to:
- 12 (1) analyze the reasons [solicit explanations from
- 13 qualified potential respondents who did not respond to] a
- 14 competitive solicitation for a contract received fewer than two
- 15 qualified bids; and
- 16 (2) develop and implement improved procurement
- 17 practices, including:
- 18 (A) providing earlier notice to prospective
- 19 vendors of the state agency's intent to issue a competitive
- 20 solicitation;
- 21 (B) expanding the time in which a prospective
- 22 <u>vendor may respond to a competitive solicitation;</u>
- (C) improving up-front communication between a
- 24 state agency and a prospective vendor about the state agency's
- 25 needs and objectives; and
- 26 (D) improving educational efforts by the state
- 27 agency to understand vendor capabilities, skills, and benefits [on

which fewer than two qualified bids were received by the agency]. 1 (i) The guide must suggest best practices related to 2 procurement metrics used by a state agency to measure and monitor 3 the effectiveness of the state agency's procurement methods, 4 5 including the: 6 (1) number and value of procurements made by the state 7 agency; 8 (2) number of canceled procurements by the state 9 agency; 10 (3) reasons for canceled procurements; (4) common exceptions to the state agency's terms and 11 12 conditions by a respondent; (5) number of responses per competitive solicitation; 13 14 and 15 (6) average length of time for each phase of the state agency's procurement processes, including the length of time: 16 (A) between the date the state agency issues the 17 competitive solicitation and the date the state agency begins 18 19 receiving responses to the solicitation; 20 (B) for the evaluation of responses to a 21 competitive solicitation; 22 (C) of the negotiation between the state agency 23 and a vendor; and 24 (D) between the date the state agency issues the 25 competitive solicitation and the date the state agency awards a 26 contract to a vendor.

(j) The guide may include references to procurement

27

- 1 maturity models and procurement readiness assessments used by other
- 2 large public and private enterprises.
- 3 SECTION 7. Section 2262, Government Code, is amended by
- 4 adding Section 2262.155 to read as follows:
- 5 Sec. 2262.155. REQUIRED PROVISION RELATING TO CONTRACT
- 6 MANAGEMENT. All major contracts as defined by Sec. 2262.001(4),
- 7 Government Code, must have a contract manager as defined by Sec.
- 8 2262.001(3), Government Code assigned to manage oversight of the
- 9 contract.
- 10 SECTION 8. Section 2251, Government Code, is amended by
- 11 adding Section 2251.030 to read as follows:
- 12 Sec. 2251.030. PAYMENTS TO VENDOR. No invoices shall be
- 13 paid that do not directly correlate to a corresponding contract.
- 14 (a) All payments shall require the approval and signature of
- 15 two state employees.
- 16 (1) If the contract has a contract manager assigned,
- 17 the contract manager must be one of the two signatures.
- 18 (b) If it is found that a payment was made without two
- 19 signatures, the state can revoke that payment at any time.
- SECTION 9. Section 2155.144, Government Code, is amended by
- 21 adding subsection (g) to read as follows:
- Sec. 2155.144. PROCUREMENTS BY HEALTH AND HUMAN SERVICES
- 23 AGENCIES.
- 24 (q) An agency to which this section applies must perform a
- 25 financial audit as described by Section 321.0131, Government Code,
- 26 once every two years. The audit shall be performed by an
- 27 independent auditor. The cost of the audit shall be contained

- 1 within current appropriations.
- 2 SECTION 10. Section 2102.0091, Government Code, is amended
- 3 to read as follows:
- 4 Sec. 2102.0091. REPORTS OF PERIODIC AUDITS. (a) A state
- 5 agency shall file with the Sunset Advisory Commission, the
- 6 Governor's Office of Budget, Planning, and Policy, the state
- 7 auditor, and the Legislative Budget Board a copy of each report,
- 8 action plans, and responses submitted to the state agency's
- 9 governing board or the administrator of the state agency if the
- 10 state agency does not have a governing board by the agency's
- 11 internal auditor.
- 12 SECTION 11. Section 2155.077, Government Code, is amended
- 13 to read as follows:
- 14 Sec. 2155.077. BARRING VENDOR FROM PARTICIPATION IN STATE
- 15 CONTRACTS.
- 16 (a-2) The comptroller shall $\frac{may}{may}$ bar a vendor from
- 17 participating in state contracts that are subject to this subtitle,
- 18 including contracts for which purchasing authority is delegated to
- 19 a state agency, if more than two contracts between the vendor and
- 20 the state have been terminated by the state for unsatisfactory
- 21 vendor performance during the preceding three years.
- 22 SECTION 12. Section 2155.088, Government Code, is amended
- 23 to read as follows:
- Sec. 2155.088. MATERIAL CHANGES TO CONTRACTS.
- 25 (c) Each material change that results in an increase of \$1
- 26 million or more to the overall contract shall be reported by the
- 27 agency and posted on their website.

- 1 (1) These reports shall be subject to the Public
- 2 Information Act.
- 3 SECTION 13. Section 2155.074, Government Code, is amended
- 4 by adding section 1 of Subsection C:
- 5 Sec. 2155.074. BEST VALUE STANDARD FOR PURCHASE OF GOODS OR
- 6 SERVICES.
- 7 (c) A state agency shall consult with and receive approval
- 8 from the commission before considering factors other than price and
- 9 meeting specifications when the agency procures through
- 10 competitive bidding goods or services with a value that exceeds
- 11 \$100,000.
- 12 (1) Commission approval shall be made in an open
- 13 meeting and a copy of meeting minutes shall be included with the
- 14 <u>final executed contract.</u>
- 15 SECTION 14. Section 531.102, Government Code, is amended to
- 16 read as follows:
- 17 Sec. 531.102. OFFICE OF INSPECTOR GENERAL. (a) The
- 18 commission's office of inspector general is responsible for the
- 19 prevention, detection, audit, inspection, review, and
- 20 investigation of fraud, waste, and abuse in the provision and
- 21 delivery of all health and human services in the state, including
- 22 services through any state-administered health or human services
- 23 program that is wholly or partly federally funded, and the
- 24 enforcement of state law relating to the provision of those
- 25 services. The commission may obtain any information or technology
- 26 necessary to enable the office to meet its responsibilities under
- 27 this subchapter or other law.

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- 1 (a-7) The Inspector General shall appoint a Contract
- 2 Internal Affairs Specialist to monitor and investigate the
- 3 prevention, detection, audit, inspection, review, and
- 4 investigation of fraud, waste, and abuse in Commission contracts.
- 5 The Contract Internal Affairs Specialist may work with the State
- 6 Auditor's Office, Office of the Governor, Quality Assurance Team,
- 7 Contract Advisory Team, and Office of the Attorney General. The
- 8 Contract Internal Affairs Specialist shall report to the Inspector
- 9 General, Attorney General, and Governor on a quarterly basis and
- 10 the report shall be posted on the Commission website.
- 11 SECTION 15. Section 554.002, Government Code, is amended to
- 12 read as follows:
- 13 Sec. 554.002. RETALIATION PROHIBITED FOR REPORTING
- 14 VIOLATION OF LAW. (a) A state or local governmental entity may not
- 15 suspend or terminate the employment of, or take other adverse
- 16 personnel action against, a public employee who in good faith
- 17 reports a violation of law or reporting contracting violations by
- 18 the employing governmental entity or another public employee to an
- 19 appropriate law enforcement authority.
- 20 (b) In this section, a report is made to an appropriate law
- 21 enforcement authority if the authority is a part of a state or local
- 22 governmental entity or of the federal government that the employee
- 23 in good faith believes is authorized to:
- 24 (1) regulate under or enforce the law alleged to be
- 25 violated in the report; or
- 26 (2) investigate or prosecute a violation of criminal
- 27 law.

- 1 (c) Any employee or member of the public who reports an
- 2 issue on a contract that realizes a savings shall receive 30% of
- 3 that savings.
- 4 SECTION 16. Section 2261.151, Government Code, is amended
- 5 to read as follows:
- 6 Sec. 2261.151. REEVALUATION OF PAYMENT AND REIMBURSEMENT
- 7 RATES. (a) To ensure that its payment and reimbursement methods
- 8 and rates are appropriate, each state agency that makes
- 9 procurements to which this chapter applies shall reevaluate at
- 10 least biennially its payment and reimbursement methods and rates,
- 11 which shall not be paid more than once per month, especially methods
- 12 and rates based on historical funding levels or on a formula
- 13 established by agency rule rather than being based on reasonable
- 14 and necessary actual costs incurred.
- 15 SECTION 17. Section 2115.006, Government Code, is amended
- 16 to read as follows:
- Sec. 2115.006. OVERPAYMENTS BY AGENCY. In the case of an
- 18 overpayment made by the state, the vendor has 90 days to return the
- 19 overage. If the overage is not returned in 90 days, the vendor is
- 20 subject to a penalty of three times the amount of the overage.
- 21 SECTION 18. Section 531.0057(b), Government Code, is
- 22 amended to read as follows:
- 23 (b) <u>Subject to Section 531.024141, the</u> [The] commission may
- 24 contract with any public or private transportation provider or with
- 25 any regional transportation broker for the provision of public
- 26 transportation services.
- SECTION 19. Section 531.02412, Government Code, is amended

- 1 by adding Subsection (b) to read as follows:
- 2 (b) As part of the quality review assessment of the Medicaid
- 3 medical transportation program under Subsection (a)(3), the
- 4 commission shall hire a single independent vendor with appropriate
- 5 expertise to conduct surveys of:
- 6 (1) the satisfaction rates of Medicaid recipients who
- 7 are receiving medical transportation program services; and
- 8 (2) the unmet transportation needs of Medicaid
- 9 recipients who are not receiving medical transportation program
- 10 services and who are having difficulty obtaining transportation to
- 11 health care appointments.
- 12 SECTION 20. Section 531.02414(d), Government Code, is
- 13 amended to read as follows:
- 14 (d) Subject to Sections 531.024141 and [Section] 533.00257,
- 15 the commission may contract with a public transportation provider,
- 16 as defined by Section 461.002, Transportation Code, a private
- 17 transportation provider, or a regional transportation broker for
- 18 the provision of public transportation services, as defined by
- 19 Section 461.002, Transportation Code, under the medical
- 20 transportation program.
- 21 SECTION 21. Subchapter B, Chapter 531, Government Code, is
- 22 amended by adding Section 531.024141 to read as follows:
- Sec. 531.024141. DELIVERY OF MEDICALD MEDICAL
- 24 TRANSPORTATION PROGRAM SERVICES. (a) In this section:
- 25 (1) "Managed transportation organization" has the
- 26 meaning assigned by Section 533.00257.
- 27 (2) "Medical transportation program" has the meaning

- 1 <u>assigned by Section 531.02414.</u>
- 2 (b) Notwithstanding any other law, the commission shall use
- 3 the most cost-effective delivery model for the provision of medical
- 4 transportation program services throughout the state. In
- 5 determining the most cost-effective delivery model, the commission
- 6 shall, on a regional basis, consider using:
- 7 (1) a managed transportation delivery model in which
- 8 managed transportation organizations and providers operate under a
- 9 capitated rate system in accordance with Section 533.00257;
- 10 (2) a fee-for-service delivery model; or
- 11 (3) other delivery models deemed appropriate by the
- 12 commission.
- 13 (c) Before soliciting bids for the provision of medical
- 14 transportation program services in a region through a managed
- 15 transportation delivery model or another selected delivery model
- deemed appropriate by the commission under Subsection (b)(3), the
- 17 commission shall conduct an assessment to determine if the
- 18 applicable model is more cost-effective than a fee-for-service
- 19 delivery model. If the commission determines that the managed
- 20 transportation delivery model or other selected delivery model is
- 21 potentially more cost-effective than a fee-for-service delivery
- 22 model, the commission shall establish a cost threshold for
- 23 accepting bids for the provision of medical transportation program
- 24 services in the region through a managed transportation delivery
- 25 model or the other selected delivery model.
- 26 (d) A cost threshold established under Subsection (c) must
- 27 be:

- 1 (1) expressed as a cost per unit, such as a cost per
- 2 recipient or a cost per trip; and
- 3 (2) based on historical data for the provision of
- 4 medical transportation program services through a fee-for-service
- 5 delivery model in the region.
- 6 (e) If the commission receives bids at or below the cost
- 7 threshold established under Subsection (c) from qualified managed
- 8 transportation organizations or qualified vendors seeking to
- 9 provide services under the other selected delivery model, the
- 10 commission shall provide medical transportation program services
- 11 in the region through a managed transportation delivery model or
- 12 the other selected delivery model, as applicable, and shall award
- 13 contracts to managed transportation organizations or vendors based
- 14 on the price and quality of the services to be provided by the
- 15 <u>organization or vendor.</u>
- (f) If the commission is unable to solicit bids from
- 17 qualified managed transportation organizations or vendors at or
- 18 below the cost threshold established under Subsection (c), the
- 19 commission shall provide medical transportation program services
- 20 through a fee-for-service delivery model in the region.
- 21 (g) For purposes of this section, a delivery model's
- 22 cost-effectiveness is based on the price and quality of the
- 23 services delivered through the model, in addition to any other
- 24 requirements established by applicable state and federal
- 25 procurement laws.
- SECTION 22. Sections 533.00257(b) and (c), Government Code,
- 27 are amended to read as follows:

- (b) <u>If</u> [Subject to Subsection (i),] the commission provides

 [shall provide] medical transportation program services [on a

 regional basis] through a managed transportation delivery model <u>in</u>

 accordance with Section 531.024141, the commission shall use

 [using] managed transportation organizations and providers, as
 appropriate, that:
- 7 (1) operate under a capitated rate system;
- 8 (2) assume financial responsibility under a full-risk 9 model;
- 10 (3) operate a call center;
- 11 (4) use fixed routes when available and appropriate;
- 12 and
- 13 (5) agree to provide data to the commission if the 14 commission determines that the data is required to receive federal
- 15 matching funds.
- 16 (c) <u>Subject to Section 531.024141, the</u> [The] commission
- 17 shall procure managed transportation organizations [under the
- 18 medical transportation program] through a competitive bidding
- 19 process [for each managed transportation region as determined by
- 20 the commission].
- 21 SECTION 23. Sections 533.00257(i) and (j), Government Code,
- 22 are repealed.
- SECTION 24. Section 531.024141, Government Code, as added
- 24 by this Act, applies to a contract entered into or renewed on or
- 25 after the effective date of this Act. A contract entered into or
- 26 renewed before that date is governed by the law in effect
- 27 immediately before the effective date of this Act, and that law is

- 1 continued in effect for that purpose.
- 2 SECTION 25. If before implementing any provision of this
- 3 Act a state agency determines that a waiver or authorization from a
- 4 federal agency is necessary for implementation of that provision,
- 5 the agency affected by the provision shall request the waiver or
- 6 authorization and may delay implementing that provision until the
- 7 waiver or authorization is granted.
- 8 SECTION 26. Section 2156.0013, Government Code, is amended
- 9 to read as follows:
- 10 Sec. 2156.0013. IN-HOUSE FEASIBILITY. Prior to
- 11 solicitation of bids, a report must be created evaluating the
- 12 <u>feasibility of an in-house solution for contracts from \$1-5</u>
- 13 million.
- 14 (a) This only applies to procurement for services.
- 15 (b) The agency must submit a written analysis explaining why
- 16 <u>an inter-agency solution is not achievable.</u>
- 17 (c) This report must be included in the procurement
- 18 analysis.
- 19 SECTION 27. Section 441.1855, Government Code, is amended
- 20 to read as follows:
- Sec. 441.1855. RETENTION OF CONTRACT AND RELATED DOCUMENTS
- 22 BY STATE AGENCIES. Notwithstanding Section 441.185 or 441.187, a
- 23 state agency:
- 24 (1) shall retain in its records each contract entered
- 25 into by the state $agency_{\underline{I}}$ and all contract solicitation documents
- 26 related to the contract, appropriations expenditure matching,
- 27 related audits, and other materials; and

1	(2) <u>Shall keep</u> may destroy the contract and documents
2	only the greater of:
3	(A) completion of the contract, or
4	(B) the seventh anniversary of the date:
5	(1) the contract is completed or expires;
6	or
7	(2) all issues that arise from any
8	litigation, claim, negotiation, audit, open records request,
9	administrative review, or other action involving the contract or
10	documents are resolved.
11	SECTION 28. Section 322.025, Government Code, is amended to
12	read as follows:
13	Sec. 322.025. REPORT ON CONTRACT SPENDING. At the
14	completion of each fiscal year, the board shall report how much of
15	each agency's budget is spent in contracts for that fiscal year.
16	SECTION 29. Section 2262, Government Code, is amended by
17	adding Subchapter E to read as follows:
18	SUBCHAPTER E. CONTRACT OUTSIDE TACTICAL TEAM
19	Sec. 2262.200 CREATION; DUTIES (a) The Contract Outside
20	Tactical Team is created to assist state agencies in improving IT
21	<pre>contract management practices by:</pre>
22	(1) reviewing and making recommendations on the
23	solicitation documents, contract documents, scope of work, project
24	timeline and management, documentation requirements, audit
25	schedule and audit scope and technical issues for contracts of
26	state agencies that have a value of at least \$100 million;
27	(2) The team consists of the following members:

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1	i. Outside Legal Counsel
2	ii. Provider of Professional Consulting Services
3	with expertise in contract subject matter
4	(b) A governmental entity may not select a provider of
5	professional consulting services or a group or association of
6	providers or award a contract for the services on the basis of
7	competitive bids submitted for the contract or for the services,
8	but shall make the selection and award on the basis of demonstrated
9	competence and qualifications to perform the services; and for a
10	fair and reasonable price.
11	(1) A state agency shall:
12	(i) comply with a recommendation made under
13	Subsection (a)(1); or
14	(ii) submit a written explanation regarding why
15	the recommendation is not applicable to the contract under review.
16	SECTION 30. This Act takes effect September 1, 2017.