By: Nelson S.B. No. 669

## A BILL TO BE ENTITLED

| 1 | AN ACT |
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- 2 relating to the system for protesting or appealing certain ad
- 3 valorem tax determinations; authorizing a fee.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 5 SECTION 1. Sections 5.041(b) and (e-1), Tax Code, are
- 6 amended to read as follows:
- 7 (b) A member of the appraisal review board established for
- 8 an appraisal district must complete the course established under
- 9 Subsection (a). The course must provide at least eight hours of
- 10 classroom training and education. A member of the appraisal review
- 11 board may not participate in a hearing conducted by the board unless
- 12 the person has completed the course established under Subsection
- 13 (a) and received a certificate of course completion.
- 14 (e-1) In addition to the course established under
- 15 Subsection (a), the comptroller shall approve curricula and provide
- 16 materials for use in a continuing education course for members of an
- 17 appraisal review board. The course must provide at least four
- 18 hours of classroom training and education. The curricula and
- 19 materials must include information regarding:
- 20 (1) the cost, income, and market data comparison
- 21 methods of appraising property;
- 22 (2) the appraisal of business personal property;
- 23 (3) the determination of capitalization rates for
- 24 property appraisal purposes;

- 1 (4) the duties of an appraisal review board;
- 2 (5) the requirements regarding the independence of an
- 3 appraisal review board from the board of directors and the chief
- 4 appraiser and other employees of the appraisal district;
- 5 (6) the prohibitions against ex parte communications
- 6 applicable to appraisal review board members;
- 7 (7) the Uniform Standards of Professional Appraisal
- 8 Practice;
- 9 (8) the duty of the appraisal district to substantiate
- 10 the district's determination of the value of property;
- 11 (9) the requirements regarding the equal and uniform
- 12 appraisal of property;
- 13 (10) the right of a property owner to protest the
- 14 appraisal of the property as provided by Chapter 41; and
- 15 (11) a detailed explanation of each of the actions
- 16 described by Sections 25.25, 41.41(a), 41.411, 41.412, 41.413,
- 17 41.42, and 41.43 so that members are fully aware of each of the
- 18 grounds on which a property appraisal can be appealed.
- 19 SECTION 2. Chapter 5, Tax Code, is amended by adding Section
- 20 5.043 to read as follows:
- 21 Sec. 5.043. TRAINING OF ARBITRATORS. (a) This section
- 22 applies only to persons who have agreed to serve as arbitrators
- 23 <u>under Chapter 41A.</u>
- 24 (b) The comptroller shall:
- 25 (1) approve curricula and provide an arbitration
- 26 manual and other materials for use in training and educating
- 27 arbitrators;

- 1 (2) make all materials for use in training and
- 2 educating arbitrators freely available online; and
- 3 (3) establish and supervise a training program on
- 4 property tax law for the training and education of arbitrators.
- 5 (c) The training program must:
- 6 (1) emphasize the requirements regarding the equal and
- 7 uniform appraisal of property; and
- 8 (2) be at least four hours in length.
- 9 (d) The comptroller may contract with service providers to
- 10 <u>assist</u> with the duties imposed under Subsection (b), but the
- 11 training program may not be provided by an appraisal district, the
- 12 chief appraiser or another employee of an appraisal district, a
- 13 member of the board of directors of an appraisal district, a member
- 14 of an appraisal review board, or a taxing unit. The comptroller may
- 15 <u>assess a fee to recover a portion of the costs incurred for the</u>
- 16 training program, but the fee may not exceed \$50 for each person
- 17 trained.
- 18 (e) The comptroller shall prepare an arbitration manual for
- 19 use in the training program. The manual must be approved on the
- 20 unanimous agreement of a committee selected by the comptroller and
- 21 representing, equally, taxpayers and chief appraisers. The manual
- 22 shall be updated regularly and may be revised on request, in
- 23 writing, to the comptroller. The updated or revised language must
- 24 be approved in the manner provided for the initial approval of the
- 25 manual.
- SECTION 3. Chapter 5, Tax Code, is amended by adding Section
- 27 5.104 to read as follows:

- 1 Sec. 5.104. APPRAISAL REVIEW BOARD SURVEY; REPORT. (a) The
- 2 comptroller shall prepare:
- 3 (1) a survey form that allows a property owner or the
- 4 designated agent of the owner who files with an appraisal review
- 5 board a motion under Section 25.25 to correct the appraisal roll or
- 6 a protest under Chapter 41 to submit comments and suggestions to the
- 7 comptroller regarding the board; and
- 8 (2) instructions for completing and submitting the
- 9 form.
- 10 (b) The survey form must allow a property owner or the
- 11 designated agent of the owner to submit comments and suggestions
- 12 regarding:
- 13 (1) the matters listed in Section 5.103(b); and
- 14 (2) any other matter related to the fairness and
- 15 <u>efficiency of the appraisal review board.</u>
- 16 <u>(c) An appraisal district must provide the survey form and</u>
- 17 the instructions for completing and submitting the form to each
- 18 property owner or designated agent of the owner:
- 19 (1) at or before each hearing conducted under Section
- 20 25.25 or Chapter 41 by the appraisal review board established for
- 21 the appraisal district; and
- 22 (2) with each order under Section 25.25 or 41.47
- 23 determining a motion or protest, as applicable, delivered by the
- 24 board.
- 25 (d) A property owner or the designated agent of the owner
- 26 who elects to submit the survey form must submit the form to the
- 27 comptroller as provided by this section. An appraisal district may

- 1 not accept a survey form submitted by a property owner or the
- 2 designated agent of the owner.
- 3 (e) The comptroller shall allow a property owner or the
- 4 designated agent of the owner to submit a survey form to the
- 5 comptroller in the following manner:
- 6 <u>(1) in person;</u>
- 7 <u>(2)</u> by mail;
- 8 (3) by electronic mail; or
- 9 <u>(4) through a web page on the comptroller</u>'s Internet
- 10 website that allows the property owner or agent to complete and
- 11 submit the form.
- 12 (f) An appraisal district may not require a property owner
- 13 or the designated agent of the owner to complete a survey form at
- 14 the appraisal office in order to be permitted to submit the form to
- 15 <u>the comptroller.</u>
- 16 (g) A property owner or the designated agent of the owner
- 17 who elects to submit a survey form provided to the owner or agent
- 18 under Subsection (c)(1) or (2) must submit the form not later than
- 19 the 45th day after the date the form is sent to the owner or agent
- 20 <u>under Subsection (c)(2)</u>.
- 21 (h) The comptroller shall issue an annual report that
- 22 summarizes the information included in the survey forms submitted
- 23 during the preceding year. The report may not disclose the identity
- 24 of a property owner or the designated agent of the owner who
- 25 submitted a survey form.
- 26 (i) The comptroller shall adopt rules necessary to
- 27 implement this section.

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S.B. No. 669
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- 1 SECTION 4. Sections 6.412(a) and (d), Tax Code, are amended
- 2 to read as follows:
- 3 (a) An individual is ineligible to serve on an appraisal
- 4 review board if the individual:
- 5 (1) is related within the second degree by
- 6 consanguinity or affinity, as determined under Chapter 573,
- 7 Government Code, to an individual who is engaged in the business of
- 8 appraising property for compensation for use in proceedings under
- 9 this title or of representing property owners for compensation in
- 10 proceedings under this title in the appraisal district for which
- 11 the appraisal review board is established;
- 12 (2) owns property on which delinquent taxes have been
- 13 owed to a taxing unit for more than 60 days after the date the
- 14 individual knew or should have known of the delinquency unless:
- 15 (A) the delinquent taxes and any penalties and
- 16 interest are being paid under an installment payment agreement
- 17 under Section 33.02; or
- 18 (B) a suit to collect the delinquent taxes is
- 19 deferred or abated under Section 33.06 or 33.065; or
- 20 (3) is related within the third degree by
- 21 consanguinity or within the second degree by affinity, as
- 22 determined under Chapter 573, Government Code, to a member of:
- 23 <u>(A)</u> the appraisal district's board of directors;
- 24 or
- 25 (B) the appraisal review board.
- 26 (d) A person is ineligible to serve on the appraisal review
- 27 board of an appraisal district established for a county described

- 1 by Section 6.41(d-1) [having a population of more than 100,000] if
- 2 the person:
- 3 (1) is a former member of the board of directors,
- 4 former officer, or former employee of the appraisal district;
- 5 (2) served as a member of the governing body or officer
- 6 of a taxing unit for which the appraisal district appraises
- 7 property, until the fourth anniversary of the date the person
- 8 ceased to be a member or officer; [or]
- 9 (3) appeared before the appraisal review board for
- 10 compensation during the two-year period preceding the date the
- 11 person is appointed; or
- 12 (4) served for all or part of three previous terms as a
- 13 board member or auxiliary board member on the appraisal review
- 14 board.
- SECTION 5. Section 6.42(a), Tax Code, is amended to read as
- 16 follows:
- 17 (a) A majority of the appraisal review board constitutes a
- 18 quorum. The appraisal review board [of directors of the appraisal
- 19 district] by resolution shall select a chairman and a secretary
- 20 from among <u>its</u> [the] members [of the appraisal review board]. The
- 21 <u>appraisal review</u> board [of directors of the appraisal district] is
- 22 encouraged to select as chairman [of the appraisal review board] a
- 23 member of the appraisal review board, if any, who has a background
- 24 in law and property appraisal.
- 25 SECTION 6. Section 25.25, Tax Code, is amended by adding
- 26 Subsection (e-1) to read as follows:
- 27 (e-1) At the end of a hearing on a motion under Subsection

- S.B. No. 669
- 1 (c) or (d) conducted by a panel of the appraisal review board
- 2 regarding the value of property, the panel shall provide the
- 3 property owner or the designated agent of the owner a document
- 4 stating the panel's recommendation regarding the value of the
- 5 property.
- 6 SECTION 7. Section 41.45(h), Tax Code, is amended to read as
- 7 follows:
- 8 (h) Before the hearing on a protest [or immediately after
- 9 the hearing begins], the chief appraiser and the property owner or
- 10 the owner's agent shall each provide the other with a copy of any
- 11 written material or material preserved on any portable device
- 12 designed to maintain an electronic, magnetic, or digital
- 13 reproduction of a document or image that the person intends to offer
- 14 or submit to the appraisal review board at the hearing.
- SECTION 8. Section 41.46(a), Tax Code, is amended to read as
- 16 follows:
- 17 (a) The appraisal review board before which a protest
- 18 hearing is scheduled shall deliver written notice to the property
- 19 owner initiating a protest of the date, time, [and] place, and
- 20 <u>subject matter of [fixed for</u>] the hearing on the protest and of the
- 21 property owner's entitlement to a postponement of the hearing as
- 22 provided by Section 41.45 unless the property owner waives in
- 23 writing notice of the hearing. The board shall deliver the notice
- 24 not later than the 15th day before the date of the hearing.
- SECTION 9. Section 41.461(a), Tax Code, is amended to read
- 26 as follows:
- 27 (a) At least 14 days before the first scheduled  $\left[\frac{a}{a}\right]$  hearing

- 1 on a protest, the chief appraiser shall:
- 2 (1) deliver a copy of the pamphlet prepared by the
- 3 comptroller under Section  $5.06 ext{ } [5.06(a)]$  to the property owner
- 4 initiating the protest if the owner is representing himself, or to
- 5 an agent representing the owner if requested by the agent;
- 6 (2) inform the property owner that the owner or the
- 7 agent of the owner is entitled on request to [may inspect and may
- 8 obtain] a copy of the data, schedules, formulas, and all other
- 9 information the chief appraiser will [plans to] introduce at the
- 10 hearing to establish any matter at issue; and
- 11 (3) deliver a copy of the hearing procedures
- 12 established by the appraisal review board under Section 41.66 to
- 13 the property owner.
- 14 SECTION 10. Section 41.47, Tax Code, is amended by adding
- 15 Subsection (a-1) and amending Subsection (d) to read as follows:
- 16 <u>(a-1)</u> The board may not determine the appraised value of the
- 17 property that is the subject of a protest to be an amount greater
- 18 than the appraised value of the property as shown in the appraisal
- 19 records submitted to the board by the chief appraiser under Section
- 20 25.22 or 25.23.
- 21 (d) Not later than the 15th day after the date the protest is
- 22 determined, the [The] board shall deliver by certified mail:
- 23 <u>(1)</u> a notice of issuance of the order and a copy of the
- 24 order to the property owner or the designated agent of the owner and
- 25 the chief appraiser; and
- 26 (2) a copy of the appraisal review board survey form
- 27 prepared under Section 5.104 and instructions for completing and

- 1 submitting the form to the property owner or the designated agent of
- 2 the owner.
- 3 SECTION 11. Section 41.66, Tax Code, is amended by amending
- 4 Subsections (h), (i), and (j) and adding Subsections (j-1) and (p)
- 5 to read as follows:
- 6 (h) The appraisal review board shall postpone a hearing on a
- 7 protest if the property owner or the designated agent of the owner
- 8 requests additional time to prepare for the hearing and establishes
- 9 to the board that the chief appraiser failed to comply with Section
- 10 41.461. The board is not required to postpone a hearing more than
- 11 one time under this subsection.
- 12 (i) A hearing on a protest filed by a property owner or the
- 13 designated agent of the owner [who is not represented by an agent
- 14 designated under Section 1.111] shall be set for a time and date
- 15 certain. If the hearing is not commenced within two hours of the
- 16 time set for the hearing, the appraisal review board shall postpone
- 17 the hearing on the request of the property owner or the designated
- 18 agent of the owner.
- (j) On the request of a property owner or the [a] designated
- 20 agent of the owner, an appraisal review board shall schedule
- 21 hearings on protests concerning up to 20 designated properties to
- 22 <u>be held consecutively</u> on the same day. The designated properties
- 23 must be identified in the same notice of protest, and the notice
- 24 must contain in boldfaced type the statement "request for same-day
- 25 protest hearings." A property owner or the designated agent of the
- 26 owner may [not] file more than one request under this subsection
- 27 with the appraisal review board in the same tax year. The appraisal

- 1 review board may schedule hearings on protests concerning more than
- 2 20 properties filed by the same property owner or the designated
- 3 agent of the owner and may use different panels to conduct the
- 4 hearings based on the board's customary scheduling. The appraisal
- 5 review board may follow the practices customarily used by the board
- 6 in the scheduling of hearings under this subsection.
- 7 <u>(j-1) An appraisal review board may schedule the hearings on</u> 8 <u>all protests filed by a property owner or the designated agent of</u>
- 9 the owner to be held consecutively. The notice of the hearings must
- 10 state the date and time that the first hearing will begin, state the
- 11 date the last hearing will end, and list the order in which the
- 12 hearings will be held. The order of the hearings listed in the
- 13 notice may not be changed without the agreement of the property
- 14 owner or the designated agent of the owner, the chief appraiser, and
- 15 the appraisal review board. The board may not reschedule a hearing
- 16 for which notice is given under this subsection to a date earlier
- 17 than the seventh day after the date the last hearing was scheduled
- 18 to end unless agreed to by the property owner or the designated
- 19 agent of the owner, the chief appraiser, and the appraisal review
- 20 board. Unless agreed to by the parties, the board must provide
- 21 written notice of the date and time of the rescheduled hearing to
- 22 the property owner or the designated agent of the owner not later
- 23 than the seventh day before the date of the hearing.
- 24 (p) At the end of a hearing on a protest, the appraisal
- 25 review board shall provide the property owner or the designated
- 26 agent of the owner:
- 27 (1) one or more documents indicating that the members

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S.B. No. 669
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- 1 of the board hearing the protest signed the affidavit required by
- 2 Subsection (g); and
- 3 (2) if the hearing is on a protest authorized by
- 4 Section 41.41(a)(1) or (2) and is conducted by a panel of the board,
- 5 a document stating the panel's recommendation regarding the value
- 6 of the property subject to the protest.
- 7 SECTION 12. Section 41.67(d), Tax Code, is amended to read
- 8 as follows:
- 9 (d) Information that was previously requested under Section
- 10 41.461 by the protesting party that was not <u>delivered</u> [made
- 11 available] to the protesting party at least 14 days before the <u>first</u>
- 12 scheduled [or postponed] hearing may not be used or offered in any
- 13 form as evidence in the hearing, including as a document or through
- 14 argument or testimony.
- SECTION 13. Section 41A.06(b), Tax Code, is amended to read
- 16 as follows:
- 17 (b) To initially qualify to serve as an arbitrator under
- 18 this chapter, a person must:
- 19 (1) meet the following requirements, as applicable:
- 20 (A) be licensed as an attorney in this state; or
- 21 (B) have:
- (i) completed at least 30 hours of training
- 23 in arbitration and alternative dispute resolution procedures from a
- 24 university, college, or legal or real estate trade association; and
- 25 (ii) been licensed or certified
- 26 continuously during the five years preceding the date the person
- 27 agrees to serve as an arbitrator as:

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S.B. No. 669
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1
                               (a)
                                    a real estate broker or sales
   agent [salesperson] under Chapter 1101, Occupations Code;
2
                                      real estate appraiser
 3
                               (b)
                                    a
                                                                under
   Chapter 1103, Occupations Code; or
4
                                       certified public
5
                               (c) a
                                                           accountant
   under Chapter 901, Occupations Code; [and]
6
7
                    complete the course for training and education of
               (2)
8
   appraisal review board members established under Section 5.041 and
   be issued a certificate indicating course completion;
9
10
               (3) complete the training program on property tax law
   for the training and education of arbitrators established under
11
12
   Section 5.043; and
               (4) agree to conduct an arbitration for a fee that is
13
14
   not more than:
15
                    (A)
                         $400, if the property qualifies as the
   owner's residence homestead under Section 11.13 and the appraised
16
17
   or market value, as applicable, of the property is $500,000 or less,
   as determined by the order;
18
19
                    (B)
                         $450, if the property qualifies as
   owner's residence homestead under Section 11.13 and the appraised
20
   or market value, as applicable, of the property is more than
21
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owner's residence homestead under Section 11.13 and the appraised

or market value, as applicable, of the property is \$1 million or

\$450, if the property does not qualify as the

\$750, if the property does not qualify as the

\$500,000, as determined by the order;

(C)

(D)

less, as determined by the order;

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S.B. No. 669
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- 1 owner's residence homestead under Section 11.13 and the appraised
- 2 or market value, as applicable, of the property is more than \$1
- 3 million but not more than \$2 million, as determined by the order; or
- 4 (E) \$1,000, if the property does not qualify as
- 5 the owner's residence homestead under Section 11.13 and the
- 6 appraised or market value, as applicable, of the property is more
- 7 than \$2 million but not more than \$3 million, as determined by the
- 8 order.
- 9 SECTION 14. Section 41A.061(b), Tax Code, is amended to
- 10 read as follows:
- 11 (b) To renew the person's agreement to serve as an
- 12 arbitrator, the person must:
- 13 (1) file a renewal application with the comptroller at
- 14 the time and in the manner prescribed by the comptroller;
- 15 (2) continue to meet the requirements provided by
- 16 Sections 41A.06(b)(1) and (4) [Section 41A.06(b)]; and
- 17 (3) during the preceding two years have completed at
- 18 least eight hours of continuing education in arbitration and
- 19 alternative dispute resolution procedures offered by a university,
- 20 college, real estate trade association, or legal association.
- SECTION 15. Section 41A.09(b), Tax Code, is amended to read
- 22 as follows:
- 23 (b) An award under this section:
- 24 (1) must include a determination of the appraised or
- 25 market value, as applicable, of the property that is the subject of
- 26 the appeal;
- 27 (2) may include any remedy or relief a court may order

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S.B. No. 669
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- 1 under Chapter 42 in an appeal relating to the appraised or market
- 2 value of property;
- 3 (3) shall specify the arbitrator's fee, which may not
- 4 exceed the amount provided by Section 41A.06(b)(4)[41A.06(b)(2)];
- 5 (4) is final and may not be appealed except as
- 6 permitted under Section 171.088, Civil Practice and Remedies Code,
- 7 for an award subject to that section; and
- 8 (5) may be enforced in the manner provided by
- 9 Subchapter D, Chapter 171, Civil Practice and Remedies Code.
- 10 SECTION 16. Sections 5.103(e) and (f), 6.412(e), and
- 11 41A.06(c), Tax Code, are repealed.
- 12 SECTION 17. The changes in law made by this Act to Section
- 13 5.041, Tax Code, apply only to an appraisal review board member
- 14 appointed to serve a term of office that begins on or after the
- 15 effective date of this Act.
- SECTION 18. The comptroller shall implement Section 5.043,
- 17 Tax Code, as added by this Act, as soon as practicable after the
- 18 effective date of this Act.
- 19 SECTION 19. The comptroller shall adopt rules necessary to
- 20 implement Section 5.104, Tax Code, as added by this Act, and shall
- 21 prepare and make available the survey form and instructions for
- 22 completing and submitting the form required by that section as soon
- 23 as practicable after the effective date of this Act. An appraisal
- 24 district is not required to provide the survey form or instructions
- 25 under a requirement of that section until the form and instructions
- 26 are prepared and made available by the comptroller.
- 27 SECTION 20. The changes in law made by this Act to Section

- 1 6.412, Tax Code, do not affect the eligibility of a person serving
- 2 on an appraisal review board immediately before the effective date
- 3 of this Act to continue to serve on the board for the term to which
- 4 the member was appointed.
- 5 SECTION 21. The change in law made by this Act to Section
- 6 25.25, Tax Code, applies only to a motion to correct an appraisal
- 7 roll filed on or after the effective date of this Act.
- 8 SECTION 22. The changes in law made by this Act to Sections
- 9 41.45, 41.46, 41.461, 41.47, 41.66, and 41.67, Tax Code, apply only
- 10 to a protest for which the notice of protest was filed by a property
- 11 owner or the designated agent of the owner with the appraisal review
- 12 board established for an appraisal district on or after the
- 13 effective date of this Act.
- 14 SECTION 23. The changes in law made by this Act in the
- 15 qualifications of persons serving as arbitrators in binding
- 16 arbitrations of appeals of appraisal review board orders do not
- 17 affect the entitlement of a person serving as an arbitrator
- 18 immediately before the effective date of this Act to continue to
- 19 serve as an arbitrator and to conduct hearings on arbitrations
- 20 until the person is required to renew the person's agreement with
- 21 the comptroller to serve as an arbitrator. The changes in law apply
- 22 only to a person who initially qualifies to serve as an arbitrator
- 23 or who renews the person's agreement with the comptroller to serve
- 24 as an arbitrator on or after the effective date of this Act. This
- 25 Act does not prohibit a person who is serving as an arbitrator on
- 26 the effective date of this Act from renewing the person's agreement
- 27 with the comptroller to serve as an arbitrator if the person has the

- 1 qualifications required for an arbitrator under the Tax Code as
- 2 amended by this Act.
- 3 SECTION 24. This Act takes effect January 1, 2018.