

Amend **CSHB 1** (house committee printing) in Article II of the bill, following the appropriations to the Health and Human Services Commission (page II-37), by adding the following appropriately numbered rider:

_____. Texas Information and Referral Network Improvements. Out of funds appropriated above in Strategy I.1.1, Integrated Eligibility and Enrollment, the Health and Human Services Commission shall allocate an amount not to exceed \$150,000 for the state fiscal year ending August 31, 2020, and an amount not to exceed \$25,000 for the state fiscal year ending August 31, 2021, to improve disaster response capabilities, system integration, data transparency, and effectiveness within the Texas Information and Referral Network's 2-1-1 help line system. The improvements must include technology enhancements for texting and Internet-based chat capabilities, publicly accessible real-time data transparency solutions for 2-1-1 Counts or similar programs, interstate agreements with call centers in other states to ensure disaster preparedness and responsiveness, and measures designed to connect specialized populations with available state and local services.