

Amend **CSHB 11** (house committee report) as follows:

(1) Strike page 86, line 25, through page 87, line 16, and substitute the following:

(b) The Department of Public Safety shall contract with an institution of higher education, as defined by Section 61.003, Education Code, to conduct a study on the most effective use of available state and county resources, including personnel, property, and technology resources potentially available through the adoption of intergovernmental agreements, to perform the duties described by Subsection (a) of this section, prioritizing:

(1) customer service satisfaction, including reducing wait times for customers to be issued driver's licenses, personal identification certificates, and election identification certificates;

(2) accessibility for citizens of this state, including citizens residing in rural areas of this state, to facilities performing the duties described by Subsection (a) of this section; and

(3) administrative efficiency and cost savings.

(c) Not later than September 1, 2019, the Department of Public Safety shall begin the process of advertising or otherwise soliciting bids, proposals, offers, or qualifications for a contract with an institution of higher education, as defined by Section 61.003, Education Code, to conduct the study required by Subsection (b) of this section.

(d) Not later than March 1, 2020, the institution of higher education with which the Department of Public Safety contracts under Subsection (b) of this section shall submit to the department and the Texas Department of Motor Vehicles a report on the results of the study conducted under Subsection (b) of this section and any recommendations based on the study.

(e) The Department of Public Safety, the Texas Department of Motor Vehicles, and the county tax assessor-collectors in this state shall assist and provide input in the study conducted under Subsection (b) of this section.

(2) On page 88, between lines 14 and 15, insert the following:

(d) As soon as practicable after the Department of Public Safety and the Texas Department of Motor Vehicles receive the report on the study conducted under Section 113 of this Act, the Department of Public Safety and the Texas Department of Motor Vehicles shall establish a work group to evaluate and revise, if necessary, the comprehensive plan under Subsection (c) of this section to reflect the recommendations made in the report that would provide for the smooth transition of the programs described by that subsection.