19 MAR 22 PM 7: 45

HOUSE OF REPRESENTATIVES



FLOOR AMENDMENT NO	ву: У	vonne Da	vis
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- Amend C.S.H.B. No. 1 (house committee printing) as follows:
- 2 (1) In ARTICLE VIII of the bill, following the
- 3 appropriations to the Department of Insurance (page VIII-16), add
- 4 the following appropriately numbered rider and renumber subsequent
- 5 riders accordingly:
- 6 _____. Consumer Complaint Review Panel. Out of the amounts
 - appropriated above to the Department of Insurance, the department
- 8 shall fund the operation of a consumer complaint review panel
- 9 administered by the State Office of Administrative Hearings to
- 10 review all complaints filed by a policyholder with the department
- 11 and that the department denied or determined to be without merit or
- 12 of which the department did not confirm receipt. The panel shall
- 13 conduct an independent review to determine if the complaint has
- 14 merit and if so, remand the complaint to the department for
- 15 resolution.

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- 16 (2) In ARTICLE XI of the bill, under the ARTICLE VIII items
- 17 for the Texas Department of Insurance (page XI-14), strike
- 18 "Consumer Complaint Review Panel Rider" and the associated amount
- 19 for the biennium.