1 AN ACT 2 relating to the regulation of certain health organizations certified by the Texas Medical Board; providing an administrative 3 penalty; authorizing a fee. 4 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS: 6 SECTION 1. Section 162.003, Occupations Code, is amended to read as follows: 7 Sec. 162.003. REFUSAL TO CERTIFY; REVOCATION; PENALTY. 8 On 9 a determination that a health organization commits a violation of this subtitle or is established, organized, or operated in 10 11 violation of or with the intent to violate this subtitle, the board 12 may: 13 (1) refuse to certify the health organization on 14 application for certification by the organization under Section 162.001; 15 (2) revoke a certification made under Section 162.001 16 to that organization; or 17 18 (3) impose an administrative penalty against the health organization under Subchapter A, Chapter 165. 19 SECTION 2. Subchapter A, Chapter 162, Occupations Code, is 20 21 amended by adding Sections 162.004, 162.005, and 162.006 to read as follows: 22 23 Sec. 162.004. PROCEDURES FOR AND DISPOSITION OF COMPLAINTS AGAINST CERTAIN HEALTH ORGANIZATIONS. (a) The board shall accept 24

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H.B. No. 1532 and process complaints against a health organization certified 1 under Section 162.001(b) for alleged violations of this subchapter 2 or any other provision of this subtitle applicable to a health 3 organization in the same manner as provided under Subchapter B, 4 5 Chapter 154, and the rules adopted under that subchapter, including 6 the requirements to: 7 (1) maintain a system to promptly and efficiently act 8 on complaints filed with the board; (2) with respect to a health organization that is the 9 subject of a complaint, notify the health organization that a 10 complaint has been filed, disclose the nature of the complaint, and 11 12 provide the health organization with an opportunity to respond to 13 the complaint; 14 (3) ensure that a complaint is not dismissed without 15 appropriate consideration; and 16 (4) establish methods by which physicians employed by 17 a health organization are notified of the name, mailing address, and telephone number of the board for the purpose of directing 18 19 complaints under this section to the board. (b) Each complaint, adverse report, investigation file, 20 other investigation report, and other investigative information in 21 22 the possession of or received or gathered by the board or the board's employees or agents relating to a health organization 23 24 certified under Section 162.001(b) is privileged and confidential and is not subject to discovery, subpoena, or other means of legal 25 26 compulsion for release to anyone other than the board or the board's employees or agents involved in the investigation or discipline of 27

1 a health organization certified under Section 162.001(b). 2 (c) The board may dispose of a complaint or resolve the investigation of a complaint under this section in a manner 3 provided under Subchapter A, Chapter 164, to the extent the board 4 5 determines the provisions of that subchapter can be made applicable to a health organization certified under Section 162.001. 6 7 (d) This section does not require an individual to file or 8 prohibit an individual from filing a complaint against a health organization certified under Section 162.001(b) directly with the 9 health organization, alone or in connection with a complaint filed 10 with the board under this section, relating to: 11 12 (1) the care or services provided by, or the policies 13 of, the health organization; or 14 (2) an alleged violation by the health organization of 15 this subchapter or any other provision of this subtitle applicable 16 to the health organization. 17 Sec. 162.005. ANTI-RETALIATION POLICY. (a) A health organization certified under Section 162.001(b) shall develop, 18 implement, and comply with an anti-retaliation policy for 19 physicians under which the health organization may not terminate, 20 demote, retaliate against, discipline, discriminate against, or 21 22 otherwise penalize a physician for: 23 (1) filing in good faith a complaint under Section 24 162.004; (2) cooperating in good faith with an investigation or 25 26 proceeding of the board relating to a complaint filed under Section 27 162.004; or

H.B. No. 1532 1 (3) communicating to a patient in good faith what the physician reasonably believes to be the physician's best, 2 3 independent medical judgment. 4 (b) On a determination that a health organization certified 5 under Section 162.001(b) has failed to develop, implement, or comply with a policy described by Subsection (a), the board may take 6 any action allowed under this subtitle or board rule applicable to a 7 8 health organization. Sec. 162.006. BIENNIAL REPORT REQUIRED FOR CERTAIN HEALTH 9 10 ORGANIZATIONS. (a) Each health organization certified under Section 162.001(b) shall file with the board a biennial report in 11 12 September of each odd-numbered year if the organization was certified in an odd-numbered year or in September of each 13 even-numbered year if the organization was certified in an 14 15 even-numbered year. The biennial report must include: 16 (1) a statement signed and verified by the president 17 or chief executive officer of the health organization that: 18 (A) provides the name and mailing address of: 19 (i) the health organization; 20 (ii) each member of the health organization, except that if the health organization has no 21 22 members, a statement indicating that fact; 23 (iii) each member of the board of directors 24 of the health organization; and 25 (iv) each officer of the health 26 organization; and 27 (B) discloses any change in the composition of

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1 the board of directors since the date of the most recent biennial report; 2 3 (2) a statement signed and verified by the president or chief executive officer of the health organization that: 4 5 (A) indicates whether the health organization's certificate of formation or bylaws were amended since the date of 6 7 the most recent biennial report; 8 (B) if applicable, provides a concise explanation of the amendments and states whether the amendments 9 10 were recommended or approved by the board of directors; and 11 (C) has attached to the statement a copy of the 12 organization's current certificate of formation and bylaws if a copy is not already on file with the board; 13 14 (3) a statement from each current director of the 15 health organization, signed and verified by the director: 16 (A) stating that the director is licensed by the 17 board to practice medicine, is actively engaged in the practice of medicine, and has no restrictions on the director's license; 18 19 (B) stating that the director will, as a 20 director: 21 (i) exercise independent judgment in all 22 matters, specifically including matters relating to credentialing, quality assurance, utilization review, peer review, and the 23 24 practice of medicine; 25 (ii) exercise best efforts to cause the 26 health organization to comply with all relevant provisions of this 27 subtitle and board rules; and

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1	(iii) immediately report to the board any
2	action or event the director reasonably and in good faith believes
3	constitutes a violation or attempted violation of this subtitle or
4	board rules;
5	(C) identifying and concisely explaining the
6	nature of each financial relationship the director has, if any,
7	with a member, another director, or a supplier of the health
8	organization or an affiliate of those persons; and
9	(D) stating that the director has disclosed all
10	financial relationships described by Paragraph (C); and
11	(4) a statement signed and verified by the president
12	or chief executive officer of the health organization indicating
13	that the health organization is in compliance with the requirements
14	for continued certification provided by this subtitle and board
15	<u>rules.</u>
16	(b) A health organization required to submit a biennial
17	report under Subsection (a) shall submit with the report a fee in
18	the amount prescribed by board rule.
19	(c) Not later than January 1 of each year, the board shall
20	publish on the board's Internet website the information provided to
21	the board in each statement under Subsection (a)(1).
22	(d) Information provided to the board in each statement
23	under Subsections (a)(2), (3), and (4) is public information
24	subject to disclosure under Chapter 552, Government Code.
25	(e) The board may adopt rules necessary to implement this
26	section.
27	SECTION 3. Section 162.003, Occupations Code, as amended by

1 this Act, and Section 162.004, Occupations Code, as added by this 2 Act, apply only to a violation by a health organization that occurs 3 on or after the effective date of this Act. A violation that occurs 4 before the effective date of this Act is governed by the law in 5 effect on the date the violation occurred, and the former law is 6 continued in effect for that purpose.

SECTION 4. Not later than December 31, 2019, a health
organization certified under Section 162.001(b), Occupations Code,
shall develop the anti-retaliation policy required by Section
162.005, Occupations Code, as added by this Act.

SECTION 5. (a) Except as provided by Subsection (b) of this section, this Act takes effect September 1, 2019.

13 (b) Section 162.005(b), Occupations Code, as added by this14 Act, takes effect January 1, 2020.

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President of the Senate

Speaker of the House

I certify that H.B. No. 1532 was passed by the House on May 2, 2019, by the following vote: Yeas 134, Nays 4, 1 present, not voting.

Chief Clerk of the House

I certify that H.B. No. 1532 was passed by the Senate on May 22, 2019, by the following vote: Yeas 31, Nays 0.

Secretary of the Senate

APPROVED:

Date

Governor