By: Goldman H.B. No. 2403

Substitute the following for H.B. No. 2403:

By: Goldman C.S.H.B. No. 2403

A BILL TO BE ENTITLED

AN ACT

2 relating to the regulation of residential service companies and

3 residential service contracts.

- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 5 SECTION 1. Section 1303.101(b), Occupations Code, is 6 amended to read as follows:
- 7 (b) Except for the license requirement in Subsection (a), a
- 8 person who administers, issues, makes, provides, sells, markets, or
- 9 offers to sell a residential service contract is exempt from any
- 10 other licensing requirements of this state with respect to the
- 11 administration, issuance, making, provision, sale, marketing, or
- 12 offering for sale of [A person may not sell, offer to sell, arrange
- 13 or solicit the sale of, or receive an application for] a residential
- 14 service contract [unless:
- 15 $\left[\frac{1}{1}\right]$ the person is:
- 16 [(A) employed by a residential service company
- 17 licensed under this chapter; or
- 18 [(B) licensed as a real estate salesperson, real
- 19 estate broker, mobile home dealer, or insurance agent in this
- 20 state; and

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- 21 [(2) the contract is issued by a residential service
- 22 company licensed under this chapter].
- 23 SECTION 2. Section 1303.152(a), Occupations Code, is
- 24 amended to read as follows:

- C.S.H.B. No. 2403 1 (a) The amount of the reserve required by Section 1303.151 is based on the amount of liability remaining under outstanding 2 3 residential service contracts written in this state by the residential service company, as determined by multiplying the total 4 5 number of days [months] remaining on all of those contracts by the pro rata daily [monthly] contract charge. 6 SECTION 3. Section 7 1303.202(b), Occupations Code, is 8 amended to read as follows: 9 (b) The report must: 10 be on a form prescribed by the commission; be verified by at least two of the residential 11 service company's principal officers; and 12 (3) include: 13
- (A) financial statements of the residential service company, including its balance sheet and receipts and disbursements for the preceding year, certified as accurate by:
- 17 (i) an independent public accountant; or
- 18 (ii) at least two of the residential
- 19 service company's principal officers[, if the residential service
- 20 company uses a reimbursement insurance policy to insure its
- 21 outstanding residential service contracts written in this state in
- 22 accordance with Section 1303.151(b)];
- 23 (B) any material change to the information 24 submitted under Section 1303.103, except an amendment to a
- 25 residential service contract filed with the commission under
- 26 Section 1303.251;
- 27 (C) if the residential service company maintains

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- 1 a reserve required by Section 1303.151(a), the number of
- 2 residential service contracts entered into during the year, the
- 3 number of contract holders as of the end of the year, and the number
- 4 of contracts terminating during the year; and
- 5 (D) any other information that:
- 6 (i) relates to the performance and solvency
- 7 of the residential service company; and
- 8 (ii) is necessary for the commission to
- 9 perform its duties under this chapter.
- 10 SECTION 4. Section 1303.253, Occupations Code, is amended
- 11 by amending Subsections (c), (e), and (f) and adding Subsection (k)
- 12 to read as follows:
- 13 (c) A filing made under Subsection (a) by a residential
- 14 service company that maintains a reserve required by Section
- 15 1303.151(a) may [not] be implemented beginning on the later of the
- 16 <u>date:</u>
- 17 (1) the filing is made; or
- 18 (2) the commission receives any associated filing fee
- 19 [until approved by the commission].
- 20 (e) If the commission determines that a filing made under
- 21 Subsection (a) is not reasonably related to the amount, term, and
- 22 <u>conditions of</u> the contract <u>to which the filing applies</u> [as
- 23 $\frac{\text{described by Subsection (d)}}{\text{loss}}$, the commission may disapprove the
- 24 filing. If the commission disapproves the filing, the commission
- 25 shall notify the company of the disapproval and shall specify in
- 26 detail the reason for the disapproval.
- 27 (f) For a filing made under Subsection (a) by a residential

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- 1 service company described by Subsection (c) after the residential
- 2 service company is licensed, the commission shall have 30 days to
- 3 disapprove [consider] the filing from the date of the filing or the
- 4 date that the commission receives any associated filing fee,
- 5 whichever is later. On the 31st day after that date $[\tau]$ the filing
- 6 is considered approved [unless the commission disapproves the
- 7 filing or notifies the residential service company in writing that
- 8 the filing is not reasonably related to the amount, term, and
- 9 conditions of the contract to which the filing applies].
- 10 (k) If a filing is disapproved under Subsection (f), the
- 11 commission may order the residential service company to pay a
- 12 refund as provided by Section 1101.659.
- 13 SECTION 5. Section 1303.302(b), Occupations Code, is
- 14 amended to read as follows:
- 15 (b) A sales contract must state [A seller of a residential
- 16 property or the buyer's or seller's agent shall provide to the buyer
- 17 a statement that clearly and conspicuously states] that:
- 18 (1) the purchase of a residential service contract is
- 19 optional; and
- 20 (2) the buyer <u>and seller of a residential property</u> may
- 21 negotiate the amount paid toward, the coverage provided by, and the
- 22 <u>provider of a [purchase similar coverage through another</u>]
- 23 residential service <u>contract</u> [company or insurance company
- 24 authorized to engage in business in this state].
- 25 SECTION 6. Section 1303.352(a), Occupations Code, is
- 26 amended to read as follows:
- 27 (a) The commission may discipline a residential service

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- 1 company under Section 1303.351 if the continued operation of the
- 2 company would be hazardous to its contract holders or if the
- 3 company:
- 4 (1) operates in conflict with its basic organizational
- 5 document or in a manner that is contrary to that described in and
- 6 reasonably inferred from information submitted under Section
- 7 1303.103, unless an amendment to the information has been filed
- 8 with and approved by the commission;
- 9 (2) issues a residential service contract that does
- 10 not comply with Sections 1303.251 and 1303.252;
- 11 (3) uses a schedule of charges that does not comply
- 12 with Section 1303.253;
- 13 (4) is not financially responsible and may be
- 14 reasonably expected to be unable to meet the company's obligations
- 15 to contract holders;
- 16 (5) did not comply with Subchapter D;
- 17 (6) advertised or marketed the company's services in a
- 18 false, misrepresentative, misleading, deceptive, or unfair manner;
- 19 [or]
- 20 (7) fails to pay the fee for filing the report under
- 21 <u>Section 1303.202;</u>
- 22 (8) provides false or misleading information to the
- 23 commission on a report required by Subchapter E or on a filing
- 24 required by Subchapter F;
- 25 (9) fails to provide, within a reasonable time,
- 26 information requested by the commission that relates to a formal or
- 27 informal complaint to the commission; or

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- 1 (10) otherwise did not substantially comply with this
- 2 chapter or a rule adopted under this chapter.
- 3 SECTION 7. Sections 1303.101(c) and 1303.253(d),
- 4 Occupations Code, are repealed.
- 5 SECTION 8. The changes in law made by this Act apply only to
- 6 a residential service contract entered into or renewed on or after
- 7 the effective date of this Act. A residential service contract
- 8 entered into or renewed before that date is governed by the law as
- 9 it existed immediately before the effective date of this Act, and
- 10 that law is continued in effect for that purpose.
- 11 SECTION 9. This Act takes effect September 1, 2019.