

By: Frank

H.B. No. 4178

Substitute the following for H.B. No. 4178:

By: Klick

C.S.H.B. No. 4178

A BILL TO BE ENTITLED

AN ACT

1
2 relating to the operation and administration of certain health and
3 human services programs, including the Medicaid managed care
4 program.

5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

6 SECTION 1. Section 531.001, Government Code, is amended by
7 adding Subdivision (4-c) to read as follows:

8 (4-c) "Medicaid managed care organization" means a
9 managed care organization as defined by Section 533.001 that
10 contracts with the commission under Chapter 533 to provide health
11 care services to Medicaid recipients.

12 SECTION 2. Subchapter B, Chapter 531, Government Code, is
13 amended by adding Section 531.02112 to read as follows:

14 Sec. 531.02112. POLICIES FOR IMPLEMENTING CHANGES TO
15 PAYMENT RATES UNDER MEDICAID AND CHILD HEALTH PLAN PROGRAM. (a)
16 The commission shall adopt policies related to the determination of
17 fees, charges, and rates for payments under Medicaid and the child
18 health plan program to ensure, to the greatest extent possible,
19 that changes to a fee schedule are implemented in a way that
20 minimizes administrative complexity, financial uncertainty, and
21 retroactive adjustments for providers.

22 (b) In adopting policies under Subsection (a), the
23 commission shall:

24 (1) develop a process for individuals and entities

1 that deliver services under the Medicaid managed care program to
2 provide oral or written input on the proposed policies; and

3 (2) ensure that managed care organizations and the
4 entity serving as the state's Medicaid claims administrator under
5 the Medicaid fee-for-service delivery model are provided a period
6 of not less than 45 days before the effective date of a final fee
7 schedule change to make any necessary administrative or systems
8 adjustments to implement the change.

9 (c) This section does not apply to changes to the fees,
10 charges, or rates for payments made to a nursing facility or to
11 capitation rates paid to a Medicaid managed care organization.

12 SECTION 3. Section 531.02118, Government Code, is amended
13 by amending Subsection (c) and adding Subsections (e) and (f) to
14 read as follows:

15 (c) In streamlining the Medicaid provider credentialing
16 process under this section, the commission may designate a
17 centralized credentialing entity and, if a centralized
18 credentialing entity is designated, shall [may]:

19 (1) share information in the database established
20 under Subchapter C, Chapter 32, Human Resources Code, with the
21 centralized credentialing entity to reduce the submission of
22 duplicative information or documents necessary for both Medicaid
23 enrollment and credentialing; and

24 (2) require all Medicaid managed care organizations
25 [~~contracting with the commission to provide health care services to~~
26 ~~Medicaid recipients under a managed care plan issued by the~~
27 ~~organization~~] to use the centralized credentialing entity as a hub

1 for the collection and sharing of information.

2 (e) To the extent permitted by federal law, the commission
3 shall use available Medicare data to streamline the enrollment and
4 credentialing of Medicaid providers by reducing the submission of
5 duplicative information or documents.

6 (f) The commission shall develop and implement a process to
7 expedite the Medicaid provider enrollment process for a health care
8 provider who is providing health care services through a single
9 case agreement to a Medicaid recipient with primary insurance
10 coverage. The commission shall use a provider's national provider
11 identifier number to enroll a provider under this subsection. In
12 this subsection, "national provider identifier number" has the
13 meaning assigned by Section 531.021182.

14 SECTION 4. Subchapter B, Chapter 531, Government Code, is
15 amended by adding Section 531.021182 to read as follows:

16 Sec. 531.021182. USE OF NATIONAL PROVIDER IDENTIFIER
17 NUMBER. (a) In this section, "national provider identifier
18 number" means the national provider identifier number required
19 under Section 1128J(e), Social Security Act (42 U.S.C. Section
20 1320a-7k(e)).

21 (b) The commission shall transition from using a
22 state-issued provider identifier number to using only a national
23 provider identifier number in accordance with this section.

24 (c) The commission shall implement a Medicaid provider
25 management and enrollment system and, following that
26 implementation, use only a national provider identifier number to
27 enroll a provider in Medicaid.

1 (d) The commission shall implement a modernized claims
2 processing system and, following that implementation, use only a
3 national provider identifier number to process claims for and
4 authorize Medicaid services.

5 SECTION 5. Section 531.024(b), Government Code, is amended
6 to read as follows:

7 (b) The rules promulgated under Subsection (a)(7) must
8 provide due process to an applicant for Medicaid services or
9 programs and to a Medicaid recipient who seeks a Medicaid service,
10 including a service that requires prior authorization. The rules
11 must provide the protections for applicants and recipients required
12 by 42 C.F.R. Part 431, Subpart E, including requiring that:

13 (1) the written notice to an individual of the
14 individual's right to a hearing must:

15 (A) contain a clear ~~an~~ explanation of:

16 (i) the adverse determination and the
17 circumstances under which Medicaid is continued if a hearing is
18 requested; and

19 (ii) the fair hearing process, including
20 the individual's ability to use an independent review process; and

21 (B) be mailed at least 10 days before the date the
22 individual's Medicaid eligibility or service is scheduled to be
23 terminated, suspended, or reduced, except as provided by 42 C.F.R.
24 Section 431.213 or 431.214; and

25 (2) if a hearing is requested before the date a
26 Medicaid recipient's service, including a service that requires
27 prior authorization, is scheduled to be terminated, suspended, or

1 reduced, the agency may not take that proposed action before a
2 decision is rendered after the hearing unless:

3 (A) it is determined at the hearing that the sole
4 issue is one of federal or state law or policy; and

5 (B) the agency promptly informs the recipient in
6 writing that services are to be terminated, suspended, or reduced
7 pending the hearing decision.

8 SECTION 6. Subchapter B, Chapter 531, Government Code, is
9 amended by adding Sections 531.024162, 531.024163, and 531.024164
10 to read as follows:

11 Sec. 531.024162. NOTICE REQUIREMENTS REGARDING MEDICAID
12 COVERAGE OR PRIOR AUTHORIZATION DENIAL AND INCOMPLETE REQUESTS.

13 (a) The commission shall ensure that notice sent by the commission
14 or a Medicaid managed care organization to a Medicaid recipient or
15 provider regarding the denial of coverage or prior authorization
16 for a service includes:

17 (1) information required by federal and state law and
18 applicable regulations;

19 (2) for the recipient, a clear and easy-to-understand
20 explanation of the reason for the denial; and

21 (3) for the provider, a thorough and detailed clinical
22 explanation of the reason for the denial, including, as applicable,
23 information required under Subsection (b).

24 (b) The commission or a Medicaid managed care organization
25 that receives from a provider a coverage or prior authorization
26 request that contains insufficient or inadequate documentation to
27 approve the request shall issue a notice to the provider and the

1 Medicaid recipient on whose behalf the request was submitted. The
2 notice issued under this subsection must:

3 (1) include a section specifically for the provider
4 that contains:

5 (A) a clear and specific list and description of
6 the documentation necessary for the commission or organization to
7 make a final determination on the request;

8 (B) the applicable timeline, based on the
9 requested service, for the provider to submit the documentation and
10 a description of the reconsideration process described by Section
11 533.00284, if applicable; and

12 (C) information on the manner through which a
13 provider may contact a Medicaid managed care organization or other
14 entity as required by Section 531.024163; and

15 (2) be sent to the provider:

16 (A) using the provider's preferred method of
17 contact most recently provided to the commission or the Medicaid
18 managed care organization and using any alternative and known
19 methods of contact; and

20 (B) as applicable, through an electronic
21 notification on an Internet portal.

22 Sec. 531.024163. ACCESSIBILITY OF INFORMATION REGARDING
23 MEDICAID PRIOR AUTHORIZATION REQUIREMENTS. (a) The executive
24 commissioner by rule shall require each Medicaid managed care
25 organization or other entity responsible for authorizing coverage
26 for health care services under Medicaid to ensure that the
27 organization or entity maintains on the organization's or entity's

1 Internet website in an easily searchable and accessible format:

2 (1) the applicable timelines for prior authorization
3 requirements, including:

4 (A) the time within which the organization or
5 entity must make a determination on a prior authorization request;

6 (B) a description of the notice the organization
7 or entity provides to a provider and Medicaid recipient regarding
8 the documentation required to complete a determination on a prior
9 authorization request; and

10 (C) the deadline by which the organization or
11 entity is required to submit the notice described by Paragraph (B);
12 and

13 (2) an accurate and up-to-date catalogue of coverage
14 criteria and prior authorization requirements, including:

15 (A) for a prior authorization requirement first
16 imposed on or after September 1, 2019, the effective date of the
17 requirement;

18 (B) a list or description of any necessary or
19 supporting documentation necessary to obtain prior authorization
20 for a specified service; and

21 (C) the date and results of each review of the
22 prior authorization requirement conducted under Section 533.00283,
23 if applicable.

24 (b) The executive commissioner by rule shall require each
25 Medicaid managed care organization or other entity responsible for
26 authorizing coverage for health care services under Medicaid to:

27 (1) adopt and maintain a process for a provider or

1 Medicaid recipient to contact the organization or entity to clarify
2 prior authorization requirements or assist the provider or
3 recipient in submitting a prior authorization request; and

4 (2) ensure that the process described by Subdivision
5 (1) is not arduous or overly burdensome to a provider or recipient.

6 Sec. 531.024164. INDEPENDENT REVIEW ORGANIZATIONS. (a) In
7 this section, "independent review organization" means an
8 organization certified under Chapter 4202, Insurance Code.

9 (b) The commission shall contract with an independent
10 review organization to make review determinations with respect to:

11 (1) a Medicaid managed care organization's resolution
12 of an internal appeal challenging a medical necessity
13 determination;

14 (2) a denial by the commission of eligibility for a
15 Medicaid program on the basis of the Medicaid recipient's or
16 applicant's medical and functional needs; and

17 (3) an action, as defined by 42 C.F.R. Section
18 431.201, by the commission based on the recipient's medical and
19 functional needs.

20 (c) The executive commissioner by rule shall determine:

21 (1) the manner in which an independent review
22 organization is to settle the disputes;

23 (2) when, in the appeals process, an organization may
24 be accessed; and

25 (3) the recourse available after the organization
26 makes a review determination.

27 (d) The commission shall ensure that a contract entered into

1 under Subsection (b):

2 (1) requires an independent review organization to
3 make a review determination in a timely manner;

4 (2) provides procedures to protect the
5 confidentiality of medical records transmitted to the organization
6 for use in conducting an independent review;

7 (3) sets minimum qualifications for and requires the
8 independence of each physician or other health care provider making
9 a review determination on behalf of the organization;

10 (4) specifies the procedures to be used by the
11 organization in making review determinations;

12 (5) requires the timely notice to a Medicaid recipient
13 of the results of an independent review, including the clinical
14 basis for the review determination;

15 (6) requires that the organization report the
16 following aggregate information to the commission in the form and
17 manner and at the times prescribed by the commission:

18 (A) the number of requests for independent
19 reviews received by the independent review organization;

20 (B) the number of independent reviews conducted;

21 (C) the number of review determinations made:

22 (i) in favor of a Medicaid managed care
23 organization; and

24 (ii) in favor of a Medicaid recipient;

25 (D) the number of review determinations that
26 resulted in a Medicaid managed care organization deciding to cover
27 the service at issue;

1 (E) a summary of the disputes at issue in
2 independent reviews;

3 (F) a summary of the services that were the
4 subject of independent reviews; and

5 (G) the average time the organization took to
6 complete an independent review and make a review determination; and

7 (7) requires that, in addition to the aggregate
8 information required by Subdivision (6), the organization include
9 in the report the information required by that subdivision
10 categorized by Medicaid managed care organization.

11 (e) An independent review organization with which the
12 commission contracts under this section shall:

13 (1) obtain all information relating to the internal
14 appeal at issue, as applicable, from the Medicaid managed care
15 organization and the provider in accordance with time frames
16 prescribed by the commission;

17 (2) obtain all information relating to the denial or
18 action at issue, as applicable, from the commission and provider in
19 accordance with time frames prescribed by the commission;

20 (3) assign a physician or other health care provider
21 with appropriate expertise as a reviewer to make a review
22 determination;

23 (4) for each review, perform a check to ensure that the
24 organization and the physician or other health care provider
25 assigned to make a review determination do not have a conflict of
26 interest, as defined in the contract entered into between the
27 commission and the organization;

1 (5) communicate procedural rules, approved by the
2 commission, and other information regarding the appeals process to
3 all parties; and

4 (6) render a timely review determination, as
5 determined by the commission.

6 (f) The commission shall ensure that the commission, the
7 Medicaid managed care organization, the provider, and the Medicaid
8 recipient involved in a dispute, as applicable, do not have a choice
9 in the reviewer who is assigned to perform the review.

10 (g) In selecting an independent review organization with
11 which to contract, the commission shall avoid conflicts of interest
12 by considering and monitoring existing relationships between
13 independent review organizations and Medicaid managed care
14 organizations.

15 (h) The executive commissioner shall adopt rules necessary
16 to implement this section.

17 SECTION 7. Section [531.02444](#), Government Code, is amended
18 by amending Subsection (a) and adding Subsection (a-1) to read as
19 follows:

20 (a) The executive commissioner shall develop and implement:

21 (1) to the extent permitted by a waiver sought by the
22 commission under Section 1115 of the federal Social Security Act
23 (42 U.S.C. Section 1315), a Medicaid buy-in program for persons
24 with disabilities as authorized by the Ticket to Work and Work
25 Incentives Improvement Act of 1999 (Pub. L. No. 106-170) or the
26 Balanced Budget Act of 1997 (Pub. L. No. 105-33); and

27 (2) subject to Subsection (a-1) as authorized by the

1 Deficit Reduction Act of 2005 (Pub. L. No. 109-171), a Medicaid
2 buy-in program for children with disabilities that is described by
3 42 U.S.C. Section 1396a(cc)(1) whose family incomes do not exceed
4 300 percent of the applicable federal poverty level.

5 (a-1) The executive commissioner by rule shall increase the
6 maximum family income prescribed by Subsection (a)(2) for
7 determining eligibility for the buy-in program under that
8 subdivision of a child who is eligible for the medically dependent
9 children (MDCP) waiver program and is on the interest list for that
10 program to the maximum family income amount allowable, considering
11 available appropriations for that purpose.

12 SECTION 8. Subchapter B, Chapter 531, Government Code, is
13 amended by adding Sections 531.024441, 531.0319, 531.03191, and
14 531.0602 to read as follows:

15 Sec. 531.024441. MEDICAID BUY-IN FOR CHILDREN PROGRAM
16 DISABILITY DETERMINATION ASSESSMENT. (a) The commission shall, at
17 the request of a child's legally authorized representative, conduct
18 a disability determination assessment of the child to determine the
19 child's eligibility for the Medicaid buy-in for children program
20 implemented under Section 531.02444.

21 (b) The commission may seek a waiver to the state Medicaid
22 plan under Section 1115 of the federal Social Security Act (42
23 U.S.C. Section 1315) to implement this section.

24 Sec. 531.0319. PROCESS FOR ADOPTING AND AMENDING POLICIES
25 APPLICABLE TO MEDICAID MEDICAL BENEFITS. The commission shall
26 develop and implement a process for adopting and amending policies
27 applicable to Medicaid medical benefits under the Medicaid managed

1 care delivery model. The commission shall seek input from the state
2 Medicaid managed care advisory committee in developing and
3 implementing the process.

4 Sec. 531.03191. MEDICAID MEDICAL BENEFITS POLICY MANUAL.

5 (a) To the greatest extent possible, the commission shall
6 consolidate policy manuals, handbooks, and other informational
7 documents into one Medicaid medical benefits policy manual to
8 clarify and provide guidance on the policies under the Medicaid
9 managed care delivery model.

10 (b) The commission shall periodically update the Medicaid
11 medical benefits policy manual described by this section to reflect
12 policies adopted or amended using the process under Section
13 531.0319.

14 Sec. 531.0602. MEDICALLY DEPENDENT CHILDREN (MDCP) WAIVER
15 PROGRAM REASSESSMENTS. (a) To the extent allowed by federal law,
16 the commission shall streamline the annual reassessment for making
17 a medical necessity determination for a recipient participating in
18 the medically dependent children (MDCP) waiver program. The annual
19 reassessment should focus on significant changes in function that
20 may affect medical necessity.

21 (b) The commission shall ensure that the care coordinator
22 for a Medicaid managed care organization under the STAR Kids
23 managed care program provides the results of the reassessment to
24 the parent or legally authorized representative of a recipient
25 described by Subsection (a) for review. The commission shall
26 ensure the provision of the results does not delay the
27 determination of the services to be provided to the recipient or the

1 ability to authorize and initiate services.

2 (c) The commission shall require the parent's or
3 representative's signature to verify the parent or representative
4 received the results of the reassessment from the care coordinator
5 under Subsection (b). A Medicaid managed care organization may not
6 delay the delivery of care pending the signature.

7 (d) The commission shall provide a parent or representative
8 who disagrees with the results of the reassessment an opportunity
9 to dispute the reassessment with the commission through a
10 peer-to-peer review with the treating physician of choice.

11 (e) This section does not affect any rights of a recipient
12 to appeal a reassessment determination through the Medicaid managed
13 care organization's internal appeal process or through the Medicaid
14 fair hearing process.

15 SECTION 9. Section 531.072(c), Government Code, is amended
16 to read as follows:

17 (c) In making a decision regarding the placement of a drug
18 on each of the preferred drug lists, the commission shall consider:

19 (1) the recommendations of the Drug Utilization Review
20 Board under Section 531.0736;

21 (2) the clinical efficacy of the drug;

22 (3) the price of competing drugs after deducting any
23 federal and state rebate amounts; ~~and~~

24 (4) the impact on recipient health outcomes and
25 continuity of care; and

26 (5) program benefit offerings solely or in conjunction
27 with rebates and other pricing information.

1 SECTION 10. Section 531.0736(c), Government Code, is
2 amended to read as follows:

3 (c) The executive commissioner shall determine the
4 composition of the board, which must:

5 (1) comply with applicable federal law, including 42
6 C.F.R. Section 456.716;

7 (2) include five [~~two~~] representatives of managed care
8 organizations to represent each managed care product, no more than
9 two of whom are voting members and at least [~~as nonvoting members,~~]
10 one of whom must be a physician and one of whom must be a pharmacist;

11 (3) include at least 17 physicians and pharmacists
12 who:

13 (A) provide services across the entire
14 population of Medicaid recipients and represent different
15 specialties, including at least one of each of the following types
16 of physicians:

- 17 (i) a pediatrician;
18 (ii) a primary care physician;
19 (iii) an obstetrician and gynecologist;
20 (iv) a child and adolescent psychiatrist;

21 and

22 (v) an adult psychiatrist; and

23 (B) have experience in either developing or
24 practicing under a preferred drug list; and

25 (4) include not less than two [~~a~~] consumer advocates
26 [~~advocate~~] who represent [~~represents~~] Medicaid recipients, at
27 least one of whom is a nonvoting member.

1 SECTION 11. Section [531.0737](#), Government Code, is amended
2 to read as follows:

3 Sec. 531.0737. DRUG UTILIZATION REVIEW BOARD: CONFLICTS OF
4 INTEREST. (a) A voting member of the Drug Utilization Review
5 Board must disclose any [~~may not have a~~] contractual relationship,
6 ownership interest, or other conflict of interest with a pharmacy
7 benefit manager, Medicaid managed care organization, or
8 pharmaceutical manufacturer or labeler or with an entity engaged by
9 the commission to assist in the development of the preferred drug
10 lists or in the administration of the Medicaid Drug Utilization
11 Review Program.

12 (b) The executive commissioner may adopt [~~implement this~~
13 ~~section by adopting~~] rules that identify prohibited relationships
14 and conflicts or require [~~requiring~~] the board to develop a
15 conflict-of-interest policy that applies to the board.

16 SECTION 12. Section [533.00253](#)(a)(1), Government Code, is
17 amended to read as follows:

18 (1) "Advisory committee" means the STAR Kids Managed
19 Care Advisory Committee described by [~~established under~~] Section
20 [533.00254](#).

21 SECTION 13. Subchapter A, Chapter [533](#), Government Code, is
22 amended by adding Sections [533.00254](#), [533.00282](#), [533.00283](#), and
23 [533.00284](#) to read as follows:

24 Sec. 533.00254. STAR KIDS MANAGED CARE ADVISORY COMMITTEE.

25 (a) The STAR Kids Managed Care Advisory Committee established by
26 the executive commissioner under Section [531.012](#) shall:

27 (1) advise the commission on the operation of the STAR

1 Kids managed care program under Section 533.00253; and
2 (2) make recommendations for improvements to that
3 program.

4 (b) On September 1, 2023:

5 (1) the advisory committee is abolished; and

6 (2) this section expires.

7 Sec. 533.00282. UTILIZATION REVIEW AND PRIOR AUTHORIZATION
8 PROCEDURES. (a) Section 4201.304, Insurance Code, does not apply
9 to a Medicaid managed care organization or a utilization review
10 agent who conducts utilization reviews for a Medicaid managed care
11 organization.

12 (b) In addition to the requirements of Section 533.005, a
13 contract between a Medicaid managed care organization and the
14 commission must require that:

15 (1) before issuing an adverse determination on a prior
16 authorization request, the organization provide the physician
17 requesting the prior authorization with a reasonable opportunity to
18 discuss the request with another physician who practices in the
19 same or a similar specialty, but not necessarily the same
20 subspecialty, and has experience in treating the same category of
21 population as the recipient on whose behalf the request is
22 submitted;

23 (2) the organization review and issue determinations
24 on prior authorization requests according to the following time
25 frames:

26 (A) with respect to a recipient who is
27 hospitalized at the time of the request:

1 (i) within one business day after receiving
2 the request, except as provided by Subparagraphs (ii) and (iii);

3 (ii) within 72 hours after receiving the
4 request if the request is submitted by a provider of acute care
5 inpatient services for services or equipment necessary to discharge
6 the recipient from an inpatient facility; or

7 (iii) within one hour after receiving the
8 request if the request is related to poststabilization care or a
9 life-threatening condition; or

10 (B) with respect to a recipient who is not
11 hospitalized at the time of the request:

12 (i) within three business days after
13 receiving the request; or

14 (ii) if the period prescribed by
15 Subparagraph (i) is not appropriate, within the time appropriate to
16 the circumstances relating to the delivery of the services to the
17 recipient and to the recipient's condition, provided that, when
18 issuing a determination related to poststabilization care after
19 emergency treatment as requested by a treating physician or other
20 health care provider, the agent shall issue the determination to
21 the treating physician or other health care provider not later than
22 one hour after the time of the request; and

23 (3) the organization:

24 (A) have appropriate personnel reasonably
25 available at a toll-free telephone number to respond to a prior
26 authorization request between 6 a.m. and 6 p.m. central time Monday
27 through Friday on each day that is not a legal holiday and between 9

1 a.m. and noon central time on Saturday, Sunday, and legal holidays;

2 (B) have a telephone system capable of receiving
3 and recording incoming telephone calls for prior authorization
4 requests after 6 p.m. central time Monday through Friday and after
5 noon central time on Saturday, Sunday, and legal holidays; and

6 (C) have appropriate personnel to respond to each
7 call described by Paragraph (B) not later than 24 hours after
8 receiving the call.

9 Sec. 533.00283. ANNUAL REVIEW OF PRIOR AUTHORIZATION
10 REQUIREMENTS. (a) Each Medicaid managed care organization shall
11 develop and implement a process to conduct an annual review of the
12 organization's prior authorization requirements, other than a
13 prior authorization requirement prescribed by or implemented under
14 Section 531.073 for the vendor drug program. In conducting a
15 review, the organization must:

16 (1) solicit, receive, and consider input from
17 providers in the organization's provider network; and

18 (2) ensure that each prior authorization requirement
19 is based on accurate, up-to-date, evidence-based, and
20 peer-reviewed clinical criteria that distinguish, as appropriate,
21 between categories, including age, of recipients for whom prior
22 authorization requests are submitted.

23 (b) A Medicaid managed care organization may not impose a
24 prior authorization requirement, other than a prior authorization
25 requirement prescribed by or implemented under Section 531.073 for
26 the vendor drug program, unless the organization has reviewed the
27 requirement during the most recent annual review required under

1 this section.

2 Sec. 533.00284. RECONSIDERATION FOLLOWING ADVERSE
3 DETERMINATIONS ON CERTAIN PRIOR AUTHORIZATION REQUESTS. (a) In
4 addition to the requirements of Section 533.005, a contract between
5 a Medicaid managed care organization and the commission must
6 include a requirement that the organization establish a process for
7 reconsidering an adverse determination on a prior authorization
8 request that resulted solely from the submission of insufficient or
9 inadequate documentation.

10 (b) The process for reconsidering an adverse determination
11 on a prior authorization request under this section must:

12 (1) allow a provider to, not later than the seventh
13 business day following the date of the determination, submit any
14 documentation that was identified as insufficient or inadequate in
15 the notice provided under Section 531.024162;

16 (2) allow the provider requesting the prior
17 authorization to discuss the request with another provider who
18 practices in the same or a similar specialty, but not necessarily
19 the same subspecialty, and has experience in treating the same
20 category of population as the recipient on whose behalf the request
21 is submitted; and

22 (3) require the Medicaid managed care organization to,
23 not later than the first business day following the date the
24 provider submits sufficient and adequate documentation under
25 Subdivision (1), amend the determination to approve the prior
26 authorization request.

27 (c) An adverse determination on a prior authorization

1 request is considered a denial of services in an evaluation of the
2 Medicaid managed care organization only if the determination is not
3 amended under Subsection (b)(3).

4 (d) The process for reconsidering an adverse determination
5 on a prior authorization request under this section does not
6 affect:

7 (1) any related timelines, including the timeline for
8 an internal appeal, a Medicaid fair hearing, or a review conducted
9 by an independent review organization; or

10 (2) any rights of a recipient to appeal a
11 determination on a prior authorization request.

12 SECTION 14. Section 533.0071, Government Code, is amended
13 to read as follows:

14 Sec. 533.0071. ADMINISTRATION OF CONTRACTS. The commission
15 shall make every effort to improve the administration of contracts
16 with Medicaid managed care organizations. To improve the
17 administration of these contracts, the commission shall:

18 (1) ensure that the commission has appropriate
19 expertise and qualified staff to effectively manage contracts with
20 managed care organizations under the Medicaid managed care program;

21 (2) evaluate options for Medicaid payment recovery
22 from managed care organizations if the enrollee dies or is
23 incarcerated or if an enrollee is enrolled in more than one state
24 program or is covered by another liable third party insurer;

25 (3) maximize Medicaid payment recovery options by
26 contracting with private vendors to assist in the recovery of
27 capitation payments, payments from other liable third parties, and

1 other payments made to managed care organizations with respect to
2 enrollees who leave the managed care program;

3 (4) decrease the administrative burdens of managed
4 care for the state, the managed care organizations, and the
5 providers under managed care networks to the extent that those
6 changes are compatible with state law and existing Medicaid managed
7 care contracts, including decreasing those burdens by:

8 (A) where possible, decreasing the duplication
9 of administrative reporting and process requirements for the
10 managed care organizations and providers, such as requirements for
11 the submission of encounter data, quality reports, historically
12 underutilized business reports, and claims payment summary
13 reports;

14 (B) allowing managed care organizations to
15 provide updated address information directly to the commission for
16 correction in the state system;

17 (C) promoting consistency and uniformity among
18 managed care organization policies, including policies relating to
19 the preauthorization process, lengths of hospital stays, filing
20 deadlines, levels of care, and case management services;

21 (D) reviewing the appropriateness of primary
22 care case management requirements in the admission and clinical
23 criteria process, such as requirements relating to including a
24 separate cover sheet for all communications, submitting
25 handwritten communications instead of electronic or typed review
26 processes, and admitting patients listed on separate
27 notifications; and

1 (E) providing a portal through which providers in
2 any managed care organization's provider network may submit acute
3 care services and long-term services and supports claims; and

4 (5) ensure that the commission's fair hearing process
5 and [~~reserve the right to amend~~] the managed care organization's
6 process for resolving recipient and provider appeals of denials
7 based on medical necessity [~~to~~] include an independent review
8 process established by the commission for final determination of
9 these disputes.

10 SECTION 15. Subchapter A, Chapter 533, Government Code, is
11 amended by adding Sections 533.038 and 533.039 to read as follows:

12 Sec. 533.038. COORDINATION OF BENEFITS. (a) In this
13 section, "Medicaid wrap-around benefit" means a Medicaid-covered
14 service, including a pharmacy or medical benefit, that is provided
15 to a recipient with both Medicaid and primary health benefit plan
16 coverage when the recipient has exceeded the primary health benefit
17 plan coverage limit or when the service is not covered by the
18 primary health benefit plan issuer.

19 (b) The commission, in consultation with Medicaid managed
20 care organizations and the state Medicaid managed care advisory
21 committee, shall develop and implement a policy that ensures the
22 coordinated and timely delivery of Medicaid wrap-around benefits to
23 recipients. In developing and implementing the policy under this
24 subsection, the commission shall consider:

25 (1) streamlining a Medicaid managed care
26 organization's prior approval of services that are not
27 traditionally covered by primary health benefit plan coverage;

1 (2) including the cost of providing a Medicaid
2 wrap-around benefit in a Medicaid managed care organization's
3 financial reports and in computing capitation rates, if the
4 Medicaid managed care organization provides the wrap-around
5 benefit in good faith and follows commission policies;

6 (3) reducing health care provider and recipient
7 abrasion resulting from the recovery process when a recipient's
8 primary health benefit plan issuer should have been the primary
9 payor of a claim;

10 (4) efficiently providing Medicaid reimbursement for
11 services ordered, referred, prescribed, or delivered by a health
12 care provider who is primarily providing services to a recipient
13 through primary health benefit plan coverage;

14 (5) allowing a recipient with complex medical needs
15 who has established a relationship with a specialty provider in an
16 area outside of the recipient's Medicaid managed care
17 organization's service delivery area to continue receiving care
18 from that provider; and

19 (6) allowing a recipient using a prescription drug
20 previously paid for under the recipient's primary health benefit
21 plan coverage to continue receiving the prescription drug without
22 requiring additional prior authorization.

23 (c) The executive commissioner may seek a waiver from the
24 federal government as needed to:

25 (1) address federal policies related to coordination
26 of benefits, third-party liability, and provider enrollment
27 relating to Medicaid wrap-around benefits; and

1 (2) maximize federal financial participation for
2 recipients with both primary health benefit plan coverage and
3 Medicaid coverage.

4 (d) The commission shall ensure that the Medicaid managed
5 care eligibility files indicate whether a recipient has primary
6 health benefit plan coverage or health insurance premium payment
7 coverage. For a recipient who has that coverage, the files may
8 include the following up-to-date, accurate information related to
9 primary health benefit plan coverage to the extent the information
10 has been made available to the commission by the primary health
11 benefit plan issuer:

12 (1) the health benefit plan issuer's name and address
13 and the recipient's policy number;

14 (2) the primary health benefit plan coverage start and
15 end dates;

16 (3) the primary health benefit plan coverage benefits,
17 limits, copayment, and coinsurance information; and

18 (4) any additional information that would be useful to
19 ensure the coordination of benefits.

20 Sec. 533.039. COORDINATION OF BENEFITS FOR PERSONS DUALY
21 ELIGIBLE UNDER MEDICAID AND MEDICARE. (a) In this section,
22 "Medicaid wrap-around benefit" means a Medicaid-covered service,
23 including a pharmacy or medical benefit, that is provided to a
24 recipient with both Medicaid and Medicare coverage when the
25 recipient has exceeded the Medicare coverage limit or when the
26 service is not covered by Medicare.

27 (b) The commission, in consultation with Medicaid managed

1 care organizations and the state Medicaid managed care advisory
2 committee, shall implement a policy that ensures the coordinated
3 and timely delivery of Medicaid wrap-around benefits. The policy
4 must:

5 (1) include a benefits equivalency crosswalk or other
6 method for mapping equivalent benefits under Medicaid and Medicare;
7 and

8 (2) in a manner that is consistent with federal and
9 state law, require sharing of information concerning third-party
10 sources of coverage and reimbursement.

11 SECTION 16. Section 62.152, Health and Safety Code, is
12 amended to read as follows:

13 Sec. 62.152. APPLICATION OF INSURANCE LAW. (a) To provide
14 the flexibility necessary to satisfy the requirements of Title XXI
15 of the Social Security Act (42 U.S.C. Section 1397aa et seq.), as
16 amended, and any other applicable law or regulations, the child
17 health plan is not subject to a law that requires:

18 (1) coverage or the offer of coverage of a health care
19 service or benefit;

20 (2) coverage or the offer of coverage for the
21 provision of services by a particular health care services
22 provider, except as provided by Section 62.155(b); or

23 (3) the use of a particular policy or contract form or
24 of particular language in a policy or contract form.

25 (b) Section 4201.304, Insurance Code, does not apply to a
26 health plan provider or the provider's utilization review agent.

27 SECTION 17. The policies for implementing changes to

1 payment rates required by Section 531.02112, Government Code, as
2 added by this Act, apply only to a change to a fee, charge, or rate
3 that takes effect on or after January 1, 2021.

4 SECTION 18. The Health and Human Services Commission shall
5 implement:

6 (1) the Medicaid provider management and enrollment
7 system required by Section 531.021182(c), Government Code, as added
8 by this Act, not later than September 1, 2020; and

9 (2) the modernized claims processing system required
10 by Section 531.021182(d), Government Code, as added by this Act,
11 not later than September 1, 2023.

12 SECTION 19. Not later than December 31, 2019, the Health and
13 Human Services Commission shall develop, implement, and publish on
14 the commission's Internet website the process required under
15 Section 531.0319, Government Code, as added by this Act.

16 SECTION 20. Section 531.0602, Government Code, as added by
17 this Act, applies only to a reassessment of a child's eligibility
18 for the medically dependent children (MDCP) waiver program made on
19 or after December 1, 2019.

20 SECTION 21. As soon as practicable after the effective date
21 of this Act, the executive commissioner of the Health and Human
22 Services Commission shall adopt rules necessary to implement the
23 changes in law made by this Act.

24 SECTION 22. (a) Sections 533.00282 and 533.00284,
25 Government Code, as added by this Act, apply only to a contract
26 between the Health and Human Services Commission and a Medicaid
27 managed care organization under Chapter 533, Government Code, that

1 is entered into or renewed on or after the effective date of this
2 Act.

3 (b) The Health and Human Services Commission shall seek to
4 amend contracts entered into with Medicaid managed care
5 organizations under Chapter 533, Government Code, before the
6 effective date of this Act to include the provisions required by
7 Sections 533.00282 and 533.00284, Government Code, as added by this
8 Act.

9 SECTION 23. If before implementing any provision of this
10 Act a state agency determines that a waiver or authorization from a
11 federal agency is necessary for implementation of that provision,
12 the agency affected by the provision shall request the waiver or
13 authorization and may delay implementing that provision until the
14 waiver or authorization is granted.

15 SECTION 24. This Act takes effect September 1, 2019.