

AN ACT

relating to the operation and administration of Medicaid, including the Medicaid managed care program and the medically dependent children (MDCP) waiver program.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

SECTION 1. Section 531.001, Government Code, is amended by adding Subdivision (4-c) to read as follows:

(4-c) "Medicaid managed care organization" means a managed care organization as defined by Section 533.001 that contracts with the commission under Chapter 533 to provide health care services to Medicaid recipients.

SECTION 2. Section 531.024, Government Code, is amended by amending Subsection (b) and adding Subsection (c) to read as follows:

(b) The rules promulgated under Subsection (a)(7) must provide due process to an applicant for Medicaid services and to a Medicaid recipient who seeks a Medicaid service, including a service that requires prior authorization. The rules must provide the protections for applicants and recipients required by 42 C.F.R. Part 431, Subpart E, including requiring that:

(1) the written notice to an individual of the individual's right to a hearing must:

(A) contain an explanation of the circumstances under which Medicaid is continued if a hearing is requested; and

1 (B) be delivered by mail, and postmarked ~~[mailed]~~
2 at least 10 business days, before the date the individual's
3 Medicaid eligibility or service is scheduled to be terminated,
4 suspended, or reduced, except as provided by 42 C.F.R. Section
5 431.213 or 431.214; and

6 (2) if a hearing is requested before the date a
7 Medicaid recipient's service, including a service that requires
8 prior authorization, is scheduled to be terminated, suspended, or
9 reduced, the agency may not take that proposed action before a
10 decision is rendered after the hearing unless:

11 (A) it is determined at the hearing that the sole
12 issue is one of federal or state law or policy; and

13 (B) the agency promptly informs the recipient in
14 writing that services are to be terminated, suspended, or reduced
15 pending the hearing decision.

16 (c) The commission shall develop a process to address a
17 situation in which:

18 (1) an individual does not receive adequate notice as
19 required by Subsection (b)(1); or

20 (2) the notice required by Subsection (b)(1) is
21 delivered without a postmark.

22 SECTION 3. (a) To the extent of any conflict, Section
23 531.024162, Government Code, as added by this section, prevails
24 over any provision of another Act of the 86th Legislature, Regular
25 Session, 2019, relating to notice requirements regarding Medicaid
26 coverage or prior authorization denials or incomplete requests,
27 that becomes law.

1 (b) Subchapter B, Chapter 531, Government Code, is amended
2 by adding Sections 531.024162, 531.024163, 531.024164, 531.0601,
3 531.0602, 531.06021, 531.0603, and 531.0604 to read as follows:

4 Sec. 531.024162. NOTICE REQUIREMENTS REGARDING MEDICAID
5 COVERAGE OR PRIOR AUTHORIZATION DENIAL AND INCOMPLETE REQUESTS.

6 (a) The commission shall ensure that notice sent by the commission
7 or a Medicaid managed care organization to a Medicaid recipient or
8 provider regarding the denial, partial denial, reduction, or
9 termination of coverage or denial of prior authorization for a
10 service includes:

11 (1) information required by federal and state law and
12 applicable regulations;

13 (2) for the recipient:

14 (A) a clear and easy-to-understand explanation
15 of the reason for the decision, including a clear explanation of the
16 medical basis, applying the policy or accepted standard of medical
17 practice to the recipient's particular medical circumstances;

18 (B) a copy of the information sent to the
19 provider; and

20 (C) an educational component that includes a
21 description of the recipient's rights, an explanation of the
22 process related to appeals and Medicaid fair hearings, and a
23 description of the role of an external medical review; and

24 (3) for the provider, a thorough and detailed clinical
25 explanation of the reason for the decision, including, as
26 applicable, information required under Subsection (b).

27 (b) The commission or a Medicaid managed care organization

1 that receives from a provider a coverage or prior authorization
2 request that contains insufficient or inadequate documentation to
3 approve the request shall issue a notice to the provider and the
4 Medicaid recipient on whose behalf the request was submitted. The
5 notice issued under this subsection must:

6 (1) include a section specifically for the provider
7 that contains:

8 (A) a clear and specific list and description of
9 the documentation necessary for the commission or organization to
10 make a final determination on the request;

11 (B) the applicable timeline, based on the
12 requested service, for the provider to submit the documentation and
13 a description of the reconsideration process described by Section
14 533.00284, if applicable; and

15 (C) information on the manner through which a
16 provider may contact a Medicaid managed care organization or other
17 entity as required by Section 531.024163; and

18 (2) be sent:

19 (A) to the provider:

20 (i) using the provider's preferred method
21 of communication, to the extent practicable using existing
22 resources; and

23 (ii) as applicable, through an electronic
24 notification on an Internet portal; and

25 (B) to the recipient using the recipient's
26 preferred method of communication, to the extent practicable using
27 existing resources.

1 Sec. 531.024163. ACCESSIBILITY OF INFORMATION REGARDING
2 MEDICAID PRIOR AUTHORIZATION REQUIREMENTS. (a) The executive
3 commissioner by rule shall require each Medicaid managed care
4 organization or other entity responsible for authorizing coverage
5 for health care services under Medicaid to ensure that the
6 organization or entity maintains on the organization's or entity's
7 Internet website in an easily searchable and accessible format:

8 (1) the applicable timelines for prior authorization
9 requirements, including:

10 (A) the time within which the organization or
11 entity must make a determination on a prior authorization request;

12 (B) a description of the notice the organization
13 or entity provides to a provider and Medicaid recipient on whose
14 behalf the request was submitted regarding the documentation
15 required to complete a determination on a prior authorization
16 request; and

17 (C) the deadline by which the organization or
18 entity is required to submit the notice described by Paragraph (B);
19 and

20 (2) an accurate and up-to-date catalogue of coverage
21 criteria and prior authorization requirements, including:

22 (A) for a prior authorization requirement first
23 imposed on or after September 1, 2019, the effective date of the
24 requirement;

25 (B) a list or description of any supporting or
26 other documentation necessary to obtain prior authorization for a
27 specified service; and

1 (C) the date and results of each review of the
2 prior authorization requirement conducted under Section 533.00283,
3 if applicable.

4 (b) The executive commissioner by rule shall require each
5 Medicaid managed care organization or other entity responsible for
6 authorizing coverage for health care services under Medicaid to:

7 (1) adopt and maintain a process for a provider or
8 Medicaid recipient to contact the organization or entity to clarify
9 prior authorization requirements or to assist the provider in
10 submitting a prior authorization request; and

11 (2) ensure that the process described by Subdivision
12 (1) is not arduous or overly burdensome to a provider or recipient.

13 Sec. 531.024164. EXTERNAL MEDICAL REVIEW. (a) In this
14 section, "external medical reviewer" and "reviewer" mean a
15 third-party medical review organization that provides objective,
16 unbiased medical necessity determinations conducted by clinical
17 staff with education and practice in the same or similar practice
18 area as the procedure for which an independent determination of
19 medical necessity is sought in accordance with applicable state law
20 and rules.

21 (b) The commission shall contract with an independent
22 external medical reviewer to conduct external medical reviews and
23 review:

24 (1) the resolution of a Medicaid recipient appeal
25 related to a reduction in or denial of services on the basis of
26 medical necessity in the Medicaid managed care program; or

27 (2) a denial by the commission of eligibility for a

1 Medicaid program in which eligibility is based on a Medicaid
2 recipient's medical and functional needs.

3 (c) A Medicaid managed care organization may not have a
4 financial relationship with or ownership interest in the external
5 medical reviewer with which the commission contracts.

6 (d) The external medical reviewer with which the commission
7 contracts must:

8 (1) be overseen by a medical director who is a
9 physician licensed in this state; and

10 (2) employ or be able to consult with staff with
11 experience in providing private duty nursing services and long-term
12 services and supports.

13 (e) The commission shall establish a common procedure for
14 reviews. To the greatest extent possible, the procedure must
15 reduce administrative burdens on providers and the submission of
16 duplicative information or documents. Medical necessity under the
17 procedure must be based on publicly available, up-to-date,
18 evidence-based, and peer-reviewed clinical criteria. The reviewer
19 shall conduct the review within a period specified by the
20 commission. The commission shall also establish a procedure and
21 time frame for expedited reviews that allows the reviewer to:

22 (1) identify an appeal that requires an expedited
23 resolution; and

24 (2) resolve the review of the appeal within a
25 specified period.

26 (f) A Medicaid recipient or applicant, or the recipient's or
27 applicant's parent or legally authorized representative, must

1 affirmatively request an external medical review. If requested:

2 (1) an external medical review described by Subsection
3 (b)(1) occurs after the internal Medicaid managed care organization
4 appeal and before the Medicaid fair hearing and is granted when a
5 Medicaid recipient contests the internal appeal decision of the
6 Medicaid managed care organization; and

7 (2) an external medical review described by Subsection
8 (b)(2) occurs after the eligibility denial and before the Medicaid
9 fair hearing.

10 (g) The external medical reviewer's determination of
11 medical necessity establishes the minimum level of services a
12 Medicaid recipient must receive, except that the level of services
13 may not exceed the level identified as medically necessary by the
14 ordering health care provider.

15 (h) The external medical reviewer shall require a Medicaid
16 managed care organization, in an external medical review relating
17 to a reduction in services, to submit a detailed reason for the
18 reduction and supporting documents.

19 (i) To the extent money is appropriated for this purpose,
20 the commission shall publish data regarding prior authorizations
21 reviewed by the external medical reviewer, including the rate of
22 prior authorization denials overturned by the external medical
23 reviewer and additional information the commission and the external
24 medical reviewer determine appropriate.

25 Sec. 531.0601. LONG-TERM CARE SERVICES WAIVER PROGRAM
26 INTEREST LISTS. (a) This section applies only to a child who is
27 enrolled in the medically dependent children (MDCP) waiver program

1 but becomes ineligible for services under the program because the
2 child no longer meets:

3 (1) the level of care criteria for medical necessity
4 for nursing facility care; or

5 (2) the age requirement for the program.

6 (b) A legally authorized representative of a child who is
7 notified by the commission that the child is no longer eligible for
8 the medically dependent children (MDCP) waiver program following a
9 Medicaid fair hearing, or without a Medicaid fair hearing if the
10 representative opted in writing to forego the hearing, may request
11 that the commission:

12 (1) return the child to the interest list for the
13 program unless the child is ineligible due to the child's age; or

14 (2) place the child on the interest list for another
15 Section 1915(c) waiver program.

16 (c) At the time a child's legally authorized representative
17 makes a request under Subsection (b), the commission shall:

18 (1) for a child who becomes ineligible for the reason
19 described by Subsection (a)(1), place the child:

20 (A) on the interest list for the medically
21 dependent children (MDCP) waiver program in the first position on
22 the list; or

23 (B) except as provided by Subdivision (3), on the
24 interest list for another Section 1915(c) waiver program in a
25 position relative to other persons on the list that is based on the
26 date the child was initially placed on the interest list for the
27 medically dependent children (MDCP) waiver program;

1 (2) except as provided by Subdivision (3), for a child
2 who becomes ineligible for the reason described by Subsection
3 (a)(2), place the child on the interest list for another Section
4 1915(c) waiver program in a position relative to other persons on
5 the list that is based on the date the child was initially placed on
6 the interest list for the medically dependent children (MDCP)
7 waiver program; or

8 (3) for a child who becomes ineligible for a reason
9 described by Subsection (a) and who is already on an interest list
10 for another Section 1915(c) waiver program, move the child to a
11 position on the interest list relative to other persons on the list
12 that is based on the date the child was initially placed on the
13 interest list for the medically dependent children (MDCP) waiver
14 program, if that date is earlier than the date the child was
15 initially placed on the interest list for the other waiver program.

16 (d) Notwithstanding Subsection (c)(1)(B) or (c)(2), a child
17 may be placed on an interest list for a Section 1915(c) waiver
18 program in the position described by those subsections only if the
19 child has previously been placed on the interest list for that
20 waiver program.

21 (e) At the time the commission provides notice to a legally
22 authorized representative that a child is no longer eligible for
23 the medically dependent children (MDCP) waiver program following a
24 Medicaid fair hearing, or without a Medicaid fair hearing if the
25 representative opted in writing to forego the hearing, the
26 commission shall inform the representative in writing about:

27 (1) the options under this section for placing the

1 child on an interest list; and

2 (2) the process for applying for the Medicaid buy-in
3 program for children with disabilities implemented under Section
4 531.02444.

5 (f) This section expires December 1, 2021.

6 Sec. 531.0602. MEDICALLY DEPENDENT CHILDREN (MDCP) WAIVER
7 PROGRAM ASSESSMENTS AND REASSESSMENTS. (a) The commission shall
8 ensure that the care coordinator for a Medicaid managed care
9 organization under the STAR Kids managed care program provides the
10 results of the initial assessment or annual reassessment of medical
11 necessity to the parent or legally authorized representative of a
12 recipient receiving benefits under the medically dependent
13 children (MDCP) waiver program for review. The commission shall
14 ensure the provision of the results does not delay the
15 determination of the services to be provided to the recipient or the
16 ability to authorize and initiate services.

17 (b) The commission shall require the parent's or
18 representative's signature to verify the parent or representative
19 received the results of the initial assessment or reassessment from
20 the care coordinator under Subsection (a). A Medicaid managed care
21 organization may not delay the delivery of care pending the
22 signature.

23 (c) The commission shall provide a parent or representative
24 who disagrees with the results of the initial assessment or
25 reassessment an opportunity to request to dispute the results with
26 the Medicaid managed care organization through a peer-to-peer
27 review with the treating physician of choice.

1 (d) This section does not affect any rights of a recipient
2 to appeal an initial assessment or reassessment determination
3 through the Medicaid managed care organization's internal appeal
4 process, the Medicaid fair hearing process, or the external medical
5 review process.

6 Sec. 531.06021. MEDICALLY DEPENDENT CHILDREN (MDCP) WAIVER
7 PROGRAM QUALITY MONITORING; REPORT. (a) The commission, based on
8 the state's external quality review organization's initial report
9 on the STAR Kids managed care program, shall determine whether the
10 findings of the report necessitate additional data and research to
11 improve the program. If the commission determines additional data
12 and research are needed, the commission, through the external
13 quality review organization, may:

14 (1) conduct annual surveys of Medicaid recipients
15 receiving benefits under the medically dependent children (MDCP)
16 waiver program, or their representatives, using the Consumer
17 Assessment of Healthcare Providers and Systems;

18 (2) conduct annual focus groups with recipients
19 described by Subdivision (1) or their representatives on issues
20 identified through:

21 (A) the Consumer Assessment of Healthcare
22 Providers and Systems;

23 (B) other external quality review organization
24 activities; or

25 (C) stakeholders, including the STAR Kids
26 Managed Care Advisory Committee described by Section 533.00254; and

27 (3) in consultation with the STAR Kids Managed Care

1 Advisory Committee described by Section 533.00254 and as frequently
2 as feasible, calculate Medicaid managed care organizations'
3 performance on performance measures using available data sources
4 such as the collaborative innovation improvement network.

5 (b) Not later than the 30th day after the last day of each
6 state fiscal quarter, the commission shall submit to the governor,
7 the lieutenant governor, the speaker of the house of
8 representatives, the Legislative Budget Board, and each standing
9 legislative committee with primary jurisdiction over Medicaid a
10 report containing, for the most recent state fiscal quarter, the
11 following information and data related to access to care for
12 Medicaid recipients receiving benefits under the medically
13 dependent children (MDCP) waiver program:

14 (1) enrollment in the Medicaid buy-in for children
15 program implemented under Section 531.02444;

16 (2) requests relating to interest list placements
17 under Section 531.0601;

18 (3) use of the Medicaid escalation help line
19 established under Section 533.00253, if the help line was
20 operational during the applicable state fiscal quarter;

21 (4) use of, requests for, and outcomes of the external
22 medical review procedure established under Section 531.024164; and

23 (5) complaints relating to the medically dependent
24 children (MDCP) waiver program, categorized by disposition.

25 Sec. 531.0603. ELIGIBILITY OF CERTAIN CHILDREN FOR
26 MEDICALLY DEPENDENT CHILDREN (MDCP) OR DEAF-BLIND WITH MULTIPLE
27 DISABILITIES (DBMD) WAIVER PROGRAM. (a) Notwithstanding any

1 other law and to the extent allowed by federal law, in determining
2 eligibility of a child for the medically dependent children (MDCP)
3 waiver program, the deaf-blind with multiple disabilities (DBMD)
4 waiver program, or a "Money Follows the Person" demonstration
5 project, the commission shall consider whether the child:

6 (1) is diagnosed as having a condition included in the
7 list of compassionate allowances conditions published by the United
8 States Social Security Administration; or

9 (2) receives Medicaid hospice or palliative care
10 services.

11 (b) If the commission determines a child is eligible for a
12 waiver program under Subsection (a), the child's enrollment in the
13 applicable program is contingent on the availability of a slot in
14 the program. If a slot is not immediately available, the commission
15 shall place the child in the first position on the interest list for
16 the medically dependent children (MDCP) waiver program or
17 deaf-blind with multiple disabilities (DBMD) waiver program, as
18 applicable.

19 Sec. 531.0604. MEDICALLY DEPENDENT CHILDREN PROGRAM
20 ELIGIBILITY REQUIREMENTS; NURSING FACILITY LEVEL OF CARE. To the
21 extent allowed by federal law, the commission may not require that a
22 child reside in a nursing facility for an extended period of time to
23 meet the nursing facility level of care required for the child to be
24 determined eligible for the medically dependent children (MDCP)
25 waiver program.

26 SECTION 4. Section 533.00253(a)(1), Government Code, is
27 amended to read as follows:

1 (1) "Advisory committee" means the STAR Kids Managed
2 Care Advisory Committee described by [~~established under~~] Section
3 [533.00254](#).

4 SECTION 5. Section [533.00253](#), Government Code, is amended
5 by amending Subsection (c) and adding Subsections (c-1), (c-2),
6 (f), (g), (h), (i), (j), (k), and (l) to read as follows:

7 (c) The commission may require that care management
8 services made available as provided by Subsection (b)(7):

9 (1) incorporate best practices, as determined by the
10 commission;

11 (2) integrate with a nurse advice line to ensure
12 appropriate redirection rates;

13 (3) use an identification and stratification
14 methodology that identifies recipients who have the greatest need
15 for services;

16 (4) provide a care needs assessment for a recipient
17 [~~that is comprehensive, holistic, consumer-directed,~~
18 ~~evidence-based, and takes into consideration social and medical~~
19 ~~issues, for purposes of prioritizing the recipient's needs that~~
20 ~~threaten independent living~~];

21 (5) are delivered through multidisciplinary care
22 teams located in different geographic areas of this state that use
23 in-person contact with recipients and their caregivers;

24 (6) identify immediate interventions for transition
25 of care;

26 (7) include monitoring and reporting outcomes that, at
27 a minimum, include:

- 1 (A) recipient quality of life;
- 2 (B) recipient satisfaction; and
- 3 (C) other financial and clinical metrics

4 determined appropriate by the commission; and

5 (8) use innovations in the provision of services.

6 (c-1) To improve the care needs assessment tool used for
7 purposes of a care needs assessment provided as a component of care
8 management services and to improve the initial assessment and
9 reassessment processes, the commission in consultation and
10 collaboration with the advisory committee shall consider changes
11 that will:

12 (1) reduce the amount of time needed to complete the
13 care needs assessment initially and at reassessment; and

14 (2) improve training and consistency in the completion
15 of the care needs assessment using the tool and in the initial
16 assessment and reassessment processes across different Medicaid
17 managed care organizations and different service coordinators
18 within the same Medicaid managed care organization.

19 (c-2) To the extent feasible and allowed by federal law, the
20 commission shall streamline the STAR Kids managed care program
21 annual care needs reassessment process for a child who has not had a
22 significant change in function that may affect medical necessity.

23 (f) The commission shall operate a Medicaid escalation help
24 line through which Medicaid recipients receiving benefits under the
25 medically dependent children (MDCP) waiver program or the
26 deaf-blind with multiple disabilities (DBMD) waiver program and
27 their legally authorized representatives, parents, guardians, or

1 other representatives have access to assistance. The escalation
2 help line must be:

3 (1) dedicated to assisting families of Medicaid
4 recipients receiving benefits under the medically dependent
5 children (MDCP) waiver program or the deaf-blind with multiple
6 disabilities (DBMD) waiver program in navigating and resolving
7 issues related to the STAR Kids managed care program, including
8 complying with requirements related to the continuation of benefits
9 during an internal appeal, a Medicaid fair hearing, or a review
10 conducted by an external medical reviewer; and

11 (2) operational at all times, including evenings,
12 weekends, and holidays.

13 (g) The commission shall ensure staff operating the
14 Medicaid escalation help line:

15 (1) return a telephone call not later than two hours
16 after receiving the call during standard business hours; and

17 (2) return a telephone call not later than four hours
18 after receiving the call during evenings, weekends, and holidays.

19 (h) The commission shall require a Medicaid managed care
20 organization participating in the STAR Kids managed care program
21 to:

22 (1) designate an individual as a single point of
23 contact for the Medicaid escalation help line; and

24 (2) authorize that individual to take action to
25 resolve escalated issues.

26 (i) To the extent feasible, a Medicaid managed care
27 organization shall provide information that will enable staff

1 operating the Medicaid escalation help line to assist recipients,
2 such as information related to service coordination and prior
3 authorization denials.

4 (j) Not later than September 1, 2020, the commission shall
5 assess the utilization of the Medicaid escalation help line and
6 determine the feasibility of expanding the help line to additional
7 Medicaid programs that serve medically fragile children.

8 (k) Subsections (f), (g), (h), (i), and (j) and this
9 subsection expire September 1, 2024.

10 (l) Not later than September 1, 2020, the commission shall
11 evaluate risk-adjustment methods used for recipients under the STAR
12 Kids managed care program, including recipients with private health
13 benefit plan coverage, in the quality-based payment program under
14 Chapter 536 to ensure that higher-volume providers are not unfairly
15 penalized. This subsection expires January 1, 2021.

16 SECTION 6. Subchapter A, Chapter 533, Government Code, is
17 amended by adding Sections 533.00254, 533.00282, 533.00283,
18 533.00284, 533.002841, and 533.038 to read as follows:

19 Sec. 533.00254. STAR KIDS MANAGED CARE ADVISORY COMMITTEE.

20 (a) The STAR Kids Managed Care Advisory Committee established by
21 the executive commissioner under Section 531.012 shall:

22 (1) advise the commission on the operation of the STAR
23 Kids managed care program under Section 533.00253; and

24 (2) make recommendations for improvements to that
25 program.

26 (b) On December 31, 2023:

27 (1) the advisory committee is abolished; and

1 (2) this section expires.

2 Sec. 533.00282. UTILIZATION REVIEW AND PRIOR AUTHORIZATION
3 PROCEDURES. (a) Section 4201.304(a)(2), Insurance Code, does not
4 apply to a Medicaid managed care organization or a utilization
5 review agent who conducts utilization reviews for a Medicaid
6 managed care organization.

7 (b) In addition to the requirements of Section 533.005, a
8 contract between a Medicaid managed care organization and the
9 commission must require that:

10 (1) before issuing an adverse determination on a prior
11 authorization request, the organization provide the physician
12 requesting the prior authorization with a reasonable opportunity to
13 discuss the request with another physician who practices in the
14 same or a similar specialty, but not necessarily the same
15 subspecialty, and has experience in treating the same category of
16 population as the recipient on whose behalf the request is
17 submitted; and

18 (2) the organization review and issue determinations
19 on prior authorization requests with respect to a recipient who is
20 not hospitalized at the time of the request according to the
21 following time frames:

22 (A) within three business days after receiving
23 the request; or

24 (B) within the time frame and following the
25 process established by the commission if the organization receives
26 a request for prior authorization that does not include sufficient
27 or adequate documentation.

1 (c) In consultation with the state Medicaid managed care
2 advisory committee, the commission shall establish a process for
3 use by a Medicaid managed care organization that receives a prior
4 authorization request, with respect to a recipient who is not
5 hospitalized at the time of the request, that does not include
6 sufficient or adequate documentation. The process must provide a
7 time frame within which a provider may submit the necessary
8 documentation. The time frame must be longer than the time frame
9 specified by Subsection (b)(2)(A) within which a Medicaid managed
10 care organization must issue a determination on a prior
11 authorization request.

12 Sec. 533.00283. ANNUAL REVIEW OF PRIOR AUTHORIZATION
13 REQUIREMENTS. (a) Each Medicaid managed care organization, in
14 consultation with the organization's provider advisory group
15 required by contract, shall develop and implement a process to
16 conduct an annual review of the organization's prior authorization
17 requirements, other than a prior authorization requirement
18 prescribed by or implemented under Section 531.073 for the vendor
19 drug program. In conducting a review, the organization must:

20 (1) solicit, receive, and consider input from
21 providers in the organization's provider network; and

22 (2) ensure that each prior authorization requirement
23 is based on accurate, up-to-date, evidence-based, and
24 peer-reviewed clinical criteria that distinguish, as appropriate,
25 between categories, including age, of recipients for whom prior
26 authorization requests are submitted.

27 (b) A Medicaid managed care organization may not impose a

1 prior authorization requirement, other than a prior authorization
2 requirement prescribed by or implemented under Section 531.073 for
3 the vendor drug program, unless the organization has reviewed the
4 requirement during the most recent annual review required under
5 this section.

6 (c) The commission shall periodically review each Medicaid
7 managed care organization to ensure the organization's compliance
8 with this section.

9 Sec. 533.00284. RECONSIDERATION FOLLOWING ADVERSE
10 DETERMINATIONS ON CERTAIN PRIOR AUTHORIZATION REQUESTS. (a) In
11 consultation with the state Medicaid managed care advisory
12 committee, the commission shall establish a uniform process and
13 timeline for Medicaid managed care organizations to reconsider an
14 adverse determination on a prior authorization request that
15 resulted solely from the submission of insufficient or inadequate
16 documentation. In addition to the requirements of Section 533.005,
17 a contract between a Medicaid managed care organization and the
18 commission must include a requirement that the organization
19 implement the process and timeline.

20 (b) The process and timeline must:

21 (1) allow a provider to submit any documentation that
22 was identified as insufficient or inadequate in the notice provided
23 under Section 531.024162;

24 (2) allow the provider requesting the prior
25 authorization to discuss the request with another provider who
26 practices in the same or a similar specialty, but not necessarily
27 the same subspecialty, and has experience in treating the same

1 category of population as the recipient on whose behalf the request
2 is submitted; and

3 (3) require the Medicaid managed care organization to
4 amend the determination on the prior authorization request as
5 necessary, considering the additional documentation.

6 (c) An adverse determination on a prior authorization
7 request is considered a denial of services in an evaluation of the
8 Medicaid managed care organization only if the determination is not
9 amended under Subsection (b)(3) to approve the request.

10 (d) The process and timeline for reconsidering an adverse
11 determination on a prior authorization request under this section
12 do not affect:

13 (1) any related timelines, including the timeline for
14 an internal appeal, a Medicaid fair hearing, or a review conducted
15 by an external medical reviewer; or

16 (2) any rights of a recipient to appeal a
17 determination on a prior authorization request.

18 Sec. 533.002841. MAXIMUM PERIOD FOR PRIOR AUTHORIZATION
19 DECISION; ACCESS TO CARE. The time frames prescribed by the
20 utilization review and prior authorization procedures described by
21 Section 533.00282 and the timeline for reconsidering an adverse
22 determination on a prior authorization described by Section
23 533.00284 together may not exceed the time frame for a decision
24 under federally prescribed time frames. It is the intent of the
25 legislature that these provisions allow sufficient time to provide
26 necessary documentation and avoid unnecessary denials without
27 delaying access to care.

1 Sec. 533.038. COORDINATION OF BENEFITS. (a) In this
2 section, "Medicaid wrap-around benefit" means a Medicaid-covered
3 service, including a pharmacy or medical benefit, that is provided
4 to a recipient with both Medicaid and primary health benefit plan
5 coverage when the recipient has exceeded the primary health benefit
6 plan coverage limit or when the service is not covered by the
7 primary health benefit plan issuer.

8 (b) The commission, in coordination with Medicaid managed
9 care organizations and in consultation with the STAR Kids Managed
10 Care Advisory Committee described by Section 533.00254, shall
11 develop and adopt a clear policy for a Medicaid managed care
12 organization to ensure the coordination and timely delivery of
13 Medicaid wrap-around benefits for recipients with both primary
14 health benefit plan coverage and Medicaid coverage. In developing
15 the policy, the commission shall consider requiring a Medicaid
16 managed care organization to allow, notwithstanding Sections
17 531.073 and 533.005(a)(23) or any other law, a recipient using a
18 prescription drug for which the recipient's primary health benefit
19 plan issuer previously provided coverage to continue receiving the
20 prescription drug without requiring additional prior
21 authorization.

22 (c) If the commission determines that a recipient's primary
23 health benefit plan issuer should have been the primary payor of a
24 claim, the Medicaid managed care organization that paid the claim
25 shall work with the commission on the recovery process and make
26 every attempt to reduce health care provider and recipient
27 abrasion.

1 (d) The executive commissioner may seek a waiver from the
2 federal government as needed to:

3 (1) address federal policies related to coordination
4 of benefits and third-party liability; and

5 (2) maximize federal financial participation for
6 recipients with both primary health benefit plan coverage and
7 Medicaid coverage.

8 (e) The commission may include in the Medicaid managed care
9 eligibility files an indication of whether a recipient has primary
10 health benefit plan coverage or is enrolled in a group health
11 benefit plan for which the commission provides premium assistance
12 under the health insurance premium payment program. For recipients
13 with that coverage or for whom that premium assistance is provided,
14 the files may include the following up-to-date, accurate
15 information related to primary health benefit plan coverage to the
16 extent the information is available to the commission:

17 (1) the health benefit plan issuer's name and address
18 and the recipient's policy number;

19 (2) the primary health benefit plan coverage start and
20 end dates; and

21 (3) the primary health benefit plan coverage benefits,
22 limits, copayment, and coinsurance information.

23 (f) To the extent allowed by federal law, the commission
24 shall maintain processes and policies to allow a health care
25 provider who is primarily providing services to a recipient through
26 primary health benefit plan coverage to receive Medicaid
27 reimbursement for services ordered, referred, or prescribed,

1 regardless of whether the provider is enrolled as a Medicaid
2 provider. The commission shall allow a provider who is not enrolled
3 as a Medicaid provider to order, refer, or prescribe services to a
4 recipient based on the provider's national provider identifier
5 number and may not require an additional state provider identifier
6 number to receive reimbursement for the services. The commission
7 may seek a waiver of Medicaid provider enrollment requirements for
8 providers of recipients with primary health benefit plan coverage
9 to implement this subsection.

10 (g) The commission shall develop a clear and easy process,
11 to be implemented through a contract, that allows a recipient with
12 complex medical needs who has established a relationship with a
13 specialty provider to continue receiving care from that provider.

14 SECTION 7. (a) Section 531.0601, Government Code, as added
15 by this Act, applies only to a child who becomes ineligible for the
16 medically dependent children (MDCP) waiver program on or after
17 December 1, 2019.

18 (b) Section 531.0602, Government Code, as added by this Act,
19 applies only to an assessment or reassessment of a child's
20 eligibility for the medically dependent children (MDCP) waiver
21 program made on or after December 1, 2019.

22 (c) Notwithstanding Section 531.06021, Government Code, as
23 added by this Act, the Health and Human Services Commission shall
24 submit the first report required by that section not later than
25 September 30, 2020, for the state fiscal quarter ending August 31,
26 2020.

27 (d) Not later than March 1, 2020, the Health and Human

1 Services Commission shall:

2 (1) develop a plan to improve the care needs
3 assessment tool and the initial assessment and reassessment
4 processes as required by Sections 533.00253(c-1) and (c-2),
5 Government Code, as added by this Act; and

6 (2) post the plan on the commission's Internet
7 website.

8 (e) Sections 533.00282 and 533.00284, Government Code, as
9 added by this Act, apply only to a contract between the Health and
10 Human Services Commission and a Medicaid managed care organization
11 under Chapter 533, Government Code, that is entered into or renewed
12 on or after the effective date of this Act.

13 (f) As soon as practicable after the effective date of this
14 Act but not later than September 1, 2020, the Health and Human
15 Services Commission shall seek to amend contracts entered into with
16 Medicaid managed care organizations under Chapter 533, Government
17 Code, before the effective date of this Act to include the
18 provisions required by Sections 533.00282 and 533.00284,
19 Government Code, as added by this Act.

20 SECTION 8. As soon as practicable after the effective date
21 of this Act, the executive commissioner of the Health and Human
22 Services Commission shall adopt rules necessary to implement the
23 changes in law made by this Act.

24 SECTION 9. If before implementing any provision of this Act
25 a state agency determines that a waiver or authorization from a
26 federal agency is necessary for implementation of that provision,
27 the agency affected by the provision shall request the waiver or

1 authorization and may delay implementing that provision until the
2 waiver or authorization is granted.

3 SECTION 10. The Health and Human Services Commission is
4 required to implement a provision of this Act only if the
5 legislature appropriates money specifically for that purpose. If
6 the legislature does not appropriate money specifically for that
7 purpose, the commission may, but is not required to, implement a
8 provision of this Act using other appropriations available for that
9 purpose.

10 SECTION 11. This Act takes effect September 1, 2019.

President of the Senate

Speaker of the House

I hereby certify that S.B. No. 1207 passed the Senate on April 17, 2019, by the following vote: Yeas 30, Nays 1; May 23, 2019, Senate refused to concur in House amendments and requested appointment of Conference Committee; May 23, 2019, House granted request of the Senate; May 26, 2019, Senate adopted Conference Committee Report by the following vote: Yeas 30, Nays 1.

Secretary of the Senate

I hereby certify that S.B. No. 1207 passed the House, with amendments, on May 20, 2019, by the following vote: Yeas 139, Nays 0, two present not voting; May 23, 2019, House granted request of the Senate for appointment of Conference Committee; May 26, 2019, House adopted Conference Committee Report by the following vote: Yeas 145, Nays 0, one present not voting.

Chief Clerk of the House

Approved:

Date

Governor