By: Hughes S.B. No. 1586

## A BILL TO BE ENTITLED

1	AN ACT

- 2 relating to debt cancellation agreements offered in connection with
- 3 certain retail installment contracts.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 5 SECTION 1. Section 354.001, Finance Code, is amended by
- 6 adding Subdivision (3-a) to read as follows:
- 7 <u>(3-a) "Debt cancellation agreement fee" means the</u>
- 8 amount charged for a debt cancellation agreement made in connection
- 9 with a contract.
- SECTION 2. Section 354.002(b), Finance Code, is amended to
- 11 read as follows:
- 12 (b) The <u>debt cancellation agreement fee</u> [amount charged for
- 13 a debt cancellation agreement made in connection with a contract]
- 14 may not exceed five percent of the amount financed pursuant to the
- 15 contract. Section 348.124(c) does not apply to a debt cancellation
- 16 agreement regulated under this chapter.
- 17 SECTION 3. Section 354.004, Finance Code, is amended to
- 18 read as follows:
- 19 Sec. 354.004. REQUIRED DEBT CANCELLATION AGREEMENT
- 20 LANGUAGE. A debt cancellation agreement must state:
- 21 (1) the contact information of the retail seller, the
- 22 holder, and any administrator of the debt cancellation agreement;
- 23 (2) the name and address of the retail buyer;
- 24 (3) the cost and term of the debt cancellation

- 1 agreement;
- 2 (4) the procedure the retail buyer must follow to
- 3 obtain benefits under the terms of the debt cancellation agreement,
- 4 including a telephone number and address where the retail buyer may
- 5 provide notice under the debt cancellation agreement;
- 6 (5) the period during which the retail buyer is
- 7 required to notify the retail seller, the holder, or any
- 8 administrator of the agreement of any potential loss under the debt
- 9 cancellation agreement for total loss or theft of the covered
- 10 vehicle;
- 11 (6) that in order to make a claim, the retail buyer
- 12 must provide or complete some or all of the following documents and
- 13 provide those documents to the retail seller, the holder, or any
- 14 administrator of the agreement:
- 15 (A) a debt cancellation request form;
- 16 (B) proof of loss and settlement payment from the
- 17 retail buyer's primary comprehensive, collision, or uninsured or
- 18 underinsured motorist policy or other parties' liability insurance
- 19 policy for the settlement of the insured total loss of the covered
- 20 vehicle;
- (C) verification of the retail buyer's primary
- 22 insurance deductible;
- (D) a copy of any police report filed in
- 24 connection with the total loss or theft of the covered vehicle; and
- 25 (E) a copy of the damage estimate;
- 26 (7) that documentation not described by Subdivision
- 27 (6) or required by the retail seller, the holder, or any

- 1 administrator of the agreement is not required to substantiate the
- 2 loss or determine the amount of debt to be canceled;
- 3 (8) that notwithstanding the collection of the
- 4 documents under Subdivision (6), on reasonable advance notice the
- 5 retail seller, the holder, or any administrator of the agreement
- 6 may inspect the retail buyer's covered vehicle;
- 7 (9) that the retail seller or holder will cancel all or
- 8 part of the retail buyer's obligation as provided in the debt
- 9 cancellation agreement on the occurrence of total loss or theft of
- 10 the covered vehicle;
- 11 (10) the method to be used to calculate refunds;
- 12 (11) the method for calculating the amount to be
- 13 canceled under the debt cancellation agreement on the occurrence of
- 14 total loss or theft of a covered vehicle;
- 15 (12) that purchase of a debt cancellation agreement is
- 16 not required for the retail buyer to obtain an extension of credit
- 17 and will not be a factor in the credit approval process;
- 18 (13) that in order to cancel the debt cancellation
- 19 agreement and receive a refund, the retail buyer must provide a
- 20 written request to cancel to the retail seller, the holder, or any
- 21 administrator of the agreement;
- 22 (14) that if total loss or theft of the covered vehicle
- 23 has not occurred, the retail buyer has 30 days from the date of the
- 24 contract or the issuance of the debt cancellation agreement,
- 25 whichever is later, or a longer period as provided under the debt
- 26 cancellation agreement, to cancel the debt cancellation agreement
- 27 and receive a full refund of the debt cancellation agreement fee;

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- 1 (15) that the retail buyer may file a complaint with
- 2 the commissioner, and include the address, phone number, and
- 3 Internet website of the Office of Consumer Credit Commissioner; and
- 4 (16) that the holder will cancel certain amounts under
- 5 the debt cancellation agreement for total loss or theft of a covered
- 6 vehicle, in the following or substantially similar language: "YOU
- 7 WILL CANCEL CERTAIN AMOUNTS I OWE UNDER THIS CONTRACT IN THE CASE OF
- 8 A TOTAL LOSS OR THEFT OF THE COVERED VEHICLE AS STATED IN THE DEBT
- 9 CANCELLATION AGREEMENT."
- 10 SECTION 4. Sections 354.006(a), (b), (f), (g), and (h),
- 11 Finance Code, are amended to read as follows:
- 12 (a) If a retail buyer purchases a debt cancellation
- 13 agreement, the retail seller must provide to the retail buyer a true
- 14 and correct copy of the <u>debt cancellation</u> agreement not later than
- 15 the 10th day after the date of the contract.
- 16 (b) A holder must comply with the terms of a debt
- 17 cancellation agreement not later than the 60th day after the date of
- 18 receipt of all necessary information required by the holder or
- 19 administrator of the debt cancellation agreement to process the
- 20 request.
- 21 (f) A <u>retail seller</u> [<del>holder</del>] that offers a debt cancellation
- 22 agreement must report the sale [of] and forward the debt
- 23 <u>cancellation agreement fee</u> [money received on all such agreements]
- 24 to the [any] designated party as prescribed in any applicable debt
- 25 <u>cancellation</u> <u>agreement</u> [administrative services agreement,
- 26 contractual liability policy, other insurance policy, or other
- 27 specified] program documents.

- 1 (g) Until the debt cancellation agreement fee has been
- 2 forwarded to the designated party as prescribed in any applicable
- 3 debt cancellation agreement program documents, the debt
- 4 cancellation agreement fee [Money] received or held by a retail
- 5 seller [holder] or any administrator of a debt cancellation
- 6 agreement and belonging to an <u>administrator or any</u> insurance
- 7 company[, holder, or administrator] under the terms of a written
- 8 agreement must be held by the retail seller [holder] or
- 9 administrator in a fiduciary capacity.
- 10 (h) A retail seller that negotiates a debt cancellation
- 11 agreement and subsequently assigns the contract shall:
- 12 (1) maintain documents relating to the debt
- 13 cancellation agreement that come into the retail seller's
- 14 possession; and
- 15 (2) on request of the Office of Consumer Credit
- 16 Commissioner, cooperate in requesting and obtaining access to
- 17 documents relating to the debt cancellation agreement not in the
- 18 retail seller's possession.
- 19 SECTION 5. The heading to Section 354.007, Finance Code, is
- 20 amended to read as follows:
- 21 Sec. 354.007. REFUND OR CREDIT FOR DEBT CANCELLATION
- 22 AGREEMENTS.
- 23 SECTION 6. Sections 354.007(b), (c), (e), and (g), Finance
- 24 Code, are amended to read as follows:
- 25 (b) The refund or credit for the debt cancellation agreement
- 26 fee can be rounded to the nearest whole dollar. A refund or credit
- 27 of the debt cancellation agreement fee is not required if the amount

- 1 of the refund or credit calculated is less than \$5.
- If total loss or theft has not occurred, the retail 2 buyer may cancel the debt cancellation agreement not later than the 3 30th day after the date of the contract or the issuance of the debt 4 5 cancellation agreement, whichever is later, or a later date as provided under the debt cancellation agreement. On cancellation of 6 7 the debt cancellation agreement, the recipient of the debt cancellation agreement fee [holder or any administrator of the 8 agreement] shall refund the entire debt cancellation agreement fee 9 or forward to the holder the entire debt cancellation agreement fee 10 to be applied as a credit under the contract [the entire debt 11 cancellation agreement fee]. A retail buyer may not cancel the debt 12 cancellation agreement and subsequently receive any benefits under 13 14 the debt cancellation agreement.
- (e) If the debt cancellation agreement terminates due to the early termination of the contract, the <u>recipient of the debt</u> cancellation agreement fee [holder] shall, not later than the 60th day after the date the debt cancellation agreement terminates, [÷
- [(1)] refund an appropriate amount of the debt cancellation agreement fee to the retail buyer or forward to the holder [credit] an appropriate amount of the debt cancellation agreement fee to be applied as a credit under the contract [; or
- [(2) cause to be refunded or credited an appropriate
  amount of the debt cancellation agreement fee by providing written
  instruction to the appropriate person].
- 26 (g) The <u>recipient of the debt cancellation agreement fee</u>
  27 [holder] shall maintain records of any refund or credit of an amount

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- 1 of a debt cancellation agreement fee made under Subsection (e) and
- 2 provide electronic access to those records until the later of the
- 3 fourth anniversary of the date of the contract or the second
- 4 anniversary of the date of the refund or credit.
- 5 SECTION 7. Chapter 354, Finance Code, is amended by adding
- 6 Section 354.008 to read as follows:
- 7 <u>Sec. 354.008. RECORDKEEPING. The holder shall maintain</u>
- 8 records of a debt cancellation agreement until the fourth
- 9 anniversary of the date of the contract.
- SECTION 8. Sections 354.007(d) and (f), Finance Code, are
- 11 repealed.
- 12 SECTION 9. Section 354.008, Finance Code, as added by this
- 13 Act, applies only to a retail installment contract entered into on
- 14 or after the effective date of this Act. A retail installment
- 15 contract entered into before the effective date of this Act is
- 16 governed by the law in effect on the date the contract was entered
- 17 into, and the former law is continued in effect for that purpose.
- 18 SECTION 10. This Act takes effect September 1, 2019.