By: Hinojosa S.B. No. 2086

A BILL TO BE ENTITLED

- 2 relating to a single Internet portal or equivalent electronic
- 3 system through which Medicaid providers may submit and receive
- 4 information.
- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 6 SECTION 1. Section 533.0055, Government Code, is amended by
- 7 amending Subsection (b) and adding Subsections (c), (d), (e), and
- 8 (f) to read as follows:
- 9 (b) The provider protection plan required under this
- 10 section must provide for:
- 11 (1) prompt payment and proper reimbursement of
- 12 providers by managed care organizations;
- 13 (2) prompt and accurate adjudication of claims
- 14 through:
- 15 (A) provider education on the proper submission
- 16 of clean claims and on appeals;
- 17 (B) acceptance of uniform forms, including HCFA
- 18 Forms 1500 and UB-92 and subsequent versions of those forms,
- 19 through an <u>interoperable</u> electronic portal <u>or equivalent</u>
- 20 <u>electronic system;</u> and
- (C) the establishment of standards for claims
- 22 payments in accordance with a provider's contract;
- 23 (3) adequate and clearly defined provider network
- 24 standards that are specific to provider type, including physicians,

- 1 general acute care facilities, and other provider types defined in
- 2 the commission's network adequacy standards in effect on January 1,
- 3 2013, and that ensure choice among multiple providers to the
- 4 greatest extent possible;
- 5 (4) a prompt credentialing process for providers;
- 6 (5) uniform efficiency standards and requirements for
- 7 managed care organizations for the submission and tracking of
- 8 preauthorization requests for services provided under Medicaid;
- 9 (6) establishment and maintenance of an interoperable
- 10 [electronic process, including the use of an] Internet portal or
- 11 equivalent electronic system with real-time capabilities $[\tau]$
- 12 through which providers in any managed care organization's provider
- 13 network may:
- 14 (A) submit electronic claims, prior
- 15 authorization requests, claims appeals and reconsiderations,
- 16 clinical data, and other documentation that the managed care
- 17 organization requests for prior authorization and claims
- 18 processing; and
- 19 (B) obtain electronic remittance advice,
- 20 explanation of benefits statements, and other standardized
- 21 reports;
- 22 (7) the measurement of the rates of retention by
- 23 managed care organizations of significant traditional providers;
- 24 (8) the creation of a work group to review and make
- 25 recommendations to the commission concerning any requirement under
- 26 this subsection for which immediate implementation is not feasible
- 27 at the time the plan is otherwise implemented, including the

- 1 required process for submission and acceptance of attachments for
- 2 claims processing and prior authorization requests through the
- 3 Internet portal or equivalent electronic system required by [an
- 4 electronic process under | Subdivision (6) and, for any requirement
- 5 that is not implemented immediately, recommendations regarding the
- 6 expected:
- 7 (A) fiscal impact of implementing the
- 8 requirement; and
- 9 (B) timeline for implementation of the
- 10 requirement; and
- 11 (9) any other provision that the commission determines
- 12 will ensure efficiency or reduce administrative burdens on
- 13 providers participating in a Medicaid managed care model or
- 14 arrangement.
- 15 (c) The commission, using existing resources, shall
- 16 consolidate each electronic or Internet portal operated or
- 17 maintained by the commission for the commission's use, including
- 18 through a contract with a separate entity, that is used to receive
- 19 and deliver requests and other information from and to Medicaid
- 20 providers, including nursing facility providers participating in
- 21 the STAR+PLUS Medicaid managed care program, into the single
- 22 Internet portal or equivalent electronic system required by
- 23 Subsection (b)(6). The commission shall:
- 24 (1) ensure the single Internet portal or equivalent
- 25 electronic system meets the requirements of a portal described by
- 26 <u>Sections 531.02411, 533.00251, 533.002553, and 533.0071; and</u>
- 27 (2) implement a method that allows:

- 1 (A) each managed care organization to connect
- 2 with the single Internet portal or equivalent electronic system;
- 3 and
- 4 (B) a provider to access the single Internet
- 5 portal or equivalent electronic system both directly and through a
- 6 managed care organization's Internet website.
- 7 (d) The commission may contract with a private or nonprofit
- 8 entity to develop, operate, and maintain the single Internet portal
- 9 or equivalent electronic system required by Subsection (b)(6). The
- 10 entity may not be affiliated with any specific managed care plan.
- 11 <u>(e) The executive commissioner by rule shall require each</u>
- 12 managed care organization to allow providers in the organization's
- 13 provider network to use the single Internet portal or equivalent
- 14 electronic system required by Subsection (b)(6).
- 15 (f) Notwithstanding any other law, a provider in a managed
- 16 <u>care organization's provider network may continue to use a provider</u>
- 17 portal made available by the managed care organization that is
- 18 interoperable with the single Internet portal or equivalent
- 19 electronic system, as applicable, required by Subsection (b)(6)
- 20 instead of accessing the single Internet portal or equivalent
- 21 electronic system directly.
- SECTION 2. Not later than January 1, 2021, the Health and
- 23 Human Services Commission, or an entity with which the commission
- 24 contracts, shall develop and implement the single Internet portal
- 25 or equivalent electronic system required by Section 533.0055,
- 26 Government Code, as amended by this Act.
- 27 SECTION 3. This Act takes effect immediately if it receives

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- 1 a vote of two-thirds of all the members elected to each house, as
- 2 provided by Section 39, Article III, Texas Constitution. If this
- 3 Act does not receive the vote necessary for immediate effect, this
- 4 Act takes effect September 1, 2019.