

By: Hinojosa

S.B. No. 2086

A BILL TO BE ENTITLED

AN ACT

relating to a single Internet portal through which Medicaid providers may submit and receive information.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

SECTION 1. Section 533.0055, Government Code, is amended by amending Subsection (b) and adding Subsections (c), (d), and (e) to read as follows:

(b) The provider protection plan required under this section must provide for:

(1) prompt payment and proper reimbursement of providers by managed care organizations;

(2) prompt and accurate adjudication of claims through:

(A) provider education on the proper submission of clean claims and on appeals;

(B) acceptance of uniform forms, including HCFA Forms 1500 and UB-92 and subsequent versions of those forms, through an electronic portal; and

(C) the establishment of standards for claims payments in accordance with a provider's contract;

(3) adequate and clearly defined provider network standards that are specific to provider type, including physicians, general acute care facilities, and other provider types defined in the commission's network adequacy standards in effect on January 1,

1 2013, and that ensure choice among multiple providers to the
2 greatest extent possible;

3 (4) a prompt credentialing process for providers;

4 (5) uniform efficiency standards and requirements for
5 managed care organizations for the submission and tracking of
6 preauthorization requests for services provided under Medicaid;

7 (6) establishment and maintenance of an [~~electronic~~
8 ~~process, including the use of an~~] Internet portal[~~7~~] through which
9 providers in any managed care organization's provider network may:

10 (A) submit electronic claims, prior
11 authorization requests, claims appeals and reconsiderations,
12 clinical data, and other documentation that the managed care
13 organization requests for prior authorization and claims
14 processing; and

15 (B) obtain electronic remittance advice,
16 explanation of benefits statements, and other standardized
17 reports;

18 (7) the measurement of the rates of retention by
19 managed care organizations of significant traditional providers;

20 (8) the creation of a work group to review and make
21 recommendations to the commission concerning any requirement under
22 this subsection for which immediate implementation is not feasible
23 at the time the plan is otherwise implemented, including the
24 required process for submission and acceptance of attachments for
25 claims processing and prior authorization requests through the

26 Internet portal required by [~~an electronic process under~~]
27 Subdivision (6) and, for any requirement that is not implemented

1 immediately, recommendations regarding the expected:

2 (A) fiscal impact of implementing the
3 requirement; and

4 (B) timeline for implementation of the
5 requirement; and

6 (9) any other provision that the commission determines
7 will ensure efficiency or reduce administrative burdens on
8 providers participating in a Medicaid managed care model or
9 arrangement.

10 (c) The commission shall consolidate each electronic or
11 Internet portal operated or maintained by the commission, including
12 through a contract with a separate entity, that is used to receive
13 and deliver requests and other information from and to Medicaid
14 providers, including nursing facility providers participating in
15 the STAR+PLUS Medicaid managed care program, into the single
16 Internet portal required by Subsection (b)(6). The commission shall
17 ensure the single Internet portal meets the requirements of a
18 portal described by Sections [531.02411](#), [533.00251](#), [533.002553](#), and
19 [533.0071](#).

20 (d) The commission may contract with a private or nonprofit
21 entity to develop, operate, and maintain the single Internet portal
22 required by Subsection (b)(6). The entity may not be affiliated
23 with any specific managed care plan.

24 (e) The executive commissioner by rule shall require each
25 managed care organization to allow providers in the organization's
26 provider network to use the single Internet portal required by
27 Subsection (b)(6).

1 SECTION 2. Not later than January 1, 2021, the Health and
2 Human Services Commission, or an entity with whom the commission
3 contracts, shall develop and implement the single Internet portal
4 required by Section [533.0055](#), Government Code, as amended by this
5 Act.

6 SECTION 3. This Act takes effect September 1, 2019.