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AN ACT relating to demand response programs. BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS: SECTION 1. Section 17.003(d-1), Utilities Code, as added by S.B. No. 3, Acts of the 87th Legislature, Regular Session, 2021, is amended to read as follows: (d-1) An electric utility providing electric delivery service for a retail electric provider, as defined by Section 31.002, shall provide to the retail electric provider, and the

By: Reynolds

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9 31.002, shall provide to the retail electric provider, and the 10 retail electric provider shall periodically provide to the retail 11 electric provider's retail customers together with bills sent to 12 the customers, information about:

A BILL TO BE ENTITLED

(1) the electric utility's procedures for implementing involuntary load shedding initiated by the independent organization certified under Section 39.151 for the ERCOT power region;

17 (2) the types of customers who may be considered 18 critical care residential customers, critical load industrial 19 customers, or critical load according to commission rules adopted 20 under Section 38.076;

(3) the procedure for a customer to apply to be considered a critical care residential customer, a critical load industrial customer, or critical load according to commission rules adopted under Section 38.076; [and]

(4) reducing electricity use at times when involuntary
 load shedding events may be implemented; and

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3 (5) the procedure for a residential or commercial 4 customer to participate in a voluntary demand response program 5 through the electric utility or a demand response provider to 6 reduce electricity use during times of peak demand, including 7 during an involuntary load shedding event.

8 SECTION 2. Section 17.005(f), Utilities Code, as added by 9 S.B. No. 3, Acts of the 87th Legislature, Regular Session, 2021, is 10 amended to read as follows:

(f) A municipally owned utility shall periodically provide with bills sent to retail customers of the utility information about:

14 (1) the utility's procedure for implementing 15 involuntary load shedding;

16 (2) the types of customers who may be considered 17 critical care residential customers, critical load industrial 18 customers, or critical load according to commission rules adopted 19 under Section 38.076;

(3) the procedure for a customer to apply to be considered a critical care residential customer, a critical load industrial customer, or critical load according to commission rules adopted under Section 38.076; [and]

(4) reducing electricity use at times when involuntary
load shedding events may be implemented; and

26 <u>(5) the procedure for a residential or commercial</u> 27 <u>customer to participate in a voluntary demand response program</u>

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1	through the utility or a demand response provider to reduce
2	electricity use during times of peak demand, including during an
3	involuntary load shedding event.
4	SECTION 3. Section 17.006(f), Utilities Code, as added by
5	S.B. No. 3, Acts of the 87th Legislature, Regular Session, 2021, is
6	amended to read as follows:
7	(f) An electric cooperative shall periodically provide with
8	bills sent to retail customers of the cooperative information
9	about:
10	(1) the cooperative's procedure for implementing
11	involuntary load shedding;
12	(2) the types of customers who may be considered
13	critical care residential customers, critical load industrial
14	customers, or critical load according to commission rules adopted
15	under Section 38.076;
16	(3) the procedure for a customer to apply to be
17	considered a critical care residential customer, a critical load
18	industrial customer, or critical load according to commission rules
19	adopted under Section 38.076; [and]
20	(4) reducing electricity use at times when involuntary
21	load shedding events may be implemented; and
22	(5) the procedure for a residential or commercial
23	customer to participate in a voluntary demand response program
24	through the cooperative or a demand response provider to reduce
25	electricity use during times of peak demand, including during an
26	involuntary load shedding event.
27	SECTION 4. Section 39.101(b), Utilities Code, is amended to

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1 read as follows:

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(b) A customer is entitled:

3 (1) to be informed about rights and opportunities in4 the transition to a competitive electric industry;

5 (2) to choose the customer's retail electric provider 6 consistent with this chapter, to have that choice honored, and to 7 assume that the customer's chosen provider will not be changed 8 without the customer's informed consent;

9 (3) to have access to providers of energy efficiency 10 services, to on-site distributed generation, and to providers of 11 energy generated by renewable energy resources;

12 (4) to be served by a provider of last resort that13 offers a commission-approved standard service package;

14 (5) to receive sufficient information to make an 15 informed choice of service provider;

16 (6) to be protected from unfair, misleading, or 17 deceptive practices, including protection from being billed for 18 services that were not authorized or provided; [and]

19 (7) to have an impartial and prompt resolution of 20 disputes with its chosen retail electric provider and transmission 21 and distribution utility<u>; and</u>

22 (8) to participate in demand response programs 23 <u>through:</u> 24 (A) retail electric providers; and

25 (B) demand response providers.

26 SECTION 5. This Act takes effect on the 91st day after the 27 last day of the legislative session.