

Amend CSSB 3 (house committee report) as follows:

(1) On page 8, between lines 20 and 21, insert the following appropriately numbered subdivision and renumber subsequent subdivisions and cross-references to those subdivisions accordingly:

(____) the procedure for a residential or commercial customer to participate in a voluntary demand response program through the electric utility or a demand response provider to reduce electricity use during times of peak demand, including during an involuntary load shedding event;

(2) On page 10, between lines 6 and 7, insert the following appropriately numbered subdivision and renumber subsequent subdivisions and cross-references to those subdivisions accordingly:

(____) the procedure for a residential or commercial customer to participate in a voluntary demand response program through the utility or a demand response provider to reduce electricity use during times of peak demand, including during an involuntary load shedding event;

(3) On page 11, between lines 14 and 15, insert the following appropriately numbered subdivision and renumber subsequent subdivisions and cross-references to those subdivisions accordingly:

(____) the procedure for a residential or commercial customer to participate in a voluntary demand response program through the cooperative or a demand response provider to reduce electricity use during times of peak demand, including during an involuntary load shedding event;

(4) Add the following appropriately numbered SECTION to the bill and renumber the subsequent SECTIONS of the bill accordingly:

SECTION ____ . Section 39.101(b), Utilities Code, is amended to read as follows:

(b) A customer is entitled:

(1) to be informed about rights and opportunities in the transition to a competitive electric industry;

(2) to choose the customer's retail electric provider consistent with this chapter, to have that choice honored, and to

assume that the customer's chosen provider will not be changed without the customer's informed consent;

(3) to have access to providers of energy efficiency services, to on-site distributed generation, and to providers of energy generated by renewable energy resources;

(4) to be served by a provider of last resort that offers a commission-approved standard service package;

(5) to receive sufficient information to make an informed choice of service provider;

(6) to be protected from unfair, misleading, or deceptive practices, including protection from being billed for services that were not authorized or provided; ~~and~~

(7) to have an impartial and prompt resolution of disputes with its chosen retail electric provider and transmission and distribution utility; and

(8) to participate in demand response programs through:

(A) retail electric providers; and

(B) demand response providers.