By: Bailes, et al. H.B. No. 448 Substitute the following for H.B. No. 448: By: Thierry C.S.H.B. No. 448

A BILL TO BE ENTITLED

AN ACT

2 relating to the right of landowners to file complaints with the 3 Texas Real Estate Commission against certain entities regarding 4 alleged misconduct by the entities while exercising eminent domain 5 authority and to the creation of an ombudsman office for 6 landowners.

7 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

8 SECTION 1. Section 402.031(b), Government Code, is amended 9 to read as follows:

10 (b) The landowner's bill of rights must notify each property11 owner that the property owner has the right to:

12 (1) notice of the proposed acquisition of the owner's 13 property;

14 (2) a bona fide good faith effort to negotiate by the15 entity proposing to acquire the property;

16 (3) an assessment of damages to the owner that will 17 result from the taking of the property;

18 (4) a hearing under Chapter 21, Property Code,
19 including a hearing on the assessment of damages; [and]

(5) an appeal of a judgment in a condemnation
proceeding, including an appeal of an assessment of damages; and
(6) file a written complaint with the ombudsman office
established by the Texas Real Estate Commission under Section
1101.207, Occupations Code, regarding alleged misconduct by a

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	C.S.H.B. No. 448
1	representative of the entity while exercising the entity's eminent
2	domain authority.
3	SECTION 2. Section 81.0591, Natural Resources Code, is
4	amended by adding Subsection (d) to read as follows:
5	(d) If an entity that proposes to acquire property through
6	the use of the entity's eminent domain authority under Chapter 21,
7	Property Code, is regulated by the commission, the property owner
8	may file a written complaint with the ombudsman office established
9	by the Texas Real Estate Commission under Section 1101.207,
10	Occupations Code, regarding alleged misconduct by a representative
11	of the entity while exercising that authority.
12	SECTION 3. Subchapter E, Chapter 1101, Occupations Code, is
13	amended by adding Section 1101.207 to read as follows:
14	Sec. 1101.207. OMBUDSMAN OFFICE FOR LANDOWNERS. (a) The
15	commission shall establish an ombudsman office within the
16	commission for the purpose of receiving complaints from and
17	providing information to landowners whose real property may be
18	acquired by a governmental or private entity through the use of the
19	entity's eminent domain authority.
20	(b) The executive director of the commission shall select
21	the ombudsman.
22	(c) The commission shall publish on the commission's
23	Internet website a form to be used to file complaints with the
24	ombudsman.
25	(d) A landowner may file a complaint under this section
26	against an entity for the alleged misconduct of the entity's
27	representative. The landowner filing the complaint must provide

C.S.H.B. No. 448

1	proof of ownership of the tract of land the entity seeks to obtain
2	through the use of eminent domain authority. In this subsection,
3	"misconduct" means an intentional action that:
4	(1) misrepresents to the landowner:
5	(A) the landowner's rights;
6	(B) the entity's power to condemn;
7	(C) the intended use of the property; or
8	(D) the condemnation process; or
9	(2) constitutes criminal trespass under Section
10	30.05, Penal Code.
11	(e) The ombudsman shall provide information to and answer
12	questions from landowners described by Subsection (a), through the
13	commission's Internet website and a toll-free telephone number
14	established by the ombudsman, regarding:
15	(1) the landowner's bill of rights prepared by the
16	attorney general under Section 402.031, Government Code; and
17	(2) the procedures for acquiring real property through
18	the use of eminent domain authority under Chapter 21, Property
19	Code, or other law.
20	(f) Personal information obtained by the ombudsman office
21	is confidential and is treated in the same manner as information is
22	treated under Section 1101.2051.
23	SECTION 4. (a) The office of the attorney general shall
24	make the landowner's bill of rights statement required by Section
25	402.031, Government Code, as amended by this Act, available on the
26	attorney general's Internet website not later than December 1,
27	2021.

C.S.H.B. No. 448 1 (b) Not later than December 1, 2021, the Texas Real Estate 2 Commission shall: (1) establish an ombudsman office for landowners as 3 4 required by Section 1101.207, Occupations Code, as added by this 5 Act; and (2) adopt rules necessary to implement that section. 6 7 SECTION 5. (a) Except as provided by Subsection (b) of this section, this Act takes effect January 1, 2022. 8

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(b) Section 4 of this Act takes effect September 1, 2021.