By:Frank, MinjarezH.B. No. 3691Substitute the following for H.B. No. 3691:C.S.H.B. No. 3691By:NobleC.S.H.B. No. 3691

A BILL TO BE ENTITLED

AN ACT

2 relating to the statewide implementation of community-based foster
3 care by the Department of Family and Protective Services.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

5 SECTION 1. Section 264.151, Family Code, is amended to read 6 as follows:

Sec. 264.151. LEGISLATIVE INTENT. (a) It is the intent of 7 the legislature that the department contract with community-based 8 9 nonprofit and local governmental entities that have the ability to provide child welfare services. The services provided by the 10 11 entities must include direct case management to prevent entry into 12 substitute care, reunify and preserve families, and ensure child safety, permanency, and well-being, in accordance with state and 13 14 federal child welfare goals.

(b) It is the intent of the legislature that the provision of community-based care for children be implemented with measurable goals relating to:

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(1) the safety of children in placements;

19 (2) the placement of children in each child's home20 community;

(3) the provision of services to children in the least restrictive environment possible and <u>with</u> [, if possible, in a family home environment;

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[(4)] minimal placement changes [for children];

C.S.H.B. No. 3691 (4) the reduction of the time a child is in the 1 conservatorship of the department and placed in substitute care; 2 the maintenance of contact between children and 3 (5) their families and other important persons; 4 5 (6) the placement of children with siblings, when possible; 6 7 (7) the provision of services that respect each child's culture; 8 9 (8) the preparation of children and youth in foster care for adulthood; 10 (9) the provision of opportunities, experiences, and 11 12 activities for children and youth in foster care that are available to children and youth who are not in foster care; 13 14 (10) the participation by children and youth in making 15 decisions relating to their own lives; 16 (11) the reunification of children with the biological 17 parents of the children when possible; [and] (12) the promotion of the placement of children with 18 19 relative or kinship caregivers if reunification is not possible; 20 and 21 (13) the preservation of families to avoid placing 22 children in foster care. SECTION 2. Section 264.152, Family Code, is amended by 23 24 amending Subdivisions (2) and (4) and adding Subdivisions (5), (6), (7), and (8) to read as follows: 25 26 (2) "Case management" means the provision of case 27 management services to a child for whom the department has been

1 appointed temporary or permanent managing conservator or to the 2 child's family, a young adult in extended foster care, a relative or 3 kinship caregiver, or a child who has been placed in the catchment 4 area through the Interstate Compact on the Placement of Children, 5 and includes:

(A) caseworker visits with the child; 6 7 (B) family and caregiver visits; 8 (C) convening and conducting permanency planning meetings; 9 the development and revision of child and 10 (D) 11 family plans of service, including a permanency plan and goals for a 12 child or young adult in care; the coordination and monitoring of services 13 (E) 14 required by the child and the child's family; 15 (F) the assumption of court-related duties regarding the child, including: 16 17 (i) providing any required notifications or consultations; 18 19 (ii) preparing court reports; 20 (iii) attending judicial and permanency hearings, trials, and mediations; 21 applicable 22 (iv) complying with court orders; and 23 24 (v) ensuring the child is progressing toward the goal of permanency within state and federally mandated 25 26 guidelines; [and] 27 (G) the placement of children in the

conservatorship of the department with relative or kinship 1 caregivers as described by Section 264.107 and the monitoring of 2 3 those placements; and 4 (H) any other function or service that the 5 department determines or a single source continuum contractor proposes is necessary to allow the [a single source continuum] 6 7 contractor to assume responsibility for case management under the 8 terms of a contract executed by the department and the contractor. 9 (4) "Community-based care" means the provision of 10 child welfare services in accordance with state and federal child welfare goals by a community-based nonprofit or a local 11 12 governmental entity under a contract that includes direct case 13 management to: 14 (A) prevent entry into foster care; 15 (B) reunify and preserve families; 16 (C) ensure child safety, permanency, and 17 well-being; and (D) reduce future referrals of children or 18 19 parents to the department [foster care redesign required by Chapter 598 (S.B. 218), Acts of the 82nd Legislature, Regular Session, 20 21 2011, as designed and implemented in accordance with the plan required by Section 264.153]. 22 (5) "Child who is a candidate for foster care" means a 23 24 child who is at imminent risk of being removed from the child's home and placed into the conservatorship of the department because of a 25 26 continuing danger to the child's physical health or safety caused by an act or failure to act of a person entitled to possession of the 27

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1 child but for whom a court of competent jurisdiction has issued an order allowing the child to remain safely in the child's home or in 2 a kinship placement with the provision of family preservation 3 4 services. 5 (6) "Family preservation service" means a time-limited, family-focused service, including a service subject 6 7 to the Family First Prevention Services Act (Title VII, Div. E, Pub. 8 L. No. 115-123), provided to the family of a child who is: (A) a candidate for foster care to prevent or 9 eliminate the need to remove the child and to allow the child to 10 remain safely with the child's family; or 11 12 (B) a pregnant or parenting foster youth. (7) "Family preservation services plan" means a 13 written plan, based on a professional assessment, listing the 14 15 family preservation services, including services subject to the Family First Prevention Services Act (Title VII, Div. E, Pub. L. No. 16 17 115-123), to be provided to the family of a child who is: (A) a candidate for foster care; or 18 19 (B) a pregnant or parenting foster youth. (8) "Foster care services" means substitute care as 20 defined by Section 263.001 and includes the assessment and referral of children into a residential placement outside the child's home and the assessment and referral of a child for adoption. 24 SECTION 3. Section 264.153, Family Code, is amended to read as follows: 25 26 Sec. 264.153. COMMUNITY-BASED CARE IMPLEMENTATION PLAN.

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(a) 27 The department shall develop and maintain a plan for

1 implementing community-based care. The plan must:

(1) <u>define</u> [describe] the department's expectations,
goals, and <u>statewide strategic plan for</u> [approach to] implementing
community-based care <u>and the method the department uses to</u>
<u>determine the cost of implementing community-based care</u>, including
the department resources used to provide community-based care;

7 (2) include timeline for а implementing 8 community-based care throughout this state, the specific order and rationale for implementing community-based care in the catchment 9 areas of this state where community-based care will expand, any 10 limitations related to the implementation, and a progressive 11 12 intervention plan and a contingency plan to provide continuity of the delivery of foster care services and services for relative and 13 14 kinship caregivers if a contract with a single source continuum 15 contractor ends prematurely;

16 (3) delineate and define the case management roles and 17 responsibilities of the department and the department's contractors, [and] the duties, employees, and related funding that 18 19 will be transferred to the contractor by the department, and the method for determining the state-level and catchment-level 20 resources to be transferred; 21

(4) identify any training needs and include long-range and continuous plans for training and cross-training staff, including plans to train caseworkers using the standardized curriculum created by the human trafficking prevention task force under Section 402.035(d)(6), Government Code, as that section existed on August 31, 2017;

C.S.H.B. No. 3691 include a plan for evaluating the costs of and 1 (5) tasks associated with each contract procurement, including the 2 initial and ongoing contract costs for the department 3 and contractor; 4 include [the department's contract monitoring 5 (6) approach and] a detailed plan that describes the department's 6 method of monitoring contracts and includes an evaluation of each 7 contractor conducted by an entity based in this state independent 8 of the department that: 9 10 (A) assesses the effectiveness of the transfer of responsibilities to each contractor; 11 (B) measures [for evaluating] the performance 12 and contract outcomes of each contractor; and 13 14 (C) compares the outcomes in the contractor's 15 catchment area to the outcomes in: (i) that same catchment area before 16 17 community-based care was implemented; 18 (ii) other catchment areas in which community-based care has been implemented; and 19 20 (iii) other department regions in which the department is providing services [system as a whole that includes 21 an independent evaluation of each contractor's processes and fiscal 22 and qualitative outcomes]; [and] 23 24 (7) include a report on [transition] issues that 25 impede transition to community-based care; 26 (8) include an evaluation of each contractor's processes and fiscal and qualitative outcomes concerning the 27

1 children and families in its care conducted by an entity based in this state that is independent of the department and has 2 demonstrated expertise in statistical, financial, actuarial, 3 logistical, and operational analysis; 4 5 (9) require the department to transmit immediately on receipt all reports and evaluations required under this subsection 6 7 immediately to the relevant standing committees of the legislature 8 and the office of the governor; and (10) include a specific implementation plan for each 9 catchment area identified for expansion of community-based care 10 that includes a timeline for the transfer of services as described 11 12 by Section 264.155 developed after consulting with local stakeholders, as appropriate, including stakeholders listed in 13 Section 264.155(a)(8) and other stakeholders identified as 14 15 significant in a particular catchment area [resulting from implementation of community-based care]. 16 17 (b) Not later than August 31 each year, the [The] department shall [annually]: 18 19 (1) update the implementation plan developed under 20 this section and post the updated plan on the department's Internet 21 website; and 22 (2) provide a copy of the plan to the governor, lieutenant governor, speaker of the house of representatives, and 23 24 presiding officer of each standing committee of the legislature with jurisdiction over matters involving the department [post on 25

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- 26 the department's Internet website the progress the department has
- 27 made toward its goals for implementing community-based care].

SECTION 4. Section 264.154, Family Code, is amended by 1 amending Subsection (a) and adding Subsection (c) to read as 2 3 follows: 4 (a) To enter into a contract with the commission or 5 department to serve as a single source continuum contractor to provide services under this subchapter [foster care service 6 7 delivery], an entity must be: 8 (1) a nonprofit entity that has: 9 (A) an organizational mission focused on child 10 welfare; and (B) a majority of the entity's board members 11 12 residing in this state; or (2) a governmental entity. 13 14 (c) The department shall request local stakeholders in a 15 catchment area, including those listed in Section 264.155(a)(8), to provide any necessary information about the catchment area that 16 17 will assist the department in: (1) preparing the department's request for bids, 18 19 proposals, or other applicable expressions of interest to provide community-based care in the catchment area; and 20 21 (2) selecting a single source continuum contractor to provide community-based care in the catchment area. 22 SECTION 5. Section 264.155, Family Code, is amended to read 23 24 as follows: 25 Sec. 264.155. REQUIRED CONTRACT PROVISIONS. (a) А 26 contract with a single source continuum contractor to provide 27 [community-based care] services under this subchapter in a

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1 catchment area must include provisions that:

2 (1) establish a timeline for the implementation of 3 community-based care in the catchment area, including a timeline 4 for implementing:

5 (A) case management services for children, 6 families, and relative and kinship caregivers receiving services in 7 the catchment area; [and]

8 (B) family reunification support services to be 9 provided after a child receiving services from the contractor is 10 returned to the child's family; <u>and</u>

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(C) family preservation services;

(2) establish conditions for the single source
continuum contractor's access to [relevant] department data and
require the participation of the contractor in the data access and
standards governance council created under Section 264.159;

16 (3) require the single source continuum contractor to 17 create a single process for the training and use of alternative 18 caregivers for all child-placing agencies in the catchment area to 19 facilitate reciprocity of licenses for alternative caregivers 20 between agencies, including respite and overnight care providers, 21 as those terms are defined by department rule;

(4) require the single source continuum contractor to
maintain a diverse network of service providers that offer a range
of foster capacity options and that can accommodate children from
diverse cultural backgrounds;

(5) allow the department to conduct a performance27 review of the contractor beginning 18 months after the contractor

1 has begun providing case management and family reunification 2 support services to all children and families in the catchment area 3 and determine if the contractor has achieved any performance 4 outcomes specified in the contract;

5 (6) following the review under Subdivision (5), allow6 the department to:

7 (A) impose financial penalties on the contractor8 for failing to meet any specified performance outcomes; or

9 (B) award financial incentives to the contractor
10 for exceeding any specified performance outcomes;

11 (7) require the contractor to give preference for 12 employment to employees of the department:

13 (A) whose position at the department is impacted14 by the implementation of community-based care; and

(B) who are considered by the department to beemployees in good standing;

17 (8) require the contractor to provide preliminary and 18 ongoing community engagement plans to ensure communication and 19 collaboration with local stakeholders in the catchment area, 20 including any of the following:

21	(A)	community faith-based entities;
22	(B)	the judiciary;
23	(C)	court-appointed special advocates;
24	(D)	child advocacy centers;
25	(E)	service providers;
26	(F)	foster families;
27	(G)	biological parents;

1 (H) foster youth and former foster youth; 2 (I) relative or kinship caregivers; child welfare boards, if applicable; 3 (J) attorneys ad litem; 4 (K) 5 (L) attorneys that represent parents involved in suits filed by the department; and 6 7 any other stakeholders, as determined by the (M) 8 contractor; [and] 9 (9) require that the contractor comply with any 10 applicable court order issued by a court of competent jurisdiction in the case of a child for whom the contractor has assumed case 11 12 management responsibilities or an order imposing a requirement on 13 the department that relates to functions assumed by the contractor; 14 (10) identify the employees and other resources to be 15 transferred to the contractor for the purpose of providing necessary implementation, case management, operational, and 16 administrative functions and outline the methodology 17 for determining the resources to be transferred; 18 19 (11) create a risk-sharing funding model that strategically and explicitly balances financial risk between the 20 state and the contractor and mitigates the financial effects of 21 significant unforeseen changes in the contractor's duties and 22 23 responsibilities or its contract population; and 24 (12) require the annual review and adjustment of the 25 funding based on updated cost and finance methodologies, including 26 changes in policy, foster care rates, and regional service usage. 27 (b) A contract with a single source continuum contractor

under this subchapter must be consistent with the requirements of 1 applicable law and may only include terms authorized by the laws or 2 3 rules of this state. 4 (c) In regions identified for implementing community-based care and in regions where community-based care has been 5 implemented, a contractor may apply to the department for a waiver 6 from any statutory and regulatory requirement to increase 7 innovation and flexibility for achieving contractual performance 8 outcomes. 9 SECTION 6. Sections 264.156(a), (b), and (d), Family Code, 10 are amended to read as follows: 11 12 (a) The department shall develop and apply standard criteria [a formal review process] to assess the ability of a single 13 14 source continuum contractor to satisfy the responsibilities and 15 administrative requirements of delivering services under this subchapter [foster care services and services for relative and 16 17 kinship caregivers], including the contractor's ability to provide: 18 (1) 19 case management services for children and families; 20 21 (2) evidence-based, promising practice, or evidence-informed services [supports] for children and families; 22 23 and 24 (3) sufficient available capacity for inpatient and outpatient services and supports for children at all service levels 25 26 who have previously been placed in the catchment area. (b) As part of the readiness review process, the single 27

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1 source continuum contractor must prepare a report that defines: 2 (1) the practice model and process the contractor will 3 use to meet contractual performance outcomes and requirements; and 4 (2) the methods the contractor will use to eliminate 5 conflicts of interest, including financial incentives for a single source continuum contractor that refers a child for foster care 6 services to itself or to a subcontractor in which that contractor 7 has a majority financial stake [plan detailing the methods by which 8 9 the contractor will avoid or eliminate conflicts of interest. The 10 department may not transfer services to the contractor until the department has determined the plan is adequate]. 11

12 (d) If after conducting the review process developed under Subsection (a) the department determines that a single source 13 14 continuum contractor is able to adequately deliver services described by this subchapter [foster care services and services for 15 relative and kinship caregivers] in advance of the projected dates 16 17 stated in the timeline included in the contract with the contractor, the department may adjust the timeline to allow for an 18 earlier transition of service delivery to the contractor. 19

20 SECTION 7. Sections 264.157(a), (b), and (c), Family Code, 21 are amended to read as follows:

(a) Not later than <u>the last day of the state fiscal biennium</u>
[December 31, 2019], the department shall:

(1) identify <u>the</u> [not more than eight] catchment areas
in the state <u>where the department will implement</u> [that are best
suited to implement] community-based care; and

27 (2) following the implementation of community-based

source continuum contractor performance in each catchment area. 4 5 (b) Notwithstanding the process for the expansion of community-based care described in Subsection (a), [and in 6 accordance with the community-based care implementation plan 7 8 developed under Section 264.153, beginning September 1, 2017,] the department shall accept and evaluate unsolicited proposals [begin 9 10 accepting applications] from entities <u>based in this state</u> to provide community-based care services in a geographic service 11 12 [designated catchment] area where the department has not implemented community-based care. An entity that submits a proposal 13 14 to provide community-based care services must ensure that it meets 15 all criteria outlined by this subchapter and must demonstrate established connections to the area the entity proposes to 16 17 serve. The Health and Human Services Commission in conjunction with the department shall adopt rules to ensure that proposals submitted 18 19 under this subsection comply with state procurement laws and rules. In expanding community-based care, the department may 20 (c) change the geographic boundaries of catchment areas as necessary to 21 align with specific communities or to enable satisfactory 22 unsolicited proposals for community-based care services to be 23 24 accepted and implemented. SECTION 8. The heading to Section 264.158, Family Code, is 25

care services in those catchment areas, retain an entity based in

this state that is independent of the department to conduct an

evaluation of [evaluate] the implementation process and the single

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25 SECTION 8. The heading to Section 264.158, Family Code, is 26 amended to read as follows:

27 Sec. 264.158. TRANSFER OF [CASE MANAGEMENT] SERVICES TO

1 SINGLE SOURCE CONTINUUM CONTRACTOR.

2 SECTION 9. Section 264.158, Family Code, is amended by 3 amending Subsection (a) and adding Subsection (d) to read as 4 follows:

5 (a) In each [initial] catchment area where community-based 6 care has been implemented or a contract with a single source 7 continuum contractor has been executed [before September 1, 2017], 8 the department shall transfer to the single source continuum 9 contractor [providing foster care services in that area]:

10 (1) the case management of children, relative and 11 kinship caregivers, and families receiving services from that 12 contractor; [and]

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(2) <u>foster care services; and</u>

14(3) family preservation services[family15reunification support services to be provided after a child16receiving services from the contractor is returned to the child's17family for the period of time ordered by the court].

18 (d) A single source continuum contractor may implement its 19 own procedures to execute the department's statutory duties the 20 contractor assumes and is not required to follow the department's 21 procedures to execute the department duties the contractor assumes. 22 SECTION 10. Section 264.159, Family Code, is amended to 23 read as follows:

Sec. 264.159. DATA ACCESS AND STANDARDS GOVERNANCE COUNCIL. (a) The department shall create a data access and standards governance council to develop protocols for the <u>interoperable</u> electronic transfer of data from single source continuum

1 contractors to the department to allow the contractors to perform
2 case management functions <u>and additional contracted services by the</u>
3 department.

(b) The council shall develop protocols for the access,
management, and security of case data that is electronically shared
<u>between</u> [by] a single source continuum contractor <u>and</u> [with] the
department.

8 (c) The council shall develop protocols for the access, 9 management, and security of data shared with an independent entity 10 retained to conduct the independent evaluations required under this 11 subchapter. The protocols shall ensure the entity has full, 12 unrestricted access to all relevant data necessary to perform an 13 evaluation.

14 (d) The council consists of single source continuum
15 contractors with active contracts and department employees who
16 provide data, legal, information technology, and child protective
17 services. The council shall meet at least quarterly during each
18 calendar year.

SECTION 11. Section 264.161, Family Code, is amended to read as follows:

21 Sec. 264.161. STATUTORY DUTIES ASSUMED BY CONTRACTOR. Except as provided by Section 264.163, a single source continuum 22 contractor providing the services described by this subchapter 23 [foster care services and services for relative and kinship 24 caregivers] in a catchment area must, either directly or through 25 26 subcontractors, assume the statutory duties of the department in connection with the delivery of [foster care] services [and 27

C.S.H.B. No. 3691 1 services for relative and kinship caregivers] in that catchment area. The department shall enumerate in its contract with a single 2 3 source continuum contractor all duties the single source continuum 4 contractor will assume. 5 SECTION 12. Section 264.162, Family Code, is amended to read as follows: 6 7 Sec. 264.162. REVIEW AND MONITORING OF CONTRACTOR 8 PERFORMANCE. (a) The department shall implement [develop] a [formal review] process to monitor and evaluate a single source 9 10 continuum contractor's performance in achieving contract outcomes [implementation of placement services and case management 11 12 services] in a catchment area. (b) The contract performance outcomes specified in a 13 contract under this subchapter must be consistent with the purposes 14 15 described by Section 264.151. The contract must allow the contractor operational discretion in meeting performance outcomes. 16 17 (c) The department shall regularly report on the department's and each single source continuum contractor's 18 19 performance in providing services based on the performance outcomes described by Subsection (b). The report must: 20 21 (1) be readily accessible to and understandable by a member of the public and include the following information: 22 (A) a comparison of the single source continuum 23 24 contractor's performance in a catchment area with the department's performance in that same area during the 10 years preceding the date 25 26 the contractor began providing services in the area; and 27 (B) a comparison of the performances of service

providers for each region of this state for the time covered by the
report;

3 (2) include information provided by single source
4 continuum contractors;

5 (3) to the greatest extent feasible, be prepared using 6 existing data sources and department resources; and

7 (4) be published on the schedule determined
8 appropriate by the department but not less than annually.

9 (d) The contract must clearly define the manner in which the 10 contractor's performance will be measured and identify the 11 information sources the department and, if applicable, the 12 independent evaluator will use to evaluate the performance.

SECTION 13. Section 264.156(c), Family Code, is repealed.
SECTION 14. Not later than October 1, 2022, the Department
of Family and Protective Services shall publish the initial report
required by Section 264.162(c), Family Code, as added by this Act.

17 SECTION 15. The changes in law made by this Act apply only 18 to a contract for foster care services entered into or renewed on or 19 after the effective date of this Act.

20 SECTION 16. This Act takes effect September 1, 2021.