By: Miles S.B. No. 1628

A BILL TO BE ENTITLED

1	AN ACT	

- 2 relating to the authority of the division of the ombudsman for
- 3 children and youth in foster care.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 5 SECTION 1. Section 531.9931, Government Code, as added by
- 6 Chapter 906 (S.B. 213), Acts of the 85th Legislature, Regular
- 7 Session, 2017, is reenacted and amended to read as follows:
- 8 Sec. 531.9931. DIVISION OF OMBUDSMAN FOR CHILDREN AND YOUTH
- 9 IN FOSTER CARE. (a) The division of the ombudsman for children and
- 10 youth in foster care is created within the office of the ombudsman
- 11 for the purpose of:
- 12 (1) receiving complaints from children and youth in
- 13 the conservatorship of the department as provided under Section
- 14 531.993(a)(1);
- 15 (2) receiving complaints from a person providing
- 16 foster care services for children and youth, including
- 17 child-placing agencies, agency foster homes, specialized
- 18 child-care homes, general residential operations, cottage home
- 19 operations, and continuum-of-care residential operations;
- 20 $\underline{(3)}$ [$\underline{(2)}$] informing children and youth in the
- 21 conservatorship of the department who file a complaint under this
- 22 subchapter about the result of the ombudsman's investigation of the
- 23 complaint, including whether the ombudsman was able to substantiate
- 24 the child's or youth's complaint; and

S.B. No. 1628

- 1 (4) (4) (3) collaborating with the department to
- 2 develop an outreach plan for children and youth in the
- 3 conservatorship of the department to promote awareness of the
- 4 ombudsman.
- 5 (b) If a child or youth in the conservatorship of the
- 6 department contacts the ombudsman by telephone call to report a
- 7 complaint under this subchapter, the call shall be transferred
- 8 directly to a person employed by the division of the ombudsman
- 9 created under this section.
- 10 SECTION 2. This Act takes effect September 1, 2021.