

By: Zaffirini

S.B. No. 1759

A BILL TO BE ENTITLED

1 AN ACT
2 relating to a study on potential improvements to training provided
3 to 9-1-1 emergency service call takers and dispatchers.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

5 SECTION 1. (a) In this Act, "commission" means the
6 Commission on State Emergency Communications.

7 (b) The commission shall conduct a study to identify
8 potential improvements to training provided to 9-1-1 emergency
9 service call takers and dispatchers.

10 (c) In conducting the study, the commission shall consider:

11 (1) the effectiveness of current training provided to
12 9-1-1 emergency service call takers and dispatchers on
13 communicating accurate information to law enforcement officers;
14 and

15 (2) potential improvements to the training to ensure
16 9-1-1 emergency service call takers and dispatchers are accurately
17 identifying and communicating whether a suspect is armed or
18 dangerous.

19 (d) In conducting the study, the commission may collaborate
20 with law enforcement agencies, community representatives, and
21 other interested parties.

22 (e) Not later than September 1, 2022, the commission shall
23 prepare and submit to the legislature a written report containing
24 the results of the study and any recommendations for legislative or

1 other action.

2 (f) This Act expires September 1, 2023.

3 SECTION 2. This Act takes effect September 1, 2021.