

AN ACT

relating to maintaining and distributing certain Medicaid managed care directories.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

SECTION 1. Subchapter A, Chapter 533, Government Code, is amended by adding Section 533.00751 to read as follows:

Sec. 533.00751. RECIPIENT DIRECTORY. The commission shall in accordance with a single source of truth design:

(1) maintain an accurate electronic directory of contact information for each recipient enrolled in a managed care plan offered by a Medicaid managed care organization under this chapter, including, to the extent feasible, each recipient's:

(A) home, work, and mobile telephone numbers;

(B) e-mail address; and

(C) home and work addresses; and

(2) ensure that each Medicaid managed care organization and enrollment broker participating in the Medicaid managed care program update the electronic directory required under Subdivision (1) in real time.

SECTION 2. Section 533.0063(b), Government Code, is amended to read as follows:

(b) A [~~Except as provided by Subsection (c), a~~] managed care organization is required to send a paper form of the organization's provider network directory for the program only to a recipient who

1 requests to receive the directory in paper form.

2 SECTION 3. Section 533.0063(c), Government Code, is
3 repealed.

4 SECTION 4. (a) The Health and Human Services Commission
5 shall, in a contract between the commission and a managed care
6 organization under Chapter 533, Government Code, that is entered
7 into or renewed on or after the effective date of this Act, require
8 that the managed care organization comply with Section 533.00751,
9 Government Code, as added by this Act.

10 (b) The Health and Human Services Commission shall seek to
11 amend contracts entered into with managed care organizations under
12 Chapter 533, Government Code, before the effective date of this Act
13 to require those managed care organizations to comply with Section
14 533.00751, Government Code, as added by this Act. To the extent of
15 a conflict between that section and a provision of a contract with a
16 managed care organization entered into before the effective date of
17 this Act, the contract provision prevails.

18 SECTION 5. If before implementing any provision of this Act
19 a state agency determines that a waiver or authorization from a
20 federal agency is necessary for implementation of that provision,
21 the agency affected by the provision shall request the waiver or
22 authorization and may delay implementing that provision until the
23 waiver or authorization is granted.

24 SECTION 6. This Act takes effect immediately if it receives
25 a vote of two-thirds of all the members elected to each house, as
26 provided by Section 39, Article III, Texas Constitution. If this
27 Act does not receive the vote necessary for immediate effect, this

1 Act takes effect September 1, 2021.

President of the Senate

Speaker of the House

I hereby certify that S.B. No. 1829 passed the Senate on April 26, 2021, by the following vote: Yeas 31, Nays 0.

Secretary of the Senate

I hereby certify that S.B. No. 1829 passed the House on May 18, 2021, by the following vote: Yeas 136, Nays 1, two present not voting.

Chief Clerk of the House

Approved:

Date

Governor