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S.B. No. 2099

A BILL TO BE ENTITLED

1 AN ACT
2 relating to methods by which a claimant may check the status of a
3 claim for unemployment compensation benefits filed with the Texas
4 Workforce Commission.

5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

6 SECTION 1. Subchapter A, Chapter 208, Labor Code, is
7 amended by adding Section 208.005 to read as follows:

8 Sec. 208.005. CLAIM STATUS INFORMATION. (a) The
9 commission shall ensure that a person who files a claim for benefits
10 is able to check the status of the person's claim through one or
11 more convenient telephonic or electronic methods. Each method must
12 provide the person with an option to submit the person's contact
13 information to the commission and receive a return phone call or
14 e-mail response from the commission within a reasonable time
15 regarding the status of the person's claim.

16 (b) The commission shall include in a prominent location on
17 the commission's Internet website detailed information regarding
18 the methods available to a claimant for checking the status of a
19 claim for benefits.

20 SECTION 2. This Act takes effect September 1, 2021.