

SENATE RESOLUTION NO. 354

WHEREAS, The Senate of the State of Texas is pleased to recognize Randy Hartford, who is retiring as manager of Public Affairs for Atmos Energy on June 1, 2021, after 40 years of distinguished service; and

WHEREAS, Hired in 1981, Randy Hartford began his career with Atmos Energy as a meter reader in his hometown of Denison, when the company was known as Texas Power and Light; he went on to serve the company as a billing clerk in Mineral Wells before transferring to Irving, where he served for 14 years and distinguished himself for excellence in customer care at the call center; he was promoted to the position of employee trainer, and in this role, he developed the center's first call recording and quality assurance evaluation process; and

WHEREAS, Randy later transferred to the Waco call center, where he continued to train new hires and also served as a team supervisor; while there, he was promoted to the position of human resource generalist, and he had an integral role in Project Champion; in addition, he played a major role in combining the TXU and Lone Star Gas call centers; and

WHEREAS, After Atmos Energy took over the gas production side of the energy company, Mr. Hartford relocated to Georgetown, where he began his current tenure as manager of Public Affairs; while serving in the role of manager, he has also served on several boards of directors and has generously volunteered his time to a number of civic and charitable organizations; and

WHEREAS, Wherever he has served, Randy Hartford has handled his responsibilities with exceptional skill and dedication; he is respected and admired by his colleagues, and his leadership at Atmos Energy will be greatly missed; now, therefore, be it

RESOLVED, That the Senate of the State of Texas, 87th Legislature, hereby commend Randy Hartford on his outstanding career and his many contributions to the community and extend to him best wishes for the future; and, be it further

RESOLVED, That a copy of this Resolution be prepared for him as an expression of esteem from the Texas Senate.

Schwertner

President of the Senate

I hereby certify that the above Resolution was adopted by the Senate on May 4, 2021.

Secretary of the Senate

Member, Texas Senate