SENATE RESOLUTION NO. 66

WHEREAS, The Senate of the State of Texas is pleased to recognize Louise Stefan on her many contributions to Hastings Humans throughout her 60 years of outstanding service to the company; and

WHEREAS, Hastings Humans is a local family-owned call center noted for its high-quality answering service and its award-winning team of first-rate agents, who are proud to have provided exceptional customer service to generations of satisfied clients; and

WHEREAS, Ann Hastings founded Austin Answering Service in 1948 in a room in her house; Louise Stefan joined the company in May of 1963, in its 15th year of operation; and

WHEREAS, Throughout her years of loyal service to, first, Austin Answering Service and then to Hastings Humans, Louise has witnessed and contributed to the growth and prosperity of the company, and she has become one of its most beloved and valued employees; and

WHEREAS, For six decades, Louise has upheld the highest ethical standards of her profession and has provided her numerous clients with extraordinary customer service; she is a source of inspiration to her colleagues, and she is respected by colleagues and clients alike for her wisdom and work ethic; and

WHEREAS, Louise is indeed deserving of special recognition for her faithfulness and hard work throughout the years and for her commitment to Hastings Humans' mission of providing excellent service to its many customers; now, therefore, be it

RESOLVED, That the Senate of the State of Texas, 88th Legislature, 4th Called Session, hereby join the Hastings family and staff of Hastings Humans in congratulating Louise Stefan on her 60 years of service to the company and extend to her best wishes for the future; and, be it further

RESOLVED, That a copy of this Resolution be prepared for Louise Stefan as an expression of esteem from the Texas Senate.

Eckhardt

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President of the Senate

I hereby certify that the above Resolution was adopted by the Senate on December 1, 2023.

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Secretary of the Senate

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Member, Texas Senate