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| BILL ANALYSIS |

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| H.B. 3417 |
| By: Rogers |
| Natural Resources |
| Committee Report (Unamended) |

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| **BACKGROUND AND PURPOSE** Utility customers have raised concerns regarding the methods that customers may use for initiation, transfer, or termination of retail water or sewer service. H.B. 3417 seeks to authorize a retail public utility to initiate, transfer, or terminate a customer's retail water or sewer service on receipt of a customer request. |
| **CRIMINAL JUSTICE IMPACT**It is the committee's opinion that this bill does not expressly create a criminal offense, increase the punishment for an existing criminal offense or category of offenses, or change the eligibility of a person for community supervision, parole, or mandatory supervision. |
| **RULEMAKING AUTHORITY** It is the committee's opinion that this bill does not expressly grant any additional rulemaking authority to a state officer, department, agency, or institution. |
| **ANALYSIS** H.B. 3417 amends the Water Code to authorize a retail public utility to initiate, transfer, or terminate a customer's retail water or sewer service on receipt of a customer request by mail, by telephone, through a website, or through another electronic transmission. |
| **EFFECTIVE DATE** September 1, 2023. |