By: Oliverson H.B. No. 3848

A BILL TO BE ENTITLED

1	AN ACT
2	relating to health maintenance organization and preferred provider
3	benefit plan minimum access standards for nonemergency ambulance
4	transport services delivered by emergency medical services
5	providers; providing administrative penalties.
6	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
7	SECTION 1. Section 843.002(24), Insurance Code, is amended
8	to read as follows:
9	(24) "Provider" means:
10	(A) a person, other than a physician, who is
11	licensed or otherwise authorized to provide a health care service
12	in this state, including:
13	(i) a chiropractor, registered nurse,
14	pharmacist, optometrist, or acupuncturist; [or]
15	(ii) a pharmacy, hospital, or other
16	institution or organization; or
17	(iii) an emergency medical services
18	<pre>provider;</pre>
19	(B) a person who is wholly owned or controlled by

(C) a person who is wholly owned or controlled by

authorized to provide the same health care service; or

- 23 one or more hospitals and physicians, including a
- 24 physician-hospital organization.

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a provider or by a group of providers who are licensed or otherwise

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- 1 SECTION 2. Section 843.151, Insurance Code, is amended to
- 2 read as follows:
- 3 Sec. 843.151. RULES. The commissioner may adopt
- 4 reasonable rules as necessary and proper to:
- 5 (1) implement this chapter and Section 1367.053,
- 6 Subchapter A, Chapter 1452, Subchapter B, Chapter 1507, Chapters
- 7 222, 251, and 258, as applicable to a health maintenance
- 8 organization, and Chapters 1271 and 1272, including rules to:
- 9 (A) prescribe authorized investments for a
- 10 health maintenance organization for all investments not otherwise
- 11 addressed in this chapter;
- 12 (B) ensure that enrollees have adequate access to
- 13 health care services; and
- 14 (C) establish minimum physician-to-patient
- 15 ratios, mileage requirements for primary and specialty care,
- 16 minimum access standards for nonemergency ambulance transport
- 17 services delivered by an emergency medical services provider,
- 18 maximum travel time, and maximum waiting time for obtaining an
- 19 appointment; and
- 20 (2) meet the requirements of federal law and
- 21 regulations.
- SECTION 3. Section 843.304(c), Insurance Code, is amended
- 23 to read as follows:
- (c) This section does not require that a health maintenance
- 25 organization:
- 26 (1) use a particular type of provider in its
- 27 operation;

- 1 (2) accept each provider of a category or type, except
- 2 as provided by Article 21.52B; [or]
- 3 (3) contract directly with providers of a particular
- 4 category or type; or
- 5 (4) contract with an emergency medical services
- 6 provider if that provider does not have the authority or ability to
- 7 operate in the health maintenance organization's service area.
- 8 SECTION 4. Subchapter I, Chapter 843, Insurance Code, is
- 9 amended by adding Section 843.3046 to read as follows:
- 10 Sec. 843.3046. NONEMERGENCY AMBULANCE TRANSPORT SERVICES.
- 11 (a) A health maintenance organization offering a health care plan
- 12 that covers a nonemergency ambulance transport service that is
- 13 within the scope of an emergency medical services provider's
- 14 license may not refuse to provide reimbursement to an in-network
- 15 emergency medical services provider for the performance of the
- 16 covered service solely because the service is provided by an
- 17 emergency medical services provider.
- 18 (b) This section does not require a health maintenance
- 19 organization to cover a particular health care or nonemergency
- 20 ambulance transport service.
- 21 <u>(c) This section does not affect the right of a health</u>
- 22 <u>maintenance organization to determine whether a health care or</u>
- 23 nonemergency ambulance transport service is medically necessary.
- 24 (d) A health maintenance organization that violates this
- 25 section is subject to an administrative penalty as provided by
- 26 Chapter 84 of not more than \$1,000 for each claim that remains
- 27 unpaid in violation of this section. Each day the violation

- 1 continues constitutes a separate violation.
- 2 SECTION 5. Section 843.305(d), Insurance Code, is amended
- 3 to read as follows:
- 4 (d) This section does not require that a health maintenance
- 5 organization:
- 6 (1) use a particular type of physician or provider in
- 7 its operation;
- 8 (2) accept a physician or provider of a category or
- 9 type that does not meet the practice standards and qualifications
- 10 established by the health maintenance organization; [or]
- 11 (3) contract directly with physicians or providers of
- 12 a particular category or type; or
- (4) contract with an emergency medical services
- 14 provider if that provider does not have the authority or ability to
- 15 operate in the health maintenance organization's service area.
- SECTION 6. Section 1301.001(1-a), Insurance Code, is
- 17 amended to read as follows:
- 18 (1-a) "Health care provider" means a practitioner,
- 19 institutional provider, or other person or organization that
- 20 furnishes health care services and that is licensed or otherwise
- 21 authorized to practice in this state. The term includes an
- 22 <u>emergency medical services provider</u>, a pharmacist, and a
- 23 pharmacy. The term does not include a physician.
- SECTION 7. Section 1301.005, Insurance Code, is amended by
- 25 adding Subsection (d) to read as follows:
- 26 (d) This section does not require that an insurer contract
- 27 with an emergency medical services provider if that provider does

- 1 not have the authority or ability to operate in the insurer's
- 2 designated service area.
- 3 SECTION 8. Section 1301.007, Insurance Code, is amended to
- 4 read as follows:
- 5 Sec. 1301.007. RULES. The commissioner shall adopt rules
- 6 as necessary to:
- 7 (1) implement this chapter; [and]
- 8 (2) ensure reasonable accessibility and availability
- 9 of preferred provider services to residents of this state; and
- 10 (3) establish minimum access standards for
- 11 nonemergency ambulance transport services delivered by an
- 12 emergency medical services provider.
- 13 SECTION 9. Section 1301.051, Insurance Code, is amended by
- 14 adding Subsection (f) to read as follows:
- 15 <u>(f) This section does not require that an insurer contract</u>
- 16 with an emergency medical services provider if that provider does
- 17 not have the authority or ability to operate in the insurer's
- 18 designated service area.
- 19 SECTION 10. Subchapter B, Chapter 1301, Insurance Code, is
- 20 amended by adding Section 1301.0517 to read as follows:
- 21 Sec. 1301.0517. NONEMERGENCY AMBULANCE TRANSPORT SERVICES.
- 22 (a) An insurer offering a preferred provider benefit plan that
- 23 covers a nonemergency ambulance transport service that is within
- 24 the scope of an emergency medical services provider's license may
- 25 not refuse to provide reimbursement to an in-network emergency
- 26 medical services provider for the performance of the covered
- 27 service solely because the service is provided by an emergency

- 1 medical services provider.
- 2 (b) This section does not require an insurer to cover a
- 3 particular medical or health care service or nonemergency ambulance
- 4 transport service.
- 5 (c) This section does not affect the right of an insurer to
- 6 determine whether a medical or health care service or nonemergency
- 7 <u>ambulance transport service is medically necessary.</u>
- 8 (d) An insurer that violates this section is subject to an
- 9 administrative penalty as provided by Chapter 84 of not more than
- 10 \$1,000 for each claim that remains unpaid in violation of this
- 11 section. Each day a violation continues constitutes a separate
- 12 violation.
- SECTION 11. The change in law made by this Act applies only
- 14 to a health benefit plan that is delivered, issued for delivery, or
- 15 renewed on or after January 1, 2024. A health benefit plan that is
- 16 delivered, issued for delivery, or renewed before January 1, 2024,
- 17 is governed by the law as it existed immediately before the
- 18 effective date of this Act, and that law is continued in effect for
- 19 that purpose.
- 20 SECTION 12. This Act takes effect immediately if it
- 21 receives a vote of two-thirds of all the members elected to each
- 22 house, as provided by Section 39, Article III, Texas Constitution.
- 23 If this Act does not receive the vote necessary for immediate
- 24 effect, this Act takes effect September 1, 2023.