

1-1 By: Dean (Senate Sponsor - Alvarado) H.B. No. 4106  
 1-2 (In the Senate - Received from the House May 8, 2023;  
 1-3 May 9, 2023, read first time and referred to Committee on Water,  
 1-4 Agriculture & Rural Affairs; May 19, 2023, reported favorably by  
 1-5 the following vote: Yeas 9, Nays 0; May 19, 2023, sent to printer.)

1-6 COMMITTEE VOTE

	Yea	Nay	Absent	PNV
1-7				
1-8	X			
1-9	X			
1-10	X			
1-11	X			
1-12	X			
1-13	X			
1-14	X			
1-15	X			
1-16	X			

1-17 A BILL TO BE ENTITLED  
 1-18 AN ACT

1-19 relating to the procedure for resolving certain customer complaints  
 1-20 before the Public Utility Commission of Texas.

1-21 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

1-22 SECTION 1. Subchapter M, Chapter 13, Water Code, is amended  
 1-23 by adding Section 13.5051 to read as follows:

1-24 Sec. 13.5051. SIMPLIFIED COMPLAINT PROCESS. (a) The  
 1-25 utility commission by rule may adopt a simplified procedure to  
 1-26 resolve a complaint by a tenant against an owner about a bill for  
 1-27 water or wastewater service brought under Section 13.503, 13.5031,  
 1-28 or 13.505.

1-29 (b) Chapter 2001, Government Code, does not apply to the  
 1-30 resolution of a complaint using a procedure described in Subsection  
 1-31 (a).

1-32 SECTION 2. This Act takes effect immediately if it receives  
 1-33 a vote of two-thirds of all the members elected to each house, as  
 1-34 provided by Section 39, Article III, Texas Constitution. If this  
 1-35 Act does not receive the vote necessary for immediate effect, this  
 1-36 Act takes effect September 1, 2023.

1-37 \* \* \* \* \*