

1-1 By: Zaffirini S.B. No. 496
1-2 (In the Senate - Filed January 18, 2023; February 17, 2023,
1-3 read first time and referred to Committee on Criminal Justice;
1-4 April 26, 2023, reported favorably by the following vote: Yeas 6,
1-5 Nays 0; April 26, 2023, sent to printer.)

1-6 COMMITTEE VOTE

	Yea	Nay	Absent	PNV
1-7				
1-8	X			
1-9	X			
1-10			X	
1-11	X			
1-12	X			
1-13	X			
1-14	X			

1-15 A BILL TO BE ENTITLED
1-16 AN ACT

1-17 relating to a study on potential improvements to training provided
1-18 to 9-1-1 emergency service call takers and dispatchers.

1-19 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

1-20 SECTION 1. (a) In this Act, "commission" means the Texas
1-21 Commission on Law Enforcement.

1-22 (b) The commission, in consultation with the Texas A&M
1-23 Engineering Extension Service, shall conduct a study to identify
1-24 potential improvements to training provided to 9-1-1 emergency
1-25 service call takers and dispatchers.

1-26 (c) In conducting the study, the commission shall consider:

1-27 (1) the effectiveness of current training provided to
1-28 9-1-1 emergency service call takers and dispatchers on
1-29 communicating accurate information to law enforcement officers;

1-30 (2) potential improvements to the training to ensure
1-31 9-1-1 emergency service call takers and dispatchers are accurately
1-32 identifying, classifying, and communicating information.

1-33 (d) In conducting the study, the commission may collaborate
1-34 with law enforcement agencies, community representatives, and
1-35 other interested parties.

1-36 (e) Not later than September 1, 2024, the commission shall
1-37 prepare and submit to the legislature a written report containing
1-38 the results of the study and any recommendations for legislative or
1-39 other action.

1-40 (f) This Act expires September 1, 2025.

1-41 SECTION 2. This Act takes effect September 1, 2023.

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