

LEGISLATIVE BUDGET BOARD
Austin, Texas

FISCAL NOTE, 88TH LEGISLATIVE REGULAR SESSION

March 13, 2023

TO: Honorable James B. Frank, Chair, House Committee on Human Services

FROM: Jerry McGinty, Director, Legislative Budget Board

IN RE: HB833 by Campos (Relating to an evaluation by the housing and health services coordination council of the 2-1-1 services provided by the Texas Information and Referral Network.), As Introduced

Estimated Two-year Net Impact to General Revenue Related Funds for HB833, As Introduced : a negative impact of (\$700,000) through the biennium ending August 31, 2023.

The bill would make no appropriation but could provide the legal basis for an appropriation of funds to implement the provisions of the bill.

General Revenue-Related Funds, Five- Year Impact:

<i>Fiscal Year</i>	Probable Net Positive/(Negative) Impact to <i>General Revenue Related Funds</i>
2024	(\$350,000)
2025	(\$350,000)
2026	(\$350,000)
2027	(\$350,000)
2028	(\$350,000)

All Funds, Five-Year Impact:

<i>Fiscal Year</i>	Probable Savings/(Cost) from <i>General Revenue Fund</i> 1
2024	(\$350,000)
2025	(\$350,000)
2026	(\$350,000)
2027	(\$350,000)
2028	(\$350,000)

Fiscal Analysis

The bill directs the Housing and Health Services Coordination Council (HHSCC) to submit a comprehensive annual report evaluating the state's 2-1-1 services.

The bill directs the Council to consider: data collection and demographics of 2-1-1 users, scenario testing on call center effectiveness, website review and online customer service support, database integration of state and local resources, 2-1-1 user interviews and recommendations, and referral outcome statistics.

Methodology

Based on information provided by the Texas Department of Housing and Community Affairs (TDHCA), the estimated cost for implementation of the bill is \$350,000 in General Revenue annually. The agency assumes that it would procure a third party contractor to undertake the required study, and has based cost assumptions on similar housing reports and studies outsourced by TDHCA.

The Health and Human Services Commission (HHSC) administers the 2-1-1 Texas Information and Referral Network (TIRN) through contracts with area information centers across the state. Any necessary information gathering or recommendations provided by the council may affect TIRN grantees and agency staff. It is assumed any cost for HHSC to implement the provisions of the bill could be accomplished using existing staff resources. TDHCA assumes any additional staff time could be absorbed into existing staffing costs related to HHSCC.

Local Government Impact

No fiscal implication to units of local government is anticipated.

Source Agencies: 332 Department of Housing and Community Affairs, 529 Health and Human Services Commission
LBB Staff: JMc, NPe, GDZ, SLee