H.B. No. 3812

- 1 AN ACT 2 relating to health benefit plan preauthorization requirements for certain health care services and the direction of utilization 3 review by physicians. 4 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS: 6 SECTION 1. Section 4201.152, Insurance Code, is amended to 7 read as follows: Sec. 4201.152. UTILIZATION REVIEW 8 UNDER DIRECTION OF 9 PHYSICIAN. A utilization review agent shall conduct utilization review under the direction of a physician licensed to practice 10 medicine in this state. The physician may not hold a license to 11 practice administrative medicine under Section 12 155.009, Occupations Code. 13 14 SECTION 2. Section 4201.651(a), Insurance Code, is amended
- 17 (1) "Affiliate" has the meaning assigned by Section 18 823.003.

to read as follows:

(a) In this subchapter:

15

16

- (2) "Preauthorization" [, "preauthorization"] means a determination by a health maintenance organization, insurer, or person contracting with a health maintenance organization or insurer that health care services proposed to be provided to a patient are medically necessary and appropriate.
- SECTION 3. Section 4201.653, Insurance Code, is amended by

- 1 amending Subsections (a) and (b) and adding Subsection (a-1) to
- 2 read as follows:
- 3 (a) A health maintenance organization or an insurer that
- 4 uses a preauthorization process for health care services may not
- 5 require a physician or provider to obtain preauthorization for a
- 6 particular health care service if, in the most recent one-year
- 7 [six-month] evaluation period, as described by Subsection (b):
- 8 (1)  $[\tau]$  the health maintenance organization or
- 9 insurer, including any affiliate, has approved or would have
- 10 approved not less than 90 percent of the preauthorization requests
- 11 submitted by the physician or provider for the particular health
- 12 care service; and
- 13 (2) the physician or provider has provided the
- 14 particular health care service at least five times during the
- 15 <u>evaluation period</u>.
- 16 (a-1) In conducting an evaluation for an exemption under
- 17 this section, a health maintenance organization or insurer must
- 18 include all preauthorization requests submitted by a physician or
- 19 provider to the health maintenance organization or insurer, or its
- 20 <u>affiliate</u>, considering all health insurance policies and health
- 21 benefit plans issued or administered by the health maintenance
- 22 <u>organization or insurer, or its affiliate, regardless of whether</u>
- 23 the preauthorization request was made in connection with a health
- 24 insurance policy or health benefit plan that is subject to this
- 25 subchapter.
- 26 (b) Except as provided by Subsection (c), a health
- 27 maintenance organization or insurer shall evaluate whether a

H.B. No. 3812

- 1 physician or provider qualifies for an exemption from
- 2 preauthorization requirements under Subsection (a) once every year
- 3 [six months].
- 4 SECTION 4. Section 4201.655, Insurance Code, is amended by
- 5 amending Subsections (a) and (b) and adding Subsection (b-1) to
- 6 read as follows:
- 7 (a) A health maintenance organization or insurer may
- 8 rescind an exemption from preauthorization requirements under
- 9 Section 4201.653 only:
- 10 (1) during January [ $\frac{1}{2}$  of  $\frac{1}{2}$  [ $\frac{1}{2}$ ] year
- 11 beginning on or after the first anniversary of the last day of the
- 12 most recent evaluation period for the exemption;
- 13 (2) if the health maintenance organization or insurer
- 14 makes a determination, on the basis of a retrospective review of a
- 15 random sample of not fewer than five and no more than 20 claims
- 16 submitted by the physician or provider during the most recent
- 17 evaluation period described by Section 4201.653(b), that less than
- 18 90 percent of the claims for the particular health care service met
- 19 the medical necessity criteria that would have been used by the
- 20 health maintenance organization or insurer when conducting
- 21 preauthorization review for the particular health care service
- 22 during the relevant evaluation period; and
- 23 (3) if the health maintenance organization or insurer
- 24 complies with other applicable requirements specified in this
- 25 section, including:
- 26 (A) notifying the physician or provider not less
- 27 than 25 days before the proposed rescission is to take effect; and

- 1 (B) providing with the notice under Paragraph
- 2 (A):
- 3 (i) the sample information used to make the
- 4 determination under Subdivision (2); and
- 5 (ii) a plain language explanation of how
- 6 the physician or provider may appeal and seek an independent review
- 7 of the determination.
- 8 (b) A determination made under Subsection (a)(2) must be
- 9 made by an individual licensed to practice medicine in this state.
- 10 For a determination made under Subsection (a)(2) with respect to a
- 11 physician, the determination must be made by an individual licensed
- 12 to practice medicine in this state who has the same or similar
- 13 specialty as that physician. The reviewing physician may not hold a
- 14 license to practice administrative medicine under Section 155.009,
- 15 Occupations Code.
- 16 (b-1) Notwithstanding Subsection (a)(2), if there are fewer
- 17 than five claims submitted by the physician or provider during the
- 18 most recent evaluation period described by Section 4201.653(b) for
- 19 <u>a particular health care service, the health mai</u>ntenance
- 20 organization or insurer shall review all the claims submitted by
- 21 the physician or provider during the most recent evaluation period
- 22 for that service.
- SECTION 5. Section 4201.656(a), Insurance Code, is amended
- 24 to read as follows:
- 25 (a) A physician or provider has a right to a review of an
- 26 adverse determination regarding a preauthorization exemption,
- 27 including a health maintenance organization's or insurer's

- 1 determination to deny an exemption to the physician or provider
- 2 under Section 4201.653, to be conducted by an independent review
- 3 organization. A health maintenance organization or insurer may not
- 4 require a physician or provider to engage in an internal appeal
- 5 process before requesting a review by an independent review
- 6 organization under this section.
- 7 SECTION 6. Section 4201.658, Insurance Code, is amended to
- 8 read as follows:
- 9 Sec. 4201.658. ELIGIBILITY FOR PREAUTHORIZATION EXEMPTION
- 10 FOLLOWING FINALIZED EXEMPTION RESCISSION OR DENIAL. After a final
- 11 determination or review affirming the rescission or denial of an
- 12 exemption for a specific health care service under Section
- 13 4201.653, a physician or provider is eligible for consideration of
- 14 an exemption for the same health care service after the <u>one-year</u>
- 15 [six-month] evaluation period that follows the evaluation period
- 16 which formed the basis of the rescission or denial of an exemption.
- SECTION 7. Sections 4201.659(b) and (c), Insurance Code,
- 18 are amended to read as follows:
- 19 (b) Regardless of whether an exemption is rescinded after
- 20 the provision of a health care service subject to the exemption, a
- 21 [A] health maintenance organization or an insurer may not conduct a
- 22 utilization [retrospective] review or require another review
- 23 <u>similar to preauthorization</u> of <u>the</u> [<del>a health care</del>] service [<del>subject</del>
- 24 to an exemption] except:
- 25 (1) to determine if the physician or provider still
- 26 qualifies for an exemption under this subchapter; or
- 27 (2) if the health maintenance organization or insurer

- 1 has a reasonable cause to suspect a basis for denial exists under
- 2 Subsection (a).
- 3 (c) For a utilization [retrospective] review described by
- 4 Subsection (b)(2), nothing in this subchapter may be construed to
- 5 modify or otherwise affect:
- 6 (1) the requirements under or application of Section
- 7 4201.305, including any timeframes specified by that section; or
- 8 (2) any other applicable law, except to prescribe the
- 9 only circumstances under which:
- 10 (A) a [retrospective] utilization review may
- 11 occur as specified by Subsection (b)(2); or
- 12 (B) payment may be denied or reduced as specified
- 13 by Subsection (a).
- 14 SECTION 8. Subchapter N, Chapter 4201, Insurance Code, is
- 15 amended by adding Section 4201.660 to read as follows:
- Sec. 4201.660. REPORT. (a) Each health maintenance
- 17 organization and insurer shall submit to the department, in the
- 18 form and manner prescribed by the commissioner, an annual written
- 19 report, for each health care service subject to an exemption under
- 20 Section 4201.653, on the:
- 21 (1) exemptions granted by the health maintenance
- 22 organization or insurer for the service;
- 23 <u>(2) determinations by the</u> health maintenance
- 24 organization or insurer to rescind or deny an exemption for the
- 25 service, including the number of exemptions denied or rescinded by
- 26 the health maintenance organization or insurer under Section
- 27 **4201.655**; and

- 1 (3) independent reviews of determinations conducted
- 2 by an independent review organization under Section 4201.656,
- 3 including:
- 4 (A) the number of determinations made by the
- 5 health maintenance organization or insurer for which a physician or
- 6 provider requested an independent review under Section 4201.656;
- 7 and
- 8 (B) the outcome of each independent review
- 9 described by Paragraph (A).
- 10 (b) Subject to this subsection, a report submitted under
- 11 Subsection (a) is public information subject to disclosure under
- 12 Chapter 552, Government Code. The department shall ensure that the
- 13 report does not contain any identifying information before
- 14 disclosing the report in accordance with Chapter 552, Government
- 15 <u>Code</u>.
- SECTION 9. (a) The change in law made by this Act applies
- 17 only to utilization review conducted on or after the effective date
- 18 of this Act. Utilization review conducted before the effective date
- 19 of this Act is governed by the law as it existed immediately before
- 20 the effective date of this Act, and that law is continued in effect
- 21 for that purpose.
- 22 (b) A preauthorization exemption provided under Section
- 23 4201.653, Insurance Code, before the effective date of this Act may
- 24 not be rescinded before the first anniversary of the last day of the
- 25 most recent evaluation period for the exemption.
- 26 SECTION 10. This Act takes effect September 1, 2025.

H.B. No. 3812

President of the Senate	Speaker of the House
I certify that H.B. No. 38	12 was passed by the House on May
15, 2025, by the following vote:	Yeas 116, Nays 23, 3 present, not
voting.	
	Chief Clerk of the House
I certify that H.B. No. 381	12 was passed by the Senate on May
27, 2025, by the following vote:	Yeas 30, Nays 1.
	Secretary of the Senate
APPROVED:	
Date	
Governor	