

By: Bonnen, Oliverson, Jones of Dallas,  
et al.

H.B. No. 3812

Substitute the following for H.B. No. 3812:

By: Dean

C.S.H.B. No. 3812

A BILL TO BE ENTITLED

AN ACT

relating to health benefit plan preauthorization requirements for  
certain health care services and the direction of utilization  
review by physicians.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

SECTION 1. Section [4201.152](#), Insurance Code, is amended to  
read as follows:

Sec. 4201.152. UTILIZATION REVIEW UNDER DIRECTION OF  
PHYSICIAN. A utilization review agent shall conduct utilization  
review under the direction of a physician licensed to practice  
medicine in this state. The physician may not hold a license to  
practice administrative medicine under Section [155.009](#),  
Occupations Code.

SECTION 2. Section [4201.651\(a\)](#), Insurance Code, is amended  
to read as follows:

(a) In this subchapter:

(1) "Affiliate" has the meaning assigned by Section  
[823.003](#).

(2) "Preauthorization"~~[, "preauthorization"]~~ means a  
determination by a health maintenance organization, insurer, or  
person contracting with a health maintenance organization or  
insurer that health care services proposed to be provided to a  
patient are medically necessary and appropriate.

SECTION 3. Section [4201.653](#), Insurance Code, is amended by

amending Subsections (a) and (b) and adding Subsection (a-1) to read as follows:

(a) A health maintenance organization or an insurer that uses a preauthorization process for health care services may not require a physician or provider to obtain preauthorization for a particular health care service if, in the most recent one-year ~~[six-month]~~ evaluation period, as described by Subsection (b):

(1) [r] the health maintenance organization or insurer, including any affiliate, has approved or would have approved not less than 90 percent of the preauthorization requests submitted by the physician or provider for the particular health care service; and

(2) the physician or provider has provided the particular health care service at least five times during the evaluation period.

(a-1) In conducting an evaluation for an exemption under this section, a health maintenance organization or insurer must include all preauthorization requests submitted by a physician or provider to the health maintenance organization or insurer, or its affiliate, considering all health insurance policies and health benefit plans issued or administered by the health maintenance organization or insurer, or its affiliate, regardless of whether the preauthorization request was made in connection with a health insurance policy or health benefit plan that is subject to this subchapter.

(b) Except as provided by Subsection (c), a health maintenance organization or insurer shall evaluate whether a

1 physician or provider qualifies for an exemption from  
2 preauthorization requirements under Subsection (a) once every year  
3 [~~six months~~].

4 SECTION 4. Section 4201.655, Insurance Code, is amended by  
5 amending Subsections (a) and (b) and adding Subsection (b-1) to  
6 read as follows:

7 (a) A health maintenance organization or insurer may  
8 rescind an exemption from preauthorization requirements under  
9 Section 4201.653 only:

10 (1) during January [~~or June~~] of a [~~each~~] year  
11 beginning on or after the first anniversary of the last day of the  
12 most recent evaluation period for the exemption;

13 (2) if the health maintenance organization or insurer  
14 makes a determination, on the basis of a retrospective review of a  
15 random sample of not fewer than five and no more than 20 claims  
16 submitted by the physician or provider during the most recent  
17 evaluation period described by Section 4201.653(b), that less than  
18 90 percent of the claims for the particular health care service met  
19 the medical necessity criteria that would have been used by the  
20 health maintenance organization or insurer when conducting  
21 preauthorization review for the particular health care service  
22 during the relevant evaluation period; and

23 (3) if the health maintenance organization or insurer  
24 complies with other applicable requirements specified in this  
25 section, including:

26 (A) notifying the physician or provider not less  
27 than 25 days before the proposed rescission is to take effect; and

(B) providing with the notice under Paragraph (A):

(i) the sample information used to make the determination under Subdivision (2); and

(ii) a plain language explanation of how the physician or provider may appeal and seek an independent review of the determination.

(b) A determination made under Subsection (a)(2) must be made by an individual licensed to practice medicine in this state. For a determination made under Subsection (a)(2) with respect to a physician, the determination must be made by an individual licensed to practice medicine in this state who has the same or similar specialty as that physician. The reviewing physician may not hold a license to practice administrative medicine under Section 155.009, Occupations Code.

(b-1) Notwithstanding Subsection (a)(2), if there are fewer than five claims submitted by the physician or provider during the most recent evaluation period described by Section 4201.653(b) for a particular health care service, the health maintenance organization or insurer shall review all the claims submitted by the physician or provider during the most recent evaluation period for that service.

SECTION 5. Section 4201.656(a), Insurance Code, is amended to read as follows:

(a) A physician or provider has a right to a review of an adverse determination regarding a preauthorization exemption, including a health maintenance organization's or insurer's

1 determination to deny an exemption to the physician or provider  
2 under Section 4201.653, to be conducted by an independent review  
3 organization. A health maintenance organization or insurer may not  
4 require a physician or provider to engage in an internal appeal  
5 process before requesting a review by an independent review  
6 organization under this section.

7 SECTION 6. Section 4201.658, Insurance Code, is amended to  
8 read as follows:

9 Sec. 4201.658. ELIGIBILITY FOR PREAUTHORIZATION EXEMPTION  
10 FOLLOWING FINALIZED EXEMPTION RESCISSION OR DENIAL. After a final  
11 determination or review affirming the rescission or denial of an  
12 exemption for a specific health care service under Section  
13 4201.653, a physician or provider is eligible for consideration of  
14 an exemption for the same health care service after the one-year  
15 ~~[six-month]~~ evaluation period that follows the evaluation period  
16 which formed the basis of the rescission or denial of an exemption.

17 SECTION 7. Sections 4201.659(b) and (c), Insurance Code,  
18 are amended to read as follows:

19 (b) Regardless of whether an exemption is rescinded after  
20 the provision of a health care service subject to the exemption, a  
21 [A] health maintenance organization or an insurer may not conduct a  
22 utilization [retrospective] review or require another review  
23 similar to preauthorization of the [a health care] service [subject  
24 to an exemption] except:

25 (1) to determine if the physician or provider still  
26 qualifies for an exemption under this subchapter; or

27 (2) if the health maintenance organization or insurer

has a reasonable cause to suspect a basis for denial exists under Subsection (a).

(c) For a utilization [~~retrospective~~] review described by Subsection (b)(2), nothing in this subchapter may be construed to modify or otherwise affect:

(1) the requirements under or application of Section 4201.305, including any timeframes specified by that section; or

(2) any other applicable law, except to prescribe the only circumstances under which:

(A) a [~~retrospective~~] utilization review may occur as specified by Subsection (b)(2); or

(B) payment may be denied or reduced as specified by Subsection (a).

SECTION 8. Subchapter N, Chapter 4201, Insurance Code, is amended by adding Section 4201.660 to read as follows:

Sec. 4201.660. REPORT. (a) Each health maintenance organization and insurer shall submit to the department, in the form and manner prescribed by the commissioner, an annual written report, for each health care service subject to an exemption under Section 4201.653, on the:

(1) exemptions granted by the health maintenance organization or insurer for the service;

(2) determinations by the health maintenance organization or insurer to rescind or deny an exemption for the service, including the number of exemptions denied or rescinded by the health maintenance organization or insurer under Section 4201.655; and

1           (3) independent reviews of determinations conducted  
2 by an independent review organization under Section 4201.656,  
3 including:

4                   (A) the number of determinations made by the  
5 health maintenance organization or insurer for which a physician or  
6 provider requested an independent review under Section 4201.656;  
7 and

8                   (B) the outcome of each independent review  
9 described by Paragraph (A).

10           (b) Subject to this subsection, a report submitted under  
11 Subsection (a) is public information subject to disclosure under  
12 Chapter 552, Government Code. The department shall ensure that the  
13 report does not contain any identifying information before  
14 disclosing the report in accordance with Chapter 552, Government  
15 Code.

16           SECTION 9. (a) The change in law made by this Act applies  
17 only to utilization review conducted on or after the effective date  
18 of this Act. Utilization review conducted before the effective date  
19 of this Act is governed by the law as it existed immediately before  
20 the effective date of this Act, and that law is continued in effect  
21 for that purpose.

22           (b) A preauthorization exemption provided under Section  
23 4201.653, Insurance Code, before the effective date of this Act may  
24 not be rescinded before the first anniversary of the last day of the  
25 most recent evaluation period for the exemption.

26           SECTION 10. This Act takes effect September 1, 2025.