

By: Alvarado, et al.
(Guillen)

S.B. No. 790

A BILL TO BE ENTITLED

AN ACT

relating to the procedure for resolving certain customer complaints
before the Public Utility Commission of Texas.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

SECTION 1. Subchapter M, Chapter 13, Water Code, is amended
by adding Section 13.5051 to read as follows:

Sec. 13.5051. SIMPLIFIED COMPLAINT PROCESS. (a) The
utility commission by rule may adopt a simplified procedure to
resolve a complaint by a tenant against an owner about a bill for
water or wastewater service brought under Section 13.503, 13.5031,
or 13.505.

(b) Chapter 2001, Government Code, does not apply to the
resolution of a complaint using a procedure described in Subsection
(a).

SECTION 2. This Act takes effect immediately if it receives
a vote of two-thirds of all the members elected to each house, as
provided by Section 39, Article III, Texas Constitution. If this
Act does not receive the vote necessary for immediate effect, this
Act takes effect September 1, 2025.