By: Hancock, Blanco

S.B. No. 926

A BILL TO BE ENTITLED

1 AN ACT

- 2 relating to certain practices of health benefit plan issuers to
- 3 encourage the use of certain physicians and health care providers
- 4 and rank physicians.
- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
- 6 SECTION 1. Subchapter I, Chapter 843, Insurance Code, is
- 7 amended by adding Section 843.322 to read as follows:
- 8 Sec. 843.322. INCENTIVES TO USE CERTAIN PHYSICIANS OR
- 9 PROVIDERS. (a) A health maintenance organization may provide
- 10 incentives for enrollees to use certain physicians or providers
- 11 through modified deductibles, copayments, coinsurance, or other
- 12 cost-sharing provisions.
- 13 (b) A health maintenance organization that encourages an
- 14 enrollee to obtain a health care service from a particular
- 15 physician or provider, including offering incentives to encourage
- 16 enrollees to use specific physicians or providers, or that
- 17 <u>introduces or modifies a tiered network plan or assigns physicians</u>
- 18 or providers into tiers, has a fiduciary duty to the enrollee or
- 19 group contract holder to engage in that conduct only for the primary
- 20 benefit of the enrollee or group contract holder.
- 21 <u>(c) A health maintenance organization violates the</u>
- 22 fiduciary duty described by Subsection (b) by offering incentives
- 23 to encourage enrollees to use a particular physician or provider
- 24 solely because the physician or provider directly or indirectly

- 1 through one or more intermediaries controls, is controlled by, or
- 2 is under common control with the health maintenance organization.
- 3 (d) Conduct that violates the fiduciary duty described by
- 4 Subsection (b) includes:
- 5 (1) using a steering approach or a tiered network to
- 6 provide a financial incentive as an inducement to limit medically
- 7 necessary services, encourage receipt of lower quality medically
- 8 necessary services, or violate state or federal law;
- 9 (2) failing to implement reasonable procedures to
- 10 ensure that:
- 11 (A) participating providers that enrollees are
- 12 encouraged to use within any steering approach or tiered network
- 13 are not of materially lower quality than participating providers
- 14 that enrollees are not encouraged to use; and
- 15 (B) the health maintenance organization does not
- 16 make materially false statements or representations about a
- 17 physician's or provider's quality of care or costs; and
- 18 (3) failing to use objective, verifiable, and accurate
- 19 information as the basis of any encouragement or incentive under
- 20 this section.
- 21 (e) An encouragement or incentive authorized by this
- 22 section may not:
- 23 <u>(1) be based solely on cost; or</u>
- 24 <u>(2) impose a cost-sharing requirement for</u>
- 25 out-of-network emergency services that is greater than the
- 26 cost-sharing requirement that would apply had the services been
- 27 furnished by a participating provider.

- 1 (f) This section does not apply to a vision care plan, as
- 2 <u>defined by Section 1451.157.</u>
- 3 SECTION 2. Section 1301.0045(a), Insurance Code, is amended
- 4 to read as follows:
- 5 (a) Except as provided by Sections [Section] 1301.0046 and
- 6 1301.0047, this chapter may not be construed to limit the level of
- 7 reimbursement or the level of coverage, including deductibles,
- 8 copayments, coinsurance, or other cost-sharing provisions, that
- 9 are applicable to preferred providers or, for plans other than
- 10 exclusive provider benefit plans, nonpreferred providers.
- 11 SECTION 3. Subchapter A, Chapter 1301, Insurance Code, is
- 12 amended by adding Section 1301.0047 to read as follows:
- 13 Sec. 1301.0047. INCENTIVES TO USE CERTAIN PHYSICIANS OR
- 14 HEALTH CARE PROVIDERS. (a) An insurer may provide incentives for
- 15 insureds to use certain physicians or health care providers through
- 16 modified deductibles, copayments, coinsurance, or other
- 17 <u>cost-sharing provisions.</u>
- 18 (b) An insurer that encourages an insured to obtain a health
- 19 care service from a particular physician or health care provider,
- 20 including offering incentives to encourage insureds to use specific
- 21 physicians or providers, or that introduces or modifies a tiered
- 22 <u>network plan or assigns physicians or providers into tiers, has a</u>
- 23 fiduciary duty to the insured or policyholder to engage in that
- 24 conduct only for the primary benefit of the insured or
- 25 policyholder.
- 26 (c) An insurer violates the fiduciary duty described by
- 27 Subsection (b) by offering incentives to encourage insureds to use

- 1 a particular physician or health care provider solely because the
- 2 physician or provider directly or indirectly through one or more
- 3 intermediaries controls, is controlled by, or is under common
- 4 control with the insurer.
- 5 (d) Conduct that violates the fiduciary duty described by
- 6 Subsection (b) includes:
- 7 (1) using a steering approach or a tiered network to
- 8 provide a financial incentive as an inducement to limit medically
- 9 necessary services, encourage receipt of lower quality medically
- 10 necessary services, or violate state or federal law;
- 11 (2) failing to implement reasonable procedures to
- 12 ensure that:
- 13 (A) preferred providers that insureds are
- 14 encouraged to use within any steering approach or tiered network
- 15 are not of materially lower quality than preferred providers that
- 16 insureds are not encouraged to use; and
- 17 (B) the insurer does not make materially false
- 18 statements or representations about a physician's or health care
- 19 provider's quality of care or costs; and
- 20 (3) failing to use objective, verifiable, and accurate
- 21 information as the basis of any encouragement or incentive under
- 22 this section.
- 23 (e) An encouragement or incentive authorized by this
- 24 section may not:
- 25 (1) be based solely on cost; or
- 26 (2) impose a cost-sharing requirement for
- 27 out-of-network emergency services that is greater than the

- 1 cost-sharing requirement that would apply had the services been
- 2 <u>furnished by a preferred provider.</u>
- 3 (f) This section does not apply to a vision care plan, as
- 4 defined by Section 1451.157.
- 5 SECTION 4. Section 1460.003, Insurance Code, is amended by
- 6 amending Subsection (a) and adding Subsection (a-1) to read as
- 7 follows:
- 8 (a) A health benefit plan issuer, including a subsidiary or
- 9 affiliate, may not rank physicians or $[\tau]$ classify physicians into
- 10 tiers based on performance[, or publish physician-specific
- 11 information that includes rankings, tiers, ratings, or other
- 12 comparisons of a physician's performance against standards,
- 13 measures, or other physicians, unless:
- 14 (1) the standards used by the health benefit plan
- 15 issuer to rank or classify are developed or prescribed by an
- 16 organization designated by the commissioner through rules adopted
- 17 under Section 1460.005;
- 18 (2) the ranking or classification and any methodology
- 19 used to rank or classify:
- 20 (A) is disclosed to each affected physician at
- 21 least 45 days before the date the ranking or classification is
- 22 released, published, or distributed by the health benefit plan
- 23 <u>issuer; and</u>
- 24 <u>(B) identifies which products or networks</u>
- 25 offered by the health benefit plan issuer the ranking or
- 26 classification will be used for; and
- 27 (3) each affected physician is given an easy-to-use

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process to identify:
1
                    (A) before the release, publication,
2
   distribution of the ranking or classification, any discrepancy
3
   between the standards and the ranking or classification proposed by
4
   the health benefit plan issuer; and
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6
                   (B) after the release, publication,
7
   distribution of the ranking or classification, any objectively and
   verifiably false information contained in the ranking or
8
   classification [the standards used by the health benefit plan
9
   issuer conform to nationally recognized standards and quidelines as
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11
   required by rules adopted under Section 1460.005;
               [(2) the standards and measurements to be used by the
12
   health benefit plan issuer are disclosed to each affected physician
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   before any evaluation period used by the health benefit plan
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15
   issuer; and
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               [(3) each affected physician is afforded, before any
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   publication or other public dissemination, an opportunity to
   dispute the ranking or classification through a process that, at a
18
   minimum, includes due process protections that conform to the
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20
   following protections:
                    [(A) the health benefit plan issuer provides at
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22
   least 45 days' written notice to the physician of the proposed
   rating, ranking, tiering, or comparison, including the
23
   methodologies, data, and all other information utilized by the
24
25
   health benefit plan issuer in its rating, tiering, ranking, or
   comparison decision;
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27
                    [(B) in addition to
                                               any
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   reconsideration process, the health benefit plan issuer, upon a
   request for review that is made within 30 days of receiving the
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   notice under Paragraph (A), provides a fair reconsideration
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   proceeding, at the physician's option:
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                         [(i) by teleconference, at an agreed upon
   time; or
6
7
                         [(ii) in person, at an agreed upon time or
   between the hours of 8:00 a.m. and 5:00 p.m. Monday through Friday;
8
9
                    [(C) the physician has the right to provide
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   information at a requested fair reconsideration proceeding for
   determination by a decision-maker, have a representative
11
   participate in the fair reconsideration proceeding, and submit a
12
   written statement at the conclusion of the fair reconsideration
13
   proceeding; and
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15
                    (D) the health benefit plan issuer provides
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   written communication of the outcome of a fair reconsideration
   proceeding prior to any publication or dissemination of the rating,
17
   ranking, tiering, or comparison. The written communication must
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   include the specific reasons for the final decision].
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20
         (a-1) If a physician submits information under Subsection
   (a)(3) sufficient to establish a verifiable discrepancy or
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   objectively and verifiably false information contained in the
22
   ranking or classification or a violation of this chapter, the
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   health benefit plan issuer must remedy the discrepancy, false
24
25
   information, or violation by the later of:
              (1) the release, publication, or distribution of the
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ranking or classification; or

1	(2) the 30th day after the date the health benefit plan
2	issuer receives the information.
3	SECTION 5. Section 1460.005, Insurance Code, is amended by
4	amending Subsection (c) and adding Subsection (d) to read as
5	follows:
6	(c) In adopting rules under this section for purposes of
7	Section 1460.003(a)(1), the commissioner may only designate an
8	organization that meets the following requirements:
9	(1) the organization is:
10	(A) a national medical specialty society; or
11	(B) a bona fide organization that is unbiased
12	toward or against any medical provider or health benefit plan
13	issuer; and
14	(2) the standards developed or prescribed by the
15	organization that are to be used in rankings or classifications:
16	(A) emphasize quality of care and:
17	(i) are nationally recognized, in widely
18	circulated peer-reviewed medical literature, expert-based
19	physician consensus quality standards, or leading objective
20	<pre>clinical evidence-based scholarship;</pre>
21	(ii) have a publicly transparent
22	<pre>methodology; and</pre>
23	(iii) if based on clinical outcomes, are
24	risk-adjusted; and
25	(B) are compatible with an easy-to-use process in
26	which a physician or person acting on behalf of the physician may
27	report data, evidentiary, factual, or mathematical discrepancies,

- errors, omissions, or faulty assumptions for investigation and, if 1 appropriate, correction [shall consider the standards, guidelines, 2 and measures prescribed by nationally recognized organizations 3 that establish or promote quidelines and performance measures 4 emphasizing quality of health care, including the National Quality 5 Forum and the AQA Alliance. If neither the National Quality Forum 6 7 nor the AQA Alliance has established standards or quidelines regarding an issue, the commissioner shall consider the standards, 8 9 quidelines, and measures prescribed by the National Committee Quality Assurance and other similar national organizations. 10 11 neither the National Quality Forum, nor the AQA Alliance, nor other national organizations have established standards or guidelines 12 regarding an issue, the commissioner shall consider standards, 13 quidelines, and measures based on other bona fide nationally 14 recognized quidelines, expert-based physician consensus quality 15 standards, or leading objective clinical 16 evidence scholarship]. 17
- 18 <u>(d) In this section, "national medical specialty society"</u>
 19 means a national organization:
- 20 (1) with a majority of members who are physicians;
- 21 (2) that represents a specific physician medical
- 22 specialty; and
- 23 (3) that is represented in the house of delegates of
- 24 the American Medical Association.
- SECTION 6. Section 1460.007, Insurance Code, is amended by
- 26 adding Subsection (c) to read as follows:
- 27 (c) The commissioner shall prohibit a health benefit plan

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- 1 <u>issuer from using a ranking or classification system otherwise</u>
- 2 <u>authorized under this chapter for not less than 12 consecutive</u>
- 3 months if the commissioner determines that the health benefit plan
- 4 issuer has engaged in a pattern of discrepancies, falsehoods, or
- 5 <u>violations described by Section 1460.003(a-1).</u>
- 6 SECTION 7. This Act takes effect September 1, 2025.