

By: Alvarado

S.B. No. 1266

A BILL TO BE ENTITLED

AN ACT

relating to Medicaid provider enrollment and credentialing processes.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:

SECTION 1. Subchapter D, Chapter 532, Government Code, as effective April 1, 2025, is amended by adding Sections 532.01511 and 532.01512 to read as follows:

Sec. 532.01511. PROVIDER ENROLLMENT AND CREDENTIALING PROCESSES: PROVIDER SUPPORT; COMPLAINTS. (a) The commission shall ensure that providers have access to a dedicated support team for the Internet portal established under Section 532.0151 that:

(1) assists current and prospective Medicaid providers in completing the Medicaid provider enrollment and credentialing processes; and

(2) reduces the administrative burdens associated with those processes.

(b) The commission shall:

(1) annually evaluate the performance of the support team described by Subsection (a), including the timeliness of assistance the support team provides; and

(2) not later than September 1 of each year, post on the commission's Internet website a report summarizing the results of the evaluation conducted under Subdivision (1).

(c) For purposes of improving the commission's Medicaid

1 provider enrollment and credentialing processes, the commission  
2 shall develop a procedure by which a provider may electronically  
3 submit complaints and feedback about those processes and the  
4 support provided by the support team described by Subsection (a).  
5 Information about the procedure must:

6 (1) be prominently posted on the commission's or the  
7 commission's designee's Internet website in the same location that  
8 instructions and resources for using the Internet portal  
9 established under Section 532.0151 are posted; and

10 (2) allow a provider to submit a complaint or provide  
11 feedback through an electronic form from that location.

12 Sec. 532.01512. NOTICE OF PROVIDER DISENROLLMENT. Before  
13 the commission may disenroll a Medicaid provider during the  
14 provider's enrollment revalidation period, the commission must:

15 (1) not later than 30 days before the date of  
16 disenrollment provide electronically and by mail to the provider  
17 written notice of the commission's disenrollment determination;  
18 and

19 (2) allow the provider to address any deficiencies in  
20 the provider's application for revalidation of enrollment before  
21 the date the provider will be disenrolled.

22 SECTION 2. Notwithstanding Section 532.01511, Government  
23 Code, as added by this Act, the Health and Human Services Commission  
24 shall conduct the initial evaluation and post the report  
25 summarizing the results of the evaluation as required by that  
26 section not later than September 1, 2026.

27 SECTION 3. As soon as possible after the effective date of

1 this Act, the Health and Human Services Commission shall:

2           (1) ensure the Internet portal support team required  
3 by Section 532.01511(a), Government Code, as added by this Act, is  
4 established; and

5           (2) adopt rules necessary to implement the changes in  
6 law made by this Act.

7           SECTION 4. If before implementing any provision of this Act  
8 a state agency determines that a waiver or authorization from a  
9 federal agency is necessary for implementation of that provision,  
10 the agency affected by the provision shall request the waiver or  
11 authorization and may delay implementing that provision until the  
12 waiver or authorization is granted.

13           SECTION 5. This Act takes effect September 1, 2025.