1-1 1-2 1-3 1-4 1-5 1-6	By: Alvarado, Hinojosa of Hidalgo (In the Senate - Filed February 13, 2025; February 28, 2025, read first time and referred to Committee on Health & Human Services; April 28, 2025, reported adversely, with favorable Committee Substitute by the following vote: Yeas 9, Nays 0; April 28, 2025, sent to printer.)
1-7	COMMITTEE VOTE
1-8 1-9	Yea Nay Absent PNV Kolkhorst X
1-10	Perry X
1-11	Blanco X
1-12	Cook X
1-13	Hall X
1 - 14 1 - 15	Hancock X Hughes X
1-15	Miles X
1-17	Sparks X
1-18	COMMITTEE SUBSTITUTE FOR S.B. No. 1266 By: Perry
1 - 19 1 - 20	A BILL TO BE ENTITLED AN ACT
1 - 21 1 - 22	relating to Medicaid provider enrollment and credentialing processes.
1-22	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF TEXAS:
1-24	SECTION 1. Subchapter D, Chapter 532, Government Code, is
1-25	amended by adding Sections 532.01511 and 532.01512 to read as
1-26	follows:
1-27 1-28	Sec. 532.01511. PROVIDER ENROLLMENT AND CREDENTIALING PROCESSES: PROVIDER SUPPORT; COMPLAINTS. (a) The commission shall
1-28	ensure that providers have access to a support team for the Internet
1-30	portal established under Section 532.0151 that:
1-31	(1) assists current and prospective Medicaid
1-32	providers in completing the Medicaid provider enrollment and
1-33 1-34	<u>credentialing processes; and</u> (2) reduces the administrative burdens associated
1-34 1-35	with those processes.
1-36	(b) The commission shall:
1-37	(1) annually evaluate the performance of the support
1-38	team described by Subsection (a), including the timeliness of
1-39 1-40	assistance the support team provides; and (2) not later than September 1 of each year, post on
1-41	the commission's Internet website a report summarizing the results
1-42	of the evaluation conducted under Subdivision (1).
1-43	(c) For purposes of improving the commission's Medicaid
1-44	provider enrollment and credentialing processes, the commission
1-45 1-46	shall develop a procedure by which a provider may electronically submit complaints and feedback about those processes and the
1-47	support provided by the support team described by Subsection (a).
1-48	Information about the procedure must:
1-49	(1) be prominently posted on the commission's or the
1-50	commission's designee's Internet website in the same location that
1 - 51 1 - 52	instructions and resources for using the Internet portal established under Section 532.0151 are posted; and
1-52 1-53	(2) allow a provider to submit a complaint or provide
1-54	feedback through an electronic form from that location.
1-55	Sec. 532.01512. NOTICE OF PROVIDER DISENROLLMENT. Before
1-56	the commission may disenroll a Medicaid provider for failing to
1 - 57 1 - 58	complete the enrollment revalidation process, the commission must: (1) not later than 30 days before the date of
1-58	disenrollment provide electronically and by mail to the provider
1-60	written notice of the commission's disenvollment determination;

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2-1 and 2-2 (2) allow the provider to address any deficiencies in 2-3 the provider's application for revalidation of enrollment before 2-4 the date the provider will be disenrolled.

2-5 SECTION 2. Notwithstanding Section 532.01511, Government 2-6 Code, as added by this Act, the Health and Human Services Commission 2-7 shall conduct the initial evaluation and post the report 2-8 summarizing the results of the evaluation as required by that 2-9 section not later than September 1, 2026.

2-10 SECTION 3. As soon as possible after the effective date of 2-11 this Act, the Health and Human Services Commission shall:

2-12 (1) ensure the Internet portal support team required 2-13 by Section 532.01511(a), Government Code, as added by this Act, is 2-14 established; and

2-15 (2) adopt rules necessary to implement the changes in 2-16 law made by this Act.

2-17 SECTION 4. If before implementing any provision of this Act 2-18 a state agency determines that a waiver or authorization from a 2-19 federal agency is necessary for implementation of that provision, 2-20 the agency affected by the provision shall request the waiver or 2-21 authorization and may delay implementing that provision until the 2-22 waiver or authorization is granted.

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2-23 SECTION 5. This Act takes effect September 1, 2025.

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